

Parent and Family Resource Guide 2011



Strengthening individuals, families and community by
bridging people with resources and support.



Strengthening individuals, families, and community by bridging people with resources and support.

211 HELPLINE

Information, Referral, & Crisis HELPLINE • FREE • 24 Hours
Social Services • Government Information • Community Information
Financial Assistance • Donation Information • Shelter • Food
Substance Abuse • Crisis Intervention • Counseling • Support Groups • & More

Child Care HELPLINE

Resources & Referrals for Parents & Providers • Access to Current Child Care Openings • Dial 211

Volunteer HELPLINE

Over 350 Volunteer Opportunities for Families, Groups and Individuals at over 150 Agencies
Volunteer Solutions Database at www.helplinecenter.org • Dial 211 for personalized assistance
Serve & Learn Student Association (SALSA)

Suicide Prevention HELPLINE

1-800-273-TALK • 24 Hours
Crisis Intervention • Suicide Prevention Training • Suicide Information
Support for family & friends who have lost a loved one to suicide

HELPLINE Center Directories

Parent Resource Directory • Senior Directory • Mental Health Resource Guide
Basic Needs Resource Guide • Online Databases www.helplinecenter.org



Get Connected. Get Answers.

www.helplinecenter.org

For more information or to support the HELPLINE Center please contact us at:

HELPLINE Center • 1000 N. West Avenue • Suite 310 • Sioux Falls, SD 57104-1314 • Dial 211 or (605) 339-4357

About the Parent & Family Resource Guide

Welcome to the 2011 Parent & Family Resource Guide. This guide was established by the HELP!Line Center to help parents and families more readily identify and select programs and services for their children in the Sioux Falls area. It provides the community with easily accessible information about services that are listed.

The guide is designed with organizations listed alphabetically. Parents can search through the alphabetical list or can use the **Service Category Index** to locate a particular service.

To Find an Organization by Service Category...

Search by the following service categories: Child Care, Child/Youth Programs, Community Resource, Education, Health, Mental Health, Pregnancy, Residential Programs and Social Services. The names of the organizations are listed alphabetically within the service categories on pages 1-6.

Inclusion in this Guide should in no way be construed to constitute an endorsement of a practitioner, an agency, organization or its service, nor should exclusion be construed to constitute disapproval. The information which appears in this publication were self-reported by the organizations.

Selecting a Child Care Provider

Where to Start?

Step 1: Dial 211 to reach the Child Care HELP!Line for resources and referrals.

Start looking as far in advance as possible. No matter what type of care you are considering, a child care center or care in someone's home, finding the right child care option can take time. The Child Care HELP!Line can provide you with child care referrals in your area and answer your child care related questions and concerns.

Step 2: Visit and Ask Questions

Make sure you visit the child care providers you are considering. Look for these key indicators of quality:

- Adult to Child Ratio

The fewer the children for each adult, the more individualized care your child will receive.

Overall, child care centers have larger numbers, but children are split up in smaller groups according to their age.

- Provider Qualifications

Providers with degrees and/or special training in working with children will be more able to help your child learn and develop.

- Turnover

It's best if children can stay with the same provider for at least a year.

This will help ensure stability and consistency, which will promote healthy development and the overall well-being of a child.

Step 3: Make a Choice

Think about what you saw at each visit, and make the best choice for your child and family.

Step 4: Stay Involved

The work isn't over when you find good care for your child. You and your child's caregiver are partners now. Here are some ways to stay involved:

- Have parent-provider meetings regularly and ask questions.
 - Offer to volunteer time when needed.
 - Stop in and visit when you can.
- Participate in special events and holidays.

Visiting and participating in events at your child's provider sends a strong message. It tells your child and your child's provider that you think what your child is doing and learning is important.

What Questions Do I Ask?

There are many things to consider during the interview and visit to the child care settings.
Here are some important items to ask or observe:

Health and Safety

- Are you registered with the City of Sioux Falls?
- Are you registered with the State of South Dakota?
- What are your emergency procedures?
- What precautions are taken to reduce the spread of illness?
- What meals/snacks do you serve?

Space/Environment

- How many children are in your care? What are their ages?
- Where will the children sleep, play and eat?
- How are children supervised at all times?

Activities and Materials

- What would a typical day look like for my child?
- What types of activities will my child be doing?
- How often do you read with the children?
- How will you plan activities to promote my child's development?
- Do you limit TV watching? What are some programs that my child might watch?

Provider

- What forms of discipline do you use?
- What is your philosophy on providing child care?
- How do you settle disputes?
- If you had concerns about my child's behavior or development, how would you approach me?
- Ask "What If" questions. (What if my child hits you? What if my child bites another child? What if my child won't take a nap?)

Training/Experience

- How long have you been working in child care?
- What training/education do you have?
- Do you have CPR and First Aid training?
- What do you like about working with children?
- How long do you anticipate providing child care?

Program Management

- Can I drop in any time unannounced?
- Please explain your written policies and contract.
- How will we build effective communication?
- Are parents encouraged to become involved with the program? How?

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2011 Parent & Family Resource Guide

Alpha Center

801 E. 41st Street

Sioux Falls, SD 57105

Phone: (605) 361-3500 24-hour Helpline, (800) 992-5742 Toll-free

Internet Address: www.alphacenter.org

Email Address: info@alphacenter.org

Person in Charge: Kimberly Martinez, Executive Director

Hours: 8:30am - 5:30pm, Monday - Friday / 8:30am - 8:00pm, Thursday

Fees: None

Eligibility: Anyone struggling with pregnancy decisions and post-abortion trauma

Services Offered: Provides services such as: pregnancy testing, pregnancy options counseling, STD testing (fee included), ultrasound exams, Earn While You Learn Program, Baby Care 101 Program, parenting classes, relationship counseling, post-abortion group, post-abortion counseling, and sexual integrity program.

American Lung Association in SD - TATU (Teens Against Tobacco Use)

108 E. 38th Street, Suite 600

Sioux Falls, SD 57105

Phone: (605) 336-1222, (800) 873-5864 Toll-free

Fax: (605) 336-7227

Internet Address: www.lungsd.org

Email Address: pat.mckone@alamn.org

Person in Charge: Pat McKone, Director

Hours: 8:00am - 4:30pm, Monday - Friday

Fees: None

Eligibility: Elementary students, grades 4 - 6, TATU groups high school age

Services Offered: Uses a "kids helping kids" approach to teach elementary school children about the dangers of tobacco use. Teens teach younger students the truth about tobacco. Research shows teens are eager to talk to younger children while the younger age group respects and listens to teens.

Avera Children's Hospitals & Clinics

800 E. 21st Street

Sioux Falls, SD 57105

Phone: (605) 322-KIDS, (322-5437), (877) AT-AVERA, (877-282-8372)

Internet Address: www.AveraChildrens.org

Person in Charge: Lori Popkes, Associate VP

Services Offered: Avera Children's is a hospital within a hospital, featuring all the capabilities of a free-standing children's hospital along with a wide variety of pediatric specialists. Avera Children's offers over 110 beds including a Level III Neonatal Intensive Care Unit, Pediatric Intensive Care Unit, pediatric critical care and trauma, pediatric and neonatal transport teams, specialized surgery and anesthesiology, cardiology, gastroenterology, perinatology, neurology, orthopedics, pulmonology, psychiatric, pediatric endocrinology, and the region's only specialized child and adolescent units at the Avera Behavioral Health Center.

Avera McKennan Hospital & University Health Center

800 E. 21st Street

Sioux Falls, SD 57117

Mailing Address:

PO Box 5045

Sioux Falls, SD 57117-5045

Phone: (605) 322-8000

Internet Address: www.Avera.org

Person in Charge: David Kapaska, MD, Regional President

Services Offered: Sponsored by Avera Health, Avera McKennan is a full service hospital with a 24-hour Emergency and

Trauma, Cancer care, bone marrow transplant, Children's Hospital and Clinics, cardiac care, air ambulance services, a new Women's Center for Obstetrics and Gynecology, Urogynecology, pain management and rehabilitation services, neurosciences, orthopedics, kidney and pancreas transplant services and a full range of wellness services. Avera McKennan also offers the regions only 110 bed hospital dedicated to behavioral health for children, adolescents and adults, the Avera Behavioral Health Center.

24-Hour Free Assessment Line – Avera Behavioral Health Services

Phone: (605) 322-4065, (800) 691-4336 Toll-free

Internet Address: www.AveraBehavioralHealth.org

Services Offered: Acting out. Battles of the will. Every parent knows that these are normal parts of raising children. But what do you do when you notice your child consistently behaving in a way that causes you deep, lasting concern? Call to speak with a confidential assessment counselor available 24 hours a day for any of your behavioral health concerns such as: depression, ADHD, addiction, anxiety disorders, conduct disorders, Post Traumatic Stress Disorder, Oppositional Defiant Disorder, and risk of suicide.

Addiction Recovery Program – Avera Behavioral Health Services

2412 S. Cliff Avenue

Avera Professional Plaza

Sioux Falls, SD 57105

Phone: (605) 322-4079

Internet Address: www.AveraBehavioralHealth.org

Person in Charge: C. Kindrat, MS, LPC, LMFT, CCDC III, Supervisor, Addiction Recovery Program, Avera McKennan Hospital – Behavioral Health Services

Hours: 8:00am - 8:00pm, Monday - Thursday / 8:00am - 5:00pm, Friday

Fees: Accepts insurance; fees vary with different services; Medicare; payment plan options available

Eligibility: Open to the public

Services Offered: Offering a variety of addiction counseling services for outpatient treatment of adults (primarily) and adolescents. Also provide programming for pain management, gambling, eating disorders and co-occurring conditions (involving mental health/addiction issues).

Avera Ask-A-Nurse

Phone: (800) 658-3535 Toll-free

Internet Address: www.Avera.org

Person in Charge: Monte Bertsch, Director

Hours: 24 hours a day, 7 days a week

Fees: None

Eligibility: Open to the public

Services Offered: Available 24 hours a day, a registered nurse will provide confidential answers to your health related questions. We cannot diagnose your problem, but we can help provide medical information and assist you with the decision whether you should go to the emergency department or after-hours clinic, call your doctor or simply use home care. This service is free and confidential.

Car Seat Program - Avera McKennan

Phone: (605) 322-3485 answering machine

Internet Address: www.AveraMcKennan.org

Person in Charge: Jeanne Bietz, Car Seat Coordinator

Hours: By appointment only

Fees: Car seat education is free of charge

Eligibility: For a free seat, must show proof of financial assistance (Medicaid, Food Stamps, WIC) and must be a South Dakota resident; All car seat checks and education are available free of charge

Services Offered: Offer car seat checks/education to anyone in the community. Provide car seats through the Governor's Child Safety Seat Distribution Program to those who meet eligibility requirements.

2011 Parent & Family Resource Guide

Child & Parenting Classes – Avera McKennan

Phone: (877) AT-AVERA (877-282-8372); 322-4481

Internet Address: www.AveraMcKennan.org

Eligibility: Pre-register for all classes online or by calling Avera McKennan

Services Offered: Classes include Maybe A Baby, Early Pregnancy, Prepared Childbirth, Dad and Baby, Preparation for Breastfeeding, Caring for Your Newborn, A New Baby in Our Family, Multiple Blessings, Grandparents, Cesarean Section, VBAC, Avera Mom's Club, Fertility Care Services, Doula Services, Hot Topics for Parents and Let's Talk for Girls and Super Sitter Babysitting Classes.

Child or Adolescent Programs - Avera Behavioral Health Center

4400 W. 69th Street

Sioux Falls, SD 57108

Phone: (605) 322-4065, (800) 691-4336, 24-Hour Free Assessment Line

Internet Address: www.AveraMcKennan.org

Person in Charge: Steve Lindquist, Associate Vice President

Hours: 24 hours a day, 7 days a week

Fees: Insurance, Medicare and Medicaid accepted

Eligibility: Children ages 4-11 years old, Adolescents 12-18 years old

Services Offered: Avera Behavioral Health Center programs include specific treatment and support for young patients suffering from but not limited to the following: depression, ADHD, autism, Asperger's Syndrome, addiction, anxiety disorders, conduct disorders, Post-Traumatic Stress Disorder, Oppositional Defiant Disorder, and risk for suicide. Avera Behavioral Health Center offers specially designed, separate units for Children and Adolescents, as well as integrative therapies such as art therapy, movement therapy, individual counseling and groups.

Counseling – Avera Behavioral Health Services

2412 S. Cliff Avenue

Sioux Falls, SD 57105

Phone: (605) 322-4079

Internet Address: www.AveraMcKennan.org

Hours: 8:00am – 8:00pm, Monday – Thursday / 8:00am – 5:00pm, Friday

Fees: Accepts insurance; fees vary with different services; scholarships available for some programming; payment plan options available

Eligibility: Open to the public

Services Offered: Services include a variety of family counseling options such as: marital counseling; family separation/divorce, eating disorders, grief therapy and grief support groups for adults, psychological testing, ADD, self-destructive behaviors, self-esteem building, anger management counseling, employee assistance program and addiction assessments for adolescents.

Downtown Health Care Clinic - Avera McKennan

300 N. Dakota, Suite 117

Sioux Falls, SD 57104

Phone: (605) 322-6800

Internet Address: www.AveraMcKennan.org

Person in Charge: Joanne Hindbjorgen, Office Manager

Hours: 9:00am - 5:00pm, Monday - Friday

Fees: Insurance, co-pays, and donations accepted. Call for more information

Eligibility: Uninsured and insured patients are accepted

Services Offered: The Avera Health Care Clinic at Downtown Center provides primary healthcare for patients with acute and chronic problems. It also offers special services for the uninsured.

Teenage Pregnancy Class – Avera McKennan

Phone: (605) 322-4481

Internet Address: www.AveraMcKennan.org

Eligibility: By appointment

Services Offered: Individual, private instruction helps meet the needs of teens experiencing pregnancy. It includes topics such as: physical and emotional changes of pregnancy, nutrition and exercise, hospital procedures, decision-making, labor and delivery preparation, and knowing your infant.

Temperament Project, The - Avera McKennan

Phone: (605) 322-3662

Person in Charge: Betty Barto-Smith, CFLE, Coordinator

Email Address: betty.barto-smith@avera.org

Hours: 8:00am - 4:00pm, Monday - Friday

Fees: None

Eligibility: Families in the Sioux Empire United Way service area

Services Offered: Through participation in this program, parents can receive the following: an individualized profile of the child's behavioral characteristics; free classes to assist parents in developing more accurate expectations of the child and devising child guidance techniques suited to the child's temperament; free educational materials and one-to-one contacts with a Child Development Professional.

Banquet, The

900 E. 8th Street

Sioux Falls, SD 57103

Phone: (605) 335-7066

Person in Charge: Tamara Jerke-Liesinger, Director

Hours: 6:00pm - 7:30pm, Monday - Friday / 11:30am - 12:30pm, Saturday / Breakfast from 7:00am - 8:00am on Monday, Wednesday, Friday

Services Offered: Feeding program for persons in need of a prepared meal - whether they are homeless, traveling through the city, or in need of long-term supplemental food help. A children's activity area is provided for children once the serving begins.

Project S.O.S (Supply Our Students) – Banquet, The

Phone: (605) 335-7066

Person in Charge: Madeline Shields, Special Events Director

Hours: Packets given away during school year from 9:00am - 4:00pm, Monday - Friday

Fees: No fee charged

Eligibility: For persons with limited resources

Services Offered: Program established to distribute school supply packets to children (K-12) of families in need at the beginning of, and throughout the school year. Persons do not have to reside in Sioux Falls to receive these supplies. Children must be present and accompanied by an adult. The student must also bring some form of identification (Social Security card, Medicaid card, birth certificate, school enrollment form, or school ID).

Bethany Christian Services of Eastern SD

400 S. Sycamore Avenue, Suite 105-2

Sioux Falls, SD 57110

Phone: (605) 336-6999, (800) 238-4269 Toll-free

Internet Address: www.bethanysouthdakota.org

Email Address: bcssiouxfalls@bethany.org

Person in Charge: Judee Howard

Hours: Office hours 8:00am - 5:00pm, Monday – Friday / Pregnancy counseling 24 hours a day, 7 days a week

Fees: No fees for expectant parents; adoption fees vary

2011 Parent & Family Resource Guide

Eligibility: Anyone in Eastern South Dakota

Services Offered: Provides free pregnancy counseling to individuals facing an unplanned pregnancy. Bethany also provides domestic and international adoption services for couples desiring children.

Bethesda Christian Counseling Midwest, Inc.

400 S. Sycomore Avenue, Suite 105-3

Sioux Falls, SD 57110

Phone: (605) 334-3739, (800) 463-4005 Toll-free

Internet Address: www.bethesdachristiancounseling.org

Email Address: bethesdachristian@yahoo.com

Person in Charge: Dale D. Ellens, Director/Therapist

Hours: 8:30am - 5:00pm, Monday - Friday (evenings by appointment)

Fees: Sliding fee based on income and insurance resources; minimum \$5.00 per session; accepts most insurance plans

Eligibility: Open to the public

Services Offered: A Christian counseling agency staffed by professionally trained and licensed clinicians. The agency's purpose is to provide individual, child focused, marriage, and family therapy. Also provides various prevention education programs, psychological testing, and psychiatric services.

Big Brothers Big Sisters of the Sioux Empire (BBBS)

1000 N. West Avenue, Suite 300

Sioux Falls, SD 57104

Phone: (605) 334-1632

Internet Address: www.bbbsse.org

Email Address: jolene@bbbsse.org

Person in Charge: Jolene Groen, Executive Director

Hours: 8:30am - 5:00pm, Monday - Friday / 5:00pm - 7:00pm, Monday - Thursday, by appointment

Fees: None

Eligibility: Open to children ages 7-14 and volunteers age 16 and older

Services Offered: Provides one-to-one support to children ages 7-14, by matching them with an adult role model and mentor who is at least 16 years old.

AMACHI – Mentoring Children of Incarcerated Parents - Big Brothers Big Sisters of the Sioux Empire

Phone: (605) 334-1632

Internet Address: www.bbbsse.org

Person in Charge: Penny Powers

Hours: 8:30am - 5:00pm, Monday - Friday / 5:00pm - 7:00pm, Monday - Thursday, by appointment

Fees: None

Eligibility: Open to youth ages 7-14 whose parent has been incarcerated

Services Offered: Provides one-to-one support to children by matching them with an adult role model and mentor who is at least 16 years old.

Mentor Mom Program - Big Brothers Big Sisters of the Sioux Empire

Phone: (605) 334-1632

Internet Address: www.bbbsse.org

Email Address: jolene@bbbsse.org

Person in Charge: Jolene Groen, Executive Director / Melissa Jungeman, Case Specialist

Hours: 8:30am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Young new moms, pregnant women, and mentors 25 or older

Services Offered: Matches women who are pregnant or parenting a young child with a more experienced mother who serves as a role model in order to provide support, education, and friendship to the young mom.

Native American Scholars - Big Brothers Big Sisters of the Sioux Empire

Phone: (605) 334-1632

Person in Charge: Tate Walker, Program Manager

Hours: 8:30am - 5:00pm, Monday - Friday / 5:00pm - 7:00pm, Monday - Thursday, by appointment only

Fees: None

Eligibility: Open to youth ages 7-18 and volunteers age 19 or older

Services Offered: Connects caring, consistent adults (mentors) with Native American students. The goal of the program is for these students to have the courage and confidence to improve their education and become responsible adults.

Birthright, Inc.

300 N. Main

Sioux Falls, SD 57104

Phone: (605) 977-4781, (800) 550-4900 National Toll-free Hotline

Person in Charge: Brittney Mellema, Director

Hours: 10:30am - 2:30pm, Monday - Friday / 24-hour hotline service

Fees: None

Eligibility: Open to the public

Services Offered: Provides free pregnancy testing, crisis pregnancy counseling, 24-hour hotline services, free baby layettes to new mothers, diapers size 1-3 and baby clothing.

Boy Scouts of America - Sioux Council

800 N. West Avenue

Sioux Falls, SD 57104

Phone: (605) 361-2697

Internet Address: www.siouxbsa.org

Email Address: sioux.council@scouting.org

Hours: 9:00am - 5:00pm, Monday - Friday

Fees: Registration fee of \$15.00

Eligibility: Anyone meeting private organizational requirements

Services Offered: The scouting program facilitates meaningful contact and communications between youth, parents, and other community organizations (chartered partners) to help young people adopt strong values and life skills.

Bright Start

4402 E. 3rd Street

Sioux Falls, SD 57103

Phone: (605) 274-0233

Hours: 8:00am - 5:00pm, Monday - Friday, exceptions made for client's schedules

Fees: None

Eligibility: Pregnant, low-resource women - referred early in their pregnancy

Services Offered: A quality, intensive home visiting program. Home visits are made by nurses who provide services including: child and maternal health assessments, child development assessments, and parenting, health, safety and nutrition education.

Carroll Institute - Project Awareness

310 S. 1st Avenue

Sioux Falls, SD 57104

Phone: (605) 336-2556, (888) 254-4543 Toll-free

Internet Address: www.carrollinstitute.org

Email Address: batwood@carrollinstitute.org

Person in Charge: Betsy Atwood, Director of Prevention Services

Hours: 8:00am - 5:00pm, Monday - Friday / Evenings available

Fees: Based hourly or contracted

2011 Parent & Family Resource Guide

Eligibility: Call for information

Services Offered: Prevention programming for all ages. Presentations on a variety of issues dealing with alcohol and other drugs as well as bullying. Individual and family counseling. Counselors spend time weekly in 11 Sioux Empire school districts (K-12) and work with students individually and in groups. Provides alcohol and drug assessments and referrals. Also provides mental health counseling services for area youth.

Catholic Family Services

523 N. Duluth Avenue

Sioux Falls, SD 57104

Phone: (605) 988-3775, (800) 700-7867 Toll-free

Internet Address: www.sfcatholic.org

Email Address: cfs@sfcatholic.org

Person in Charge: Jerome Klein, Administrator

Fees: Sliding scale based on income and number in the family; accepts most insurance; some grant assistance

Services Offered: Licensed professionals provide family, couples, group therapy, play therapy for children, and individual counseling for persons of all ages and faiths, to assist people with adjustment issues, interpersonal, psychological, relationship problems, grief, and abuse issues. Also provides prevention services, adoption options, and psychological testing. A counselor specializing in parenting is available for individual sessions or group workshops.

Adoption Services - Catholic Family Services

Phone: (605) 988-3775, (800) 700-7867 Toll-free

Internet Address: www.sfcatholic.org

Email Address: cvanderwoude@sfcatholic.org

Person in Charge: Christy Vander Woude, BSW, Coordinator of Pregnancy Counseling/Adoption Services

Hours: 8:30am - 5:00pm, Monday - Friday / 8:30am - 8:00pm, Tuesday, after hours by appointment

Fees: Free to birth parents; vary for adoptive couples

Eligibility: Open to the public

Services Offered: Decision making and options counseling when considering whether to parent or place a child for adoption. Information on resources and support programs. Home studies for couples seeking (open or confidential) domestic adoption and couples or singles considering private or international adoption. Post-adoption services available including counseling and post-placement supervision.

Center for Disabilities - Sanford School of Medicine

1400 W. 22nd Street

Sioux Falls, SD 57105

Phone: (605) 357-1439, (800) 658-3080 Toll-free

Internet Address: www.usd.edu/cd

Person in Charge: Judy Struck, Executive Director

Services Offered: Works with others to create opportunities that improve the lives of persons with disabilities and those they consider their family. Opportunities created through training, services, information, and research.

Autism Spectrum Disorders - Center for Disabilities

Phone: (605) 357-1439, (800) 658-3080 Toll-free

Person in Charge: Judy Struck, Executive Director

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Call for information

Eligibility: Individuals of any age diagnosed with, or suspected to have an Autism Spectrum Disorder

Services Offered: Offers a diagnostic clinic and statewide on-site consultations for individuals with, or suspected as having an Autism Spectrum Disorder.

Birth to 3 Connections - Center for Disabilities

Phone: (605) 357-1439, (800) 658-3080 Toll-free

Internet Address: www.usd.edu/cd

Email Address: cd@usd.edu

Person in Charge: Shelly Grinde, Director of Services & Supports

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: See services offered

Services Offered: This program is available to any family with a child birth to three years old that has difficulty learning, growing or behaving like other children in their age group, or a medical condition that doctors feel may need special attention. Works with other agencies to support families with children birth to three years with identifying needs and accessing community services.

Deaf-Blind Program - Center for Disabilities

Phone: (605) 357-1439, (800) 658-3080 Toll-free

Email Address: Austin.Winberg@usd.edu

Person in Charge: Austin Winberg, Deaf Blind Program Director

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Individuals birth to 21 years of age with a combination of hearing and vision loss

Services Offered: Ensures that the unique needs of children who have a dual-sensory impairment are met with high-quality, appropriate services.

Fetal Alcohol Spectrum Disorders Clinic – Center for Disabilities

Phone: (605) 357-1439, (800) 658-3080 Toll-free

Internet Address: www.usd.edu/cd

Email Address: cd@usd.edu

Person in Charge: Shelly Grinde, Director of Supports & Services

Hours: Clinics are held 2nd and 4th Tuesdays of the month on the Augustana College Campus

Fees: Call for information on specific cost

Eligibility: Referrals can be made by anyone for individuals of any age

Services Offered: Provides appropriate diagnoses of Fetal Alcohol Spectrum Disorders (FASD) with on-site consultation to assist with the implementation of recommendations as a result of the diagnosis.

Centers for Equality

406 N. 2nd Avenue, Suite 102

Sioux Falls, SD 57104

Phone: (605) 331-1153

Internet Address: www.centersforequalitysd.org

Email Address: tina@centersforequalitysd.org

Person in Charge: Tina Harp, Counselor

Hours: Call for information

Fees: Sliding fee available

Eligibility: Open to anyone

Services Offered: Provides resources, education, and networking necessary to enhance the lives of diverse groups of people, with special outreach services to the gay, lesbian, bisexual, and transgender community, including their friends and families. The Centers for Equality provides groups which cover youth concerns, adult concerns, and more. Also offers education, speaker's bureau, workshops, counseling, social activities, and resource materials available in the library and video library. Free HIV testing is also available.

Child's Voice - The Center for Child Evaluation

1305 W. 18th Street

Mailing Address:

PO Box 5039

Sioux Falls, SD 57117

Phone: (605) 333-2226

2011 Parent & Family Resource Guide

Person in Charge: Dr. Edward Mailloux, Medical Director

Hours: 8:00am - 4:30pm, Monday - Friday

Fees: Call for information

Eligibility: Open to children who may have been abused or neglected

Services Offered: Jointly developed program operated by Children's Home Society and Sanford's Children's Hospital. Staff members specialize in the interview and examination of children who may have been abused or neglected. The staff works closely with referral agencies to facilitate the examination of each case and minimize any trauma to the child by limiting the number of interviews and medical examinations. Appointments are taken only by referral from child protection agencies, law enforcement agencies, the State's Attorney, or medical professionals.

Children's Care Hospital and School (CCHS)

2501 W. 26th Street

Sioux Falls, SD 57105

Phone: (605) 782-2300, (800) 584-9294 Toll-free

Internet Address: www.cchs.org

Person In Charge: Dianna Rajski, Chief Executive Officer

Services Offered: Children's Care Hospital and School provides individualized, family-centered programs in education, therapy, and health care to children with disabilities.

Inpatient/Day Behavioral Program Children's Care Hospital and School Residential and Special Education Services

Phone: (605) 782-2379

Person in Charge: Kimberly Marso, RhD. Board Certified Behavior Analyst, Vice President of Clinical Services-Behavioral

Hours: 24 hours a day, 7 days a week

Fees: Tuition

Eligibility: Children birth to age 21

Services Offered: Functional assessments, analysis, and treatment of problem behaviors are provided by an interdisciplinary team of professionals utilizing the principles of applied behavior analysis in both the special education and residential programs. Short-term placement options are available with the goal of reducing inappropriate behaviors, teaching alternative skills, and transitioning back to the home and school environments. Upon transition, training and follow-up consultation is provided to school personnel and family members.

Inpatient/Day Extended and Medical Program Children's Care Hospital and School Residential and Special Education Services

Phone: (605) 782-2379

Person in Charge: Kimberly Marso, RhD. Board Certified Behavior Analyst, Vice President of Clinical Services

Hours: 24 hours a day, 7 days a week

Fees: Tuition

Eligibility: Children birth to age 21

Services Offered: Residential and day school providing treatment and special education for children with multiple cognitive, physical, and medical needs by an interdisciplinary team of professionals utilizing a rehabilitation approach. 24-hour nursing care is provided. Post-acute inpatient rehabilitation under the direction of a physiatrist and sub-acute medically complex unit for children with post-surgical or significant medical needs is also available.

Outreach Services - Children's Care Hospital and School

Phone: (605) 782-2379

Person in Charge: Becky Deelstra-Speck, BS, Director of Outreach Services

Hours: 7:00am - 6:00pm, Monday - Friday

Fees: Vary based on service

Eligibility: Children birth to age 21

Services Offered: Outreach educational services including: evaluation, treatment, and behavioral programming

provided by psychologists, physical, speech, and occupational therapists. Training and consultation services are available at local schools, in the home, or at Children's Care Hospital and School. Initial and ongoing assessment of home equipment needs. Workshops are available on a variety of pediatric topics.

Children's Care Hospital and School - Outpatient Rehabilitation Center and Rehabilitation Medical Supply

1100 W. 41st Street

Sioux Falls, SD 57105

Phone: (605) 782-2400

Person in Charge: Kristin Tuttle, MSPT, ATP

Hours: 8:00am - 6:00pm, Monday - Friday

Fees: Vary, call for information

Eligibility: Rehabilitation services for children and adults

Services Offered: Outpatient medical and educational services; physical, speech, and occupational therapy; treatment, durable medical equipment, free autism screening and educational psychology evaluations. Specialty Clinics offered for Spasticity/mobility and neuro-development. Specialty evaluation and treatment including: augmentative and alternative communication (AAC), autism, assistive technology, sensory integration, cranial remolding, orthotics, prosthetics, pediatric bowel and bladder program, behavioral programming, seating and positioning and pediatric audiology. Assessments of home equipment needs.

Children's Home Society of South Dakota (CHS)

801 N. Sycamore Avenue

Mailing Address:

PO Box 1749

Sioux Falls, SD 57101

Phone: (605) 334-6004

Internet Address: www.chssd.org

Person in Charge: Dennis Daugaard, Executive Director

Services Offered: Provides residential and psychiatric treatment to emotionally disturbed and learning-disabled children and their parents.

Foster Care Program - Children's Home Society

Phone: (605) 334-6004

Person in Charge: Roxie Schmitz, Program Director

Hours: 8:00am - 5:00pm, Monday - Friday (Office) / Residential 24 hours

Fees: Vary

Eligibility: Children who cannot return to their homes

Services Offered: Provides a foster care alternative for children who cannot return to their own homes but do not require residential treatment. Children and families receive intensive supervision and training to facilitate a successful placement.

Madsen House - Children's Home Society

Phone: (605) 334-6004

Person in Charge: Jeanne Ommen, Unit Director

Hours: 8:00am - 5:00pm, Monday - Friday (Office) / Residential 24 hours

Fees: Vary

Eligibility: Children ages 4-13 who are experiencing behavioral and emotional problems

Services Offered: Designed to provide comprehensive psychiatric diagnosis and assessment as well as short-term treatment for children ages 4-13.

Madsen House Boy's Unit - Children's Home Society

Phone: (605) 334-6004

Madsen House Boy's Unit - Children's Home Society

Phone: (605) 334-6004

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Person in Charge: Scott Egan, Unit Director

Hours: 8:00am - 5:00pm, Monday - Friday (Office) / Residential 24 hours

Fees: Residential tuition and school tuition

Eligibility: Boys ages 7-13 with severe and chronic emotional or behavioral disorders

Services Offered: Eight bed unit for boys ages 7-13 who have severe and chronic emotional and behavioral disorders. Treatment includes: psychiatric care, adaptive management, individual, group and family therapy, and academic programming.

Outpatient Adoption Services - Children's Home Society

Phone: (605) 334-6004

Person in Charge: Roxie Schmitz, Community Based Services Director

Hours: 8:00am - 4:30pm, Monday - Friday (Office) / Evenings available

Fees: None

Eligibility: Open to adoptive families

Services Offered: Individual and family therapy, parent support group, and other related services for adoptive children and their families. Specialty focus areas include: attachment/bonding issues, adjustment problems, and challenging behaviors.

Residential/Psychiatric Treatment - Children's Home Society

Phone: (605) 334-6004

Person in Charge: Sue Williams, Program Director

Hours: 8:00am - 5:00pm, Monday - Friday (Office) / Residential 24 hours

Fees: Residential tuition and school tuition

Eligibility: Children ages 4-13 with emotional or behavioral problems

Services Offered: 24-hour residential and psychiatric treatment center serving emotionally disturbed and learning disabled children. Program also provides special education services and intensive therapy for children and families who are experiencing difficulty at home, in school, or in the community. Services include day and residential school programs, evaluation services, family supportive services, consultation, and training services.

Children's Inn – Shelter and Crisis Intervention Services

409 N. Western Avenue

Sioux Falls, SD 57104

Phone: (605) 338-4880, (888) 378-7398 Toll-free

Internet Address: www.chssd.org

Email Address: childrensinn@chssd.org

Person in Charge: Amy Carter, Operations Director

Hours: 24 hours a day, 365 days a year

Fees: None

Services Offered: Children's Inn provides services to victims of domestic violence, elder abuse, dating violence, sexual assault, and child abuse and neglect. Services include: immediate shelter for women and children seeking safety from abuse, case management, counseling, transportation, and meals. Crisis intervention services include: a crisis hotline, crisis counseling, safety planning, assistance with filing protection orders, advocacy, community resource information, and support groups. Public education presentations are available upon request. All services are confidential and available 24 hours a day, 365 days a year.

Children's Special Health Services – Health KiCC

600 E. Capitol

Pierre, SD 57501

Phone: (605) 773-3361, (800) 305-3064 Toll-free

Internet Address: www.children.sd.gov

Email Address: dohchshhealthkicc@state.sd.us

Person in Charge: Barb Hemmelman

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Children birth to age 21 with chronic medical conditions who meet the financial eligibility guidelines - call for more information on eligibility requirements

Services Offered: Provides assistance in coordinating the health care and related services of children birth to age 21 with chronic medical conditions. Primary functions include: financial assistance for medical care and care coordination.

Compass Center, The

1800 W. 12th Street, Suite 100

Sioux Falls, SD 57104

Phone: (605) 339-0116, (877) 462-7474 Toll-free

Internet Address: www.thecompasscenter.org

Email Address: info@thecompasscenter.org

Person in Charge: Patty Brooks, Executive Director

Hours: 8:00am - 5:00pm, Monday - Friday / After hours crisis number

Fees: Victim Services – None; Family Violence Project - \$50 assessment, Sliding Fee on groups

Eligibility: Open to the public

Services Offered: Provides professional services of consultation, intervention, and referral for victims and offenders of sexual assault or domestic violence, including play therapy for children.

Dell Rapids Community Haven

613 State Avenue

Dell Rapids, SD 57022

Phone: (605) 366-8612

Email Address: haven@dellrapids.com

Person in Charge: Jessica Ostwald

Hours: Before school program operates from 7:00am - 8:40am, Monday - Friday / After school program operates from 3:45pm - 6:00pm, Monday - Friday / Summer program operates from 7:00am - 6:00pm, Monday - Friday

Fees: \$3.00 a session during school year (one morning or afternoon session); fee can be reduced if meet income eligibility; call for summer rates

Eligibility: School-age children

Services Offered: Provides after-school care for grades K-7 and is operated out of the local school.

Destiny Family Medical Clinic

2701 S. Minnesota Avenue, Suite 3

Sioux Falls, SD 57105

Phone: (605) 339-3378

Internet Address: www.destinyclinic.com

Person in Charge: Brian Kidman, MD, Executive Director

Hours: 8:30am - 5:00pm, Monday - Friday

Fees: Private insurance; credit cards; self-pay; Medicare; Medicaid; sliding fee scale according to income (minimum office visit fee – \$50 minimum partial payment)

Eligibility: Open to the public

Services Offered: Offers family practice services for every member of the family including: pediatric, adolescent, and adult care, pregnancy and infant care, preventive health care and education, minor surgery, general physical exams, school, work, athletic and camp physicals, occupational health care, laboratory and x-ray services, chiropractic care and mental and behavioral health care and counseling located on-site.

Downtown Healthcare - Sanford Clinic

401 E. 8th Street, #230

8th & RR Center

Sioux Falls, SD 57103

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Phone: (605) 334-5099

Internet Address: www.sanforddowntownhealthcare.org

Email Address: dthc@sanfordhealth.org

Person in Charge: Sharon Nelson, Clinic Supervisor

Hours: 8:00am - 6:00pm, Monday / 8:00am - 6:00pm, Tuesday, Wednesday, Thursday / Closed Friday, Saturday and Sunday

Fees: Sliding fee scale; discounted if qualified by income and family size

Eligibility: Open to all

Services Offered: Discounted family planning services based on family size and income. Services include: Sexually Transmitted Infection (STI) testing, treatment and education, birth control services, pregnancy testing, male and female exams, and free community education.

East Dakota Educational Cooperative (EDEC)

Education Service Agency Region 2

715 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 367-7680

Person in Charge: Daniel P. Goodwin, Director

Hours: 7:30am - 4:00pm, Monday - Friday

Fees: None

Eligibility: Call for information

Services Offered: The mission of the EDEC is to advocate, support and facilitate the educational, social, emotional, and physical welfare of youth. Services include promotion and delivery of educational and educationally related services to and for member districts and other youth and human service related agencies in southeastern South Dakota.

East River Legal Services

335 N. Main Avenue #300

Sioux Falls, SD 57104

Phone: (605) 336-9230, (800) 952-3015 Toll-free

Person in Charge: Doug Cummings, Executive Director

Hours: 8:30am - 12:00pm, 1:00pm - 5:00pm, Monday – Friday / Applications are taken Tuesdays and Thursdays from 9:00am – 12:00pm

Fees: No fees to those who qualify for services

Eligibility: Income guidelines and case priorities

Services Offered: Provides civil legal services to eligible low-income clients. Case priorities are: support for families, preservation of the home, maintaining economic stability, the safety, stability, and health of citizens/families, and the protection of those with special vulnerabilities.

Falls Community Health

521 N. Main Avenue

Sioux Falls, SD 57104

Phone: (605) 367-8793 Medical Clinic, (605) 367-8022 Dental Clinic

Fax: (605) 367-8247

Person in Charge: Jill Franken, Public Health Director

Hours: Medical Clinic Hours: 8:00am - 5:00pm, Monday – Friday / Monday evenings until 9:00pm

Dental Clinic Hours: 8:00am – 5:00pm, Monday - Thursday / 8:00am – 1:00pm, Friday

Fees: Sliding fee scale based on income and ability to pay; also accept Medicare and Medicaid, Insurance

Services Offered: Our mission is to be an open door quality health care services, by removing barriers, especially financial, that exist for working families without health insurance or other resources to meet their health care needs. We provide complete primary health care and dental care for all age groups: Care for acute and chronic illness, physical exams and preventative health care checkups, routine and emergency dental care such as fillings, cleanings and extractions, well-child

exams and immunizations, family planning services, patient education programs, mental health counseling and psychiatry services, prescription drug assistance which includes PAP and 340B discounts on certain commonly prescribed drugs and HIV/AIDS early intervention services and case management.

Family Connection

303 N. Minnesota Avenue

Sioux Falls, SD 57104

Phone: (605) 357-0777

Person in Charge: Amy Pokela, Executive Director

Services Offered: Provides temporary shelter, emergency supplies, services, and support to the families of those incarcerated in an ongoing effort to facilitate family visitation and strengthen the family bond.

Children's Connection - Family Connection

Phone: (605) 357-0777

Person in Charge: Karen Schwartz, Director

Hours: Call for information

Fees: None

Eligibility: Elementary and middle school children whose family member(s) are incarcerated

Services Offered: Involves group counseling and other appropriate services with an emphasis on providing support, education, and other positive coping skills.

Project Family Connect - Family Connection

Phone: (605) 357-0777

Person in Charge: Amy Pokela, Executive Director

Hours: Call for information

Fees: None

Eligibility: Must have association with imprisonment

Services Offered: Provides free counseling for families coping with the stresses associated with imprisonment or reintegration into the family and society.

Family Service, Inc.

2210 W. Brown Place

Sioux Falls, SD 57105

Phone: (605) 336-1974

Internet Address: www.fsisd.org

Person in Charge: Dan Deal, Agency Director

Hours: 8:00am - 8:00pm, Monday, Thursday / 8:00am - 5:00pm, Tuesday, Friday / 8:00am - 6:00pm, Wednesdays

Fees: Sliding fee scale; Medicare; Medicaid; insurance accepted

Eligibility: Open to the public

Services Offered: Counseling services include helping individuals and families learn to recognize problems, communicate feelings and needs, and change behaviors. Educational programs and workshops on family and parent/child related topics.

Family Visitation Center

311 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 275-2071

Internet Address: www.familyvisitationcenter.org

Person in Charge: Aaron Wimmer, Director

Hours: 8:00am - 8:00pm, Monday - Friday / 9:00am - 4:00pm, Saturday / 1:00pm - 7:00pm, Sunday / Other hours as arranged

Fees: Supervised visits and Assisted Connections charges are based upon a sliding fee scale; scholarships are available

Eligibility: Open to families experiencing issues surrounding domestic violence, divorce disputes, custody disputes, substance abuse, and child abuse

2011 Parent & Family Resource Guide

Services Offered: Dedicated to preserving parent-child relationships by providing a safe and supportive environment for children to visit with non-custodial adults where there has been domestic abuse, child abuse, conflict with visitation, or where there has been a long-term difficulty between parent and child.

First United Methodist Church - KIDSTOP After School Program

401 S. Spring Avenue

Sioux Falls, SD 57104

Phone: (605) 310-8044

Person in Charge: Jean Anderson, KIDSTOP Director

Hours: 3:00pm - 5:00pm, Monday - Friday / Summer hours: 12:30pm - 4:00pm, Monday - Friday

Fees: None

Eligibility: Elementary program – Middle School

Services Offered: Provides a safe environment with structured play. Activities include: crafts, snack, organized games, and gym time. During the school year, there are tutors 3-4 days a week for extra help with homework in reading and math skills. Check for busing from downtown area schools.

Girl Scouts - Dakota Horizons

1101 S. Marion Road

Sioux Falls, SD 57106

Phone: (605) 336-2978, (800) 666-2141 Toll-free

Internet Address: www.gsdakotahorizons.org

Person in Charge: Tami Haug-Davis, Chief Executive Officer

Hours: 8:00am - 5:30pm, Monday - Thursday / 8:00am - 12:00pm, Friday / 10:00am - 1:00pm, 2nd Saturday of the month (September - May)

Fees: \$12.00 membership fee

Eligibility: Any girl between ages 5 and 17

Services Offered: Girl Scouts-Dakota Horizons is dedicated solely to girls – all girls – where, in an accepting and nurturing environment, girls build character and skills for success in the real world. In partnership with committed adult volunteers, girls develop qualities that will serve them all their lives like leadership, strong values, social conscience, and conviction about their own potential and self-worth.

Health Connect of South Dakota

737 W. 10th St.

Mailing Address:

PO Box 1772

Sioux Falls, SD 57101-1772

Phone: (605) 371-1000, (888) 761-5437 Toll-free

Internet Address: www.healthconnectsd.info

Person in Charge: Fran Rice, Executive Director

Hours: Call for appointment

Fees: None

Eligibility: Open to anyone with medical challenges, family members, educators and healthcare providers

Services Offered: Provides health information regarding various concerns and will help identify family resources available on a local, regional, and national level. We are a health information lending library that includes teaching models for youth and adults.

Healthformation – Sanford USD Medical Center

Phone: (605) 333-4444, (800) 445-5788 Toll-free

Person in Charge: Donna Kabrud, Program Manager

Hours: 24 hours a day, 7 days a week

Fees: None

Eligibility: Open to all

Services Offered: 24-hour phone services for individuals seeking information about health-related issue or concern. Provides a physician referral service and information regarding classes, support groups, events, and registrations.

HELP!Line Center

1000 N. West Avenue, Suite 310

Sioux Falls, SD 57104

Phone: Dial 211 or (605) 339-4357

Internet Address: www.helplinecenter.org

Person in Charge: Janet Kittams-Lalley, Executive Director

Services Offered: The mission of the HELP!Line Center is strengthening individuals, families and community by bridging people with resources and support.

211 HELP!Line - HELP!Line Center

Phone: Dial 211 or (605) 339-4357

Email Address: helpline@helplinecenter.org

Person in Charge: Chad Olson, Call Center Director

Hours: 24 hours a day, 7 days a week

Fees: None

Eligibility: Open to the public

Services Offered: 211 HELP!Line is a 24-hour community crisis, information, and listening/support telephone line. 211 HELP!Line maintains a comprehensive listing of social service, non-profit, and governmental programs to which referrals can be made. 211 HELP!Line is accredited by the Alliance of Information and Referral Systems.

Child Care HELP!Line - HELP!Line Center

Phone: Dial 211 or (605) 339-4357

Email Address: child@helplinecenter.org

Person in Charge: Nicole Saue, Child Care Coordinator

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Parents seeking child care services or providers with openings

Services Offered: Assists parents in their search for quality child care through referrals to family day care homes, licensed child care centers, and preschools. Education is provided to parents on the selection and evaluation of child care. Child care providers receive support through recruitment, newsletters, and educational opportunities.

S.A.L.S.A. - HELP!Line Center

Phone: Dial 211 or (605) 339-4357

Email Address: salsa@helplinecenter.org

Person in Charge: Jennifer Abels, SALSAs Coordinator

Hours: Vary

Fees: None

Eligibility: Sioux Empire area high school students.

Services Offered: SALSAs (Serve and Learn Student Association) is a volunteer club for high school students. Currently, monthly meetings are held at the four public high schools in Sioux Falls and one in Brandon Valley. SALSAs encourages students to volunteer at non-profit organizations throughout the city. Students receive recognition for their volunteer work. Students' volunteer hours are recorded and can be used as they apply for scholarships, higher education, or employment opportunities.

Suicide Prevention HELP!Line - HELP!Line Center

Phone: (800) 273-TALK (8255) Toll-free, or Dial 211

Person in Charge: Janet Kittams-Lalley, Executive Director

Hours: 24 hours a day, 7 days a week

Fees: None

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Eligibility: Open to the public

Services Offered: The Suicide Prevention HELP!Line is a 24-hour statewide crisis line that provides confidential listening and support services, and direct crisis intervention for individuals considering suicide. The Suicide Prevention HELP!Line receives calls from individuals who are suicidal, or from concerned friends or family members of someone who may be suicidal. Suicide Prevention Training is available through the Suicide Prevention HELP!Line. The training helps participants to work in communities to become aware of the need for suicide prevention efforts; and to learn to recognize persons with thoughts of suicide and to intervene directly with suicidal persons. Several services for suicide survivors are provided including: a monthly support group, an educational support class, information packets, and an outreach team. The Suicide Prevention HELP!Line is accredited by the American Association of Suicidology.

Volunteer HELP!Line - HELP!Line Center

Phone: Dial 211 or (605) 339-4357

Email Address: vol@helplinecenter.org

Person in Charge: Sara Carothers, Volunteer HELP!Line Director

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Open to the public

Services Offered: Provides a clearinghouse of community volunteer opportunities and needs, promotes volunteerism through recruitment and referral of volunteers, and recognizes local volunteers through special community-wide events. Find volunteer opportunities 24 hours a day at www.helplinecenter.org.

Here4Youth

1721 W. 51st Street

Sioux Falls, SD 57105

Phone: (605) 271-6327 or (605) 521-8522

Internet Address: www.here4youth.org

Email Address: info@Herre4Youth.org

Person in Charge: Angie Lardy, Executive Director

Hours: 7:00am - 6:00pm, Monday – Friday / Respite Saturdays per schedule

Fees: Vary

Eligibility: Any child ages 3-21 years old, special needs or not, and their siblings

Services Offered: Provides families with high quality, inclusive, out-of-school care (daycare, after school program, respite) for students of all abilities, while specializing in providing care to children with special needs in the Sioux Empire.

Inter-Lakes Community Action, Partnership - Head Start Pre-Birth to Five

505 N. Western Avenue

Sioux Falls, SD 57104

Phone: (605) 334-2808 Ext. 201

Internet Address: www.interlakescap.com

Person in Charge: Jen Meinert, Child Development Specialist, ext. 217 or Erin Russell, Family Service Specialist, ext. 208

Hours: 6:30am - 5:30pm, Monday - Friday

Fees: Families will not be charged for services; All families must meet income guidelines to qualify

Eligibility: Must meet income guidelines

Services Offered: Services are offered for children Pre-Birth to age three at the Sioux Falls center. ICAP Head Start Pre-birth to five is a family-focused, child development program. Please call for more information.

Job Corps – AECOM

811 E. 10th Street, Dept. 41

Sioux Falls, SD 57103

Phone: (605) 338-9059 or 800-733-JOBS (5627)

Internet Address: www.jobcorps.gov

Person in Charge: Marlaina Wendland

Hours: 8:00am – 5:00pm, Monday - Friday

Fees: None

Eligibility: Youth ages 16-24 years old, income qualified or receiving public assistance

Services Offered: Residential education and vocational training program, available at no cost to qualified youth ages 16-24. Provides training toward a GED or high school diploma and a skilled trade.

Junior Achievement of South Dakota, Inc.

1000 N. West Avenue, Suite 110

Sioux Falls, SD 57104

Phone: (605) 336-7318, (800) 871-7007 Toll-free

Internet Address: www.jasd.org

Person in Charge: Kristie Fiegen, President

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Call for program costs

Eligibility: Open to the public

Services Offered: Dedicated to inspiring young people to value free enterprise, understand business and economics, and improve the quality of their lives.

Kids Kloset - First Christian Church

524 W. 13th Street (Use West door)

Sioux Falls, SD 57104

Phone: (605) 338-9474

Person in Charge: Lois McGlothlen, Coordinator

Hours: 10:00am - 12:00pm every Wednesday / 1:00pm - 2:30pm, 2nd and 4th Saturdays only

Fees: None

Eligibility: Open to the public

Services Offered: Clothing giveaway for children ages infant to 16 years of age.

Lutheran Social Services of South Dakota (LSS)

705 E. 41st Street, Suite 200

Sioux Falls, SD 57105

Phone: (605) 357-0100, (800) 568-2401 Toll-free

Internet Address: www.lsssd.org

Services Offered: Core services offered by LSS include: adoption services, birth parent counseling, foster care, childcare, disaster response, consumer credit counseling, residential services for youth, school-based mentoring, refugee and immigration services, rural life ministries, affordable housing, and mental health counseling. LSS serves people of all ages, races, faiths, and economic levels with professional, confidential, and affordable services. LSS is licensed by the State of South Dakota and accredited by the Council on Accreditation for Children and Family Services.

Adoption and Pregnancy Counseling Program - LSS

621 E. Presentation Avenue

Sioux Falls, SD 57104

Phone: (605) 221-2346, (888) 201-5061 Toll-free

Email Address: dede.mogck@lsssd.org

Person in Charge: DeDe Mogck, Director of Adoption Programs

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: No fees for pregnancy counseling; fees vary for adoption services (domestic and international)

Eligibility: Any birthparent experiencing an unintended pregnancy, adoptive parents call for information

Services Offered: Provides options counseling for birth parents experiencing an unintended/crisis pregnancy to help make a decision regarding their future and the future of their child. Parenting and adoption options are explored. Adoption includes open and closed/confidential. Adoption services provided to persons who are interested in growing their family through adoption. Domestic and international adoptive services are available.

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Consumer Credit Counseling Service - LSS

705 E. 41st Street, Suite 100

Sioux Falls, SD 57105

Phone: (605) 330-2700

Email Address: cccs@lsssd.org

Person in Charge: Tracy Gran, Director

Hours: 8:00am - 8:00pm, Monday - Thursday / 8:00am - 5:00pm, Friday and occasional Saturdays

Fees: \$30.00 for financial counseling; other fees vary; fee waivers available; call for more information

Eligibility: Open to anyone seeking help with personal financial issues

Services Offered: Offers comprehensive budget and credit counseling, student loan consultation, debt management programs, pre-purchase counseling for prospective home buyers, foreclosure prevention, HUD approved housing counseling, educational seminars, mortgage delinquency prevention, and foreclosure prevention counseling and credit report consultation.

Refugee and Immigration Center - LSS

1609 W. 11th Street

Sioux Falls, SD 57104

Phone: (605) 339-4601, (605) 731-2000

Person in Charge: Donna Magnuson, Director

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Variable for immigration and interpretation services only; other services are free of charge

Eligibility: Refugee or asylee status within 5 years of date of arrival for employment and case management services and English language training classes available to any person with a need

Services Offered: Services include: case management, pre-employment placement services, English Language Training or child care while attending ELT, community orientation, information, and referral. Also provides: cash assistance for newly arrived refugees within the first eight months post-arrival, immigration services, other educational classes and interpreter services.

School-Based Mentor Program – LSS

621 E. Presentation Street

Sioux Falls, SD 57104

Phone: (605) 221-2403

Internet Address: www.lsssd.org

Email Address: lisa.schulz@lsssd.org

Person in Charge: Lisa Falon-Schulz, Director

Hours: 8:00am - 5:00pm, Monday – Friday, or by appointment

Fees: None

Eligibility: 18+ years of age to mentor

Services Offered: Matches a student from the Minnehaha or Lincoln County School Districts with an adult who can provide consistent support and friendship over the course of the academic year.

Sioux Falls Area Counseling Services - LSS

705 E. 41st Street, Suite 100

Sioux Falls, SD 57105

Phone: (605) 357-0131

Person in Charge: Mel Harrington, Director

Hours: 8:00am - 9:00pm, Monday - Thursday / 8:00am - 5:00pm, Friday

Fees: Sliding fee scale based on household family income

Eligibility: Open to the public

Services Offered: Provides personal and mental health counseling services for individuals, couples and families. Staff experienced in children's issues. All counselors and social workers are licensed. Offer group treatment for young men (under 18 years) with problems with physical violence.

Specialized/Treatment Foster Care Program - LSS

621 E. Presentation Street

Sioux Falls, SD 57104

Phone: (605) 221-2346, (888) 201-5061 Toll-free

Email Address: Linda.Nelson@lsssd.org

Person in Charge: Linda Nelson, Director of Foster Care

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Service contracts with placement agencies

Services Offered: The specialized foster care program provides foster care for children who have special medical, physical and/or developmental needs. The treatment foster care program provides therapeutic foster care for children/youth who have social, emotional, and behavioral needs. Also licenses/certifies the foster homes used to provide the foster care service.

Summit Oaks Center - LSS

621 E. Presentation Street

Sioux Falls, SD 57106

Phone: (605) 221-2346

Person in Charge: Lynn Husby, Director

Hours: 8:00am - 5:00pm, Monday – Friday (Office Hours) / 24-hour Residential Program

Fees: Per diem

Eligibility: Adolescent boys and girls ages 10-17 (Meet psychiatric diagnostic criteria)

Services Offered: Residential treatment facility for adolescent boys and girls ages 10-17 years old offering two levels of care for treatment. 24-hour residential care in a therapeutic, structured environment. Includes individual, group and family counseling, campus school, psychiatric services, case management, independent living skills training, and after care services. Also provides day school program on the Summit Oaks campus for adolescents who qualify for special education. Services include: therapeutic, structured environment, case management, and individual, group, and family counseling.

Make-A-Wish Foundation of South Dakota

1400 W. 17th Street

Sioux Falls, SD 57104

Phone: (605) 335-8000, (800) 640-9198 Toll-free

Internet Address: www.southdakota.wish.org

Email Address: info@southdakota.wish.org

Person in Charge: Paul Krueger, President/CEO

Hours: 8:00am - 4:30pm, Monday - Friday, / On-call available 24 hours a day, 7 days a week

Fees: None

Eligibility: Children with life-threatening medical conditions

Services Offered: Grants the wishes of children with life-threatening medical conditions to enrich the human experience with hope, strength, and joy.

March of Dimes Foundation

1000 N. West Avenue, Suite 230

Sioux Falls, SD 57104

Phone: (605) 334-8203

Internet Address: www.marchofdimes.com/southdakota

Person in Charge: Kelly Hoefert, State Director

Hours: 9:00am - 5:00pm, Monday - Friday / Summer hours: 8:30am - 5:00pm, Monday – Thursday / 9:00am - 12:00pm, Friday

Fees: None

Eligibility: Open to the public

Services Offered: The mission of the March of Dimes is to improve the health of babies by preventing birth defects, premature birth and infant mortality through programs of research, community services, education, and advocacy.

2011 Parent & Family Resource Guide

McCrossan Boys Ranch

47135 260th Street

Sioux Falls, SD 57107

Phone: (605) 339-1203

Internet Address: www.mccrossan.org

Person in Charge: Brian Roegiers, Executive Director

Contact Person: Steve Wahl, Associate Director

Hours: 24 hours a day, 7 days a week

Fees: Daily cost of care and educational tuition

Eligibility: All programs serve boys ages 10-18; Independent Living Program for boys ages 18-20; Evening Treatment Program serves both boys and girls

Services Offered: Licensed by the state of SD to provide the following services:

Community Reintegration - McCrossan Boys Ranch

Phone: (605) 339-1203

Internet Address: www.mccrossan.org

Services Offered: Provides short-term reintegration service for youth discharged from other facilities in order to transition to home and community.

Crisis Stabilization - McCrossan Boys Ranch

Phone: (605) 339-1203

Internet Address: www.mccrossan.org

Services Provided: Provides short-term stabilization services for youth experiencing difficulties, with the goal of preventing placement outside the home or in a more restrictive setting.

Evening Treatment Program - McCrossan Boys Ranch

Phone: (605) 339-1203

Internet Address: www.mccrossan.org

Eligibility: Serves boys and girls ages 10-18

Services Offered: This program will enable youth with behavioral and emotional challenges to receive structured services between the hours of 3:00pm - 8:00pm, Monday - Friday to prevent more restrictive settings. A day program is offered in the summer months.

Residential Group Care and Independent Living Program - McCrossan Boys Ranch

Phone: (605) 339-1203

Internet Address: www.mccrossan.org

Services Offered: Includes educational services in conjunction with programming designed to assist residents in developing self-esteem, life skills, a positive work ethic, and self-sufficiency. The goal is to re-establish residents into successful living patterns that will enable them to be a contributing member of the community.

Respite Care - McCrossan Boys Ranch

Phone: (605) 339-1203

Internet Address: www.mccrossan.org

Services Offered: Provides planned, respite placement for parents, kinship providers, guardians, or foster parents of youth with challenging behaviors.

Short-Term Assessments - McCrossan Boys Ranch

Phone: (605) 339-1203

Internet Address: www.mccrossan.org

Services Offered: Identifies family and individual youth needs (including educational, psychological and substance abuse testing), as well as recommendations regarding appropriate level of care.

Minnehaha County Regional Juvenile Detention Center

4200 S. West Avenue

Sioux Falls, SD 57105

Phone: (605) 367-4313

Person in Charge: Todd Cheever, Director

Hours: 24 hours a day, 7 days a week

Fees: \$0 - \$215

Eligibility: Youth under 18 years of age; accepts referrals only from law enforcement agencies, courts, court service officers, and correction agents

Services Offered: Serves a 14 county region with the secure detention of juveniles who have allegedly committed a delinquent act and non-secure detention for alleged children in need of supervision. While in detention, the juvenile is provided educational, counseling, and recreational opportunities.

Multi-Cultural Center

515 N. Main Avenue

Sioux Falls, SD 57104

Phone: (605) 367-7401

Person in Charge: Christy Nicolaisen, Executive Director

Hours: 9:00am - 5:00pm, Monday - Friday (excluding holidays) / Weekend hours by appointment or event

Fees: None

Eligibility: Open to all

Services Offered: The mission of the Multi-Cultural Center is to provide opportunities for all people to learn, celebrate, and share through cultural experiences. Goals of the Multi-Cultural Center include: offering orientation classes to the community and to the American culture; providing classes for English as a second language and life skills education; serving as a Resource Center for the culturally diverse community through assistance with advocacy, housing, health services, adult services, youth services; developing and supporting programs to address the needs of youth; and educating the community regarding diversity.

New Haven

27213 473rd Avenue

Sioux Falls, SD 57108

Phone: (605) 743-2228

Internet Address: www.newhavenlighthouse.org

Person in Charge: Thomas Paige, President/Director

Fees: Sliding fee scale

Services Offered: Biblical counseling center offering counseling for anger, fear and anxiety, depression, grief, abuse, family issues, eating disorders, marriage issues, drugs and alcohol abuse.

Planning Life - New Haven

6705 W. 41st Street

Sioux Falls, SD 57106

Phone: (605) 361-3275

Email Address: infoplanninglife@orbitcom.biz

Person in Charge: Carol Noteboom

Fees: None

Hours: Call for appointments, phone answered 24 hours a day

Eligibility: Open to the public

Services Offered: Free pregnancy tests, abortion information, adoption information, parenting classes, post-abortion counseling, and relationship counseling.

New Horizons Adoption Agency

2500 W. 49th Street

Mailing Address:

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PO Box 89532

Sioux Falls, SD 57109

Phone: (605) 332-0310 Branch Office

Internet Address: www.nhadoptionagency.com

Email Address: nhaa@bevcomm.net

Person in Charge: Marlys Ubben, Director

Hours: 9:00am - 4:30pm, Monday - Friday

Fees: Call for information

Eligibility: Open to the public

Services Offered: Christian agency licensed by the Department of Social Services providing pre- and post-placement counseling and support and services for the birth parent(s) and for the adoptive parent(s). Also provides home study services. Hague accredited. Please call for an appointment.

P.F.L.A.G. (Parents, Families and Friends of Lesbians and Gays)

5500 S. Spyglass Circle

Sioux Falls, SD 57108

Internet Address: www.pflagsfsd.org

Email Address: info@pflagsfsd.org

Person in Charge: Terri Carlson

Hours: Meetings are held the 2nd Sunday of each month (Sept - May) from 3-5 pm at Buffaloberries - 309 S. Phillips Avenue

Fees: Free will offering

Eligibility: Open to parents, friends, and families of people who are gay, lesbian, allies, and GLBT persons

Services Offered: Many people don't know where to turn when they find out a love one is gay, lesbian, bisexual, or transgender. This confidential support group offers a non-judgmental outlet for feelings. Provides support and information to counter myths and misinformation about sexual orientation and gender identity.

Parent Communication Network

822 E. 41st Street, Suite 235

Sioux Falls, SD 57105

Phone: (605) 334-9626

Internet Address: www.sfpcn.org

Person in Charge: Darcy Jensen, Director

Hours: 8:00am - 4:00pm, Monday - Friday

Fees: Membership is free

Eligibility: Parents of elementary, middle, and high school children

Services Offered: Provides information, education, and support for and by parents. The network exists to prevent and/or reduce the incidence of alcohol and other drug use, violence, teen pregnancy, eating disorders, depression, and other related problems teens face. Works with all Sioux Falls elementary, middle, and high schools to sponsor workshops, offer resources, and link parents of teens together.

Planned Parenthood of Minnesota, North Dakota, South Dakota

6511 W. 41st Street

Sioux Falls, SD 57106

Phone: (605) 361-5100

Internet Address: www.ppmns.org

Hours: Call for information

Fees: Limited sliding fees available; most insurance accepted

Eligibility: Wide variety of women's services, limited services to men

Services Offered: Provides a full range of reproductive health care for women including: medical examinations, screening tests and treatment for cervical cancer and sexually transmitted infections (STIs); education on all medically approved birth

control methods, abortion services, follow-up and treatment of abnormal pap smears to include colposcopy and LEEP, urinary tract infections testing and treatment, pregnancy testing, education, and referrals. Services available for men include STI testing/treatment. Educators are available to provide comprehensive sex education to teens and young adults.

Ronald McDonald House Charities of SD, Inc.

825 S. Lake Avenue

Sioux Falls, SD 57104

Phone: (605) 336-6398

Internet Address: www.rmhcsouthdakota.org

Person in Charge: Barb Auch

Hours: 24 hours a day, 7 days a week

Fees: Donation based

Eligibility: Families of a child 21 and under receiving medical treatment

Services Offered: A “Home away from Home” for families with children 21 and under in need of medical care. The patient can be inpatient or outpatient as long as he/she is receiving medical treatment.

S.A.F.E. (Student Assistance and Family Education) – Prairie View Prevention Services

822 E. 41st Street, Suite 235

Sioux Falls, SD 57105

Phone: (605) 331-5724

Internet Address: www.prairieview.net

Person in Charge: Darcy Jensen, Director

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: No charge to students and/or families of participating schools

Eligibility: Open to the public

Services Offered: Offers alcohol and drug prevention and intervention counseling services for students and families. Counselors are available at each participating middle and high school to provide easier access to services. S.A.F.E. offerings include: individual/group sessions, family counseling, drug and alcohol screening, tobacco screening, drug and alcohol assessments, violence threat assessments, referrals, and aftercare (post treatment).

SDSU Extension Service/Minnehaha County - 4-H/Youth Development

220 W. 6th Street

Sioux Falls, SD 57104

Phone: (605) 367-7877

Internet Address: www.sdstate.edu/sdces/districts/south/1/minnehahacounty

Email Address: minnehaha.county@sdstate.edu

Person in Charge: Steve Munk, Amber Lounsbery, Extension Educators

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: No dues; registration fees for some events or activities

Eligibility: Any youth 8-19 years of age

Services Offered: 4-H is a youth educational organization that enables youth to acquire knowledge and develop life skills that help them become self-directing, productive, and contributing members of our society. Traditional members, ages 8-19 years old, belong to clubs mentored by volunteer parents/leaders who share their time and talents to help 4-H'ers “learn by doing”. There is also an opportunity for youth ages 5-7 to join us as a Cloverbud. Youth development programs are presented as requested to meet the youth population's needs. Some youth programs include: babysitting classes, after-school programs, and CHARACTER COUNTS! education.

Sanford USD Medical Center

1305 W. 18th Street

Sioux Falls, SD 57105

Phone: (605) 333-1000

Internet Address: www.sanfordhealth.org

Person in Charge: Dr. Charles P. O'Brien, M.D., President

2011 Parent & Family Resource Guide

Services Provided: Full service hospital with 24-hour emergency care. Offers acute care services including: cardiology, oncology, obstetrics, pain clinic, sleep disorder center, inpatient and outpatient surgery, and rehabilitation services. Also provides comprehensive services for women and children.

Child Development Enrichment Program – Sanford Children’s CHILD Services

1115 W. 41st Street

Sioux Falls, SD 57105

Phone: (605) 333-0698

Email Address: childsrv@sanfordhealth.org

Person in Charge: Tonya Ahrendt, Sanford Children’s CHILD Services Manager

Hours: Flexible

Fees: Vary

Eligibility: Open to the public

Services Offered: Telephone consultation, parenting classes, private parenting sessions, parent coaching sessions, toy and game library, parenting books for check out, and general classes.

Children’s Miracle Network - Sanford Children’s Hospital

Phone: (605) 328-5700, (800) 699-7997 Toll-free

Email Address: amy.sumner@sanfordhealth.org

Person in Charge: Amy Sumner, Program Director

Hours: 8:00am - 4:30pm, Monday - Friday

Fees: None

Eligibility: Children with illnesses

Services Offered: Provides assistance to sick and injured children via annual fundraising. 100% of funds raised remain in the area to enhance pediatric healthcare at Sanford Children’s. Also assists families with medical related travel expenses.

Cure Kids Cancer - Sanford Children’s Hospital

Phone: (605) 328-5700, (800) 699-7997 Toll-free

Email Address: amy.sumner@sanfordhealth.org

Person in Charge: Amy Sumner, Program Director

Hours: 8:00am - 4:30pm, Monday - Friday

Fees: None

Eligibility: Children being treated for cancer and pediatric cancer survivors

Services Offered: Provides assistance to children with cancer and pediatric cancer survivors via annual fundraising. All funds raised remain in the area to enhance the Pediatric Oncology Program at Sanford Children’s Hospital. Also assists families with medical related travel expenses.

Healthformation – Sanford USD Medical Center

Phone: (605) 333-4444, (800) 445-5788 Toll-free

Person in Charge: Donna Kabrud, Program Manager

Hours: 24 hours a day, 7 days a week

Fees: None

Eligibility: Open to the public

Services Offered: 24-hour phone service for individuals seeking information about a health-related issue or concern. Provides a physician finder service and information regarding classes, support groups, events, and registrations.

Project 8 - Governor’s Child Seat Program – Southeast Region - Sanford Children’s CHILD Services

1115 W. 41st Street

Sioux Falls, SD 57105

Phone: (605) 333-0698, (800) 235-5923, Ext. 4, Toll-free

Email Address: childsrv@sanfordhealth.org

Person in Charge: Amy Heisinger, Family Life Educator

Hours: 9:00am - 3:00pm, Monday - Friday

Fees: Call for information; no charge for car seat inspection

Eligibility: Parents in need of a child safety seat. Must show proof of financial assistance (Medicaid, Food Stamps, or WIC)

Services Offered: Provides parents with child safety seat education and inspection through the Governor's Project 8 Child Safety Seat Program. Parents who qualify for financial aid are eligible to receive child safety seats at no charge. Free car seat inspections are held 9:00am - 3:00pm, Monday - Friday at CHILD Services, 1115 W. 41st Street. Call for more information or to make an appointment.

Sanford Poison Center – Sanford USD Medical Center

Phone: (800) 222-1222 Toll-free, (605) 328-6670 Poison Education Center

Internet Address: www.sdpoison.org

Person in Charge: Amy Marsh, Poison Control Educator

Hours: Toll free # answered 24 hours a day, 7 days a week

Fees: None

Eligibility: Open to the public

Services Offered: Provides emergency poison management 24 hours a day. Educational materials are available upon request.

Temperament Project, The - Sanford Children's CHILD Services

1115 W. 41st Street

Sioux Falls, SD 57105

Phone: (605) 333-0698

Email Address: childsrv@sanfordhealth.org

Person in Charge: Ronda Rose-Kayser, Family Life Educator

Hours: Call for information

Fees: Call for information

Eligibility: Call for information

Services Offered: Participants in the program will receive the following: an individualized temperament report, parenting classes, and educational materials.

Sioux Area Metro (SAM)

500 E. 6th Street

Sioux Falls, SD 57103

Phone: (605) 367-7874, (605) 367-7183 Bus Stop

Internet Address: www.siouxareametro.org

Email Address: kwatson@siouxfalls.org

Person In Charge: Karen Walton, General Manager

Hours: 8:00am - 5:00pm, Monday - Friday (Office Hours)

Fees: Adult, \$1.00 per ride; 10 tickets for \$8.50; \$3.00 all day pass; \$25.00 monthly pass; persons over 60 and/or with disabilities call for discounted rates

Eligibility: Open to the public

Services Offered: Provides intra-city public transportation within the city limits. Sioux Area Metro provides two types of service for the citizens of Sioux Falls - fixed route transit service for the general public, and demand response Paratransit service for citizens with disabilities. Summer Youth - \$25.00 allows ages 18 and under unlimited bus transportation for the summer (June 1st - August 31st). The Southwest Transfer Facility is located on S. Louise Avenue.

Sioux Empire CHARACTER COUNTS!

515 N. Main

Sioux Falls, SD 57104

Phone: (605) 376-4707

Internet Address: www.charactercountsse.org or www.sdces.sdstate.edu/minnehaha/ccl.htm

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Person in Charge: Karen Nash Claycomb, Executive Director

Hours: Variable, call for information

Fees: Call for more information, sliding fee scale available

Eligibility: Open to the public

Services Offered: CHARACTER COUNTS! is a program designed to promote The Six Pillars of Character including: trustworthiness, respect, responsibility, fairness, caring and citizenship in youth and adults by working with parents, youth and organizations that serve youth.

Sioux Empire United Way - Connecting Kids

1000 N. West Avenue, Suite 120

Sioux Falls, SD 57104

Phone: (605) 336-2095

Internet Address: www.seuw.org

Email Address: Kristi@seuw.org

Person in Charge: Kristi Kranz

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Kids in kindergarten through 8th grade

Services offered: Scholarship money available to families in need of financial assistance for extra-curricular activities.

Sioux Empire United Way - Dolly Parton's Imagination Library

1000 N. West Avenue, Suite 120

Sioux Falls, SD 57104

Phone: (605) 336-2095

Internet Address: www.seuw.org

Person in Charge: Julia Brown, Executive Assistant

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Parents who live or work in Lincoln, McCook, Minnehaha, or Turner County are eligible to sign up their children ages birth to 5 years old

Services Offered: Sends children a new book each month to their home free of charge. Program is available until child reaches the age of 5. Sign up is available through the Sioux Empire United Way website or call for a registration form.

Sioux Falls Area Immunization Coalition

Phone: Dial 211 or (605) 339-4357 for ride reservations

Hours: As needed

Fees: None

Eligibility: Open to those who meet income guidelines

Services Offered: Education and networking regarding immunization needs for children and adults. Provides local transportation for parents and child(ren) to/from immunization services. The 211 HelpLine is the contact for the transportation resource.

Sioux Falls Catholic Schools

3100 W. 41st Street

Sioux Falls, SD 57105

Phone: (605) 575-3358 Admissions

Internet Address: www.sfcss.org

Person in Charge: Dr. Tom Lorang, Superintendent

Hours: 8:00am - 4:30pm, Monday - Friday

Fees: Vary, call for information

Eligibility: Open to the public

Services Offered: Mission is to form a community of faith and learning by promoting a Catholic way of life through Gospel values and academic excellence. All the Catholic schools in Sioux Falls are part of one system. The system consists of six elementary schools, one junior high school, and one senior high school.

Sioux Falls Christian Schools

6120 S. Charger Avenue

Sioux Falls, SD 57108

Phone: (605) 334-1422 - grades 6-12, (605) 334-7397 - grades PreK-5

Internet Address: www.siouxfallschristian.org

Person in Charge: Jay Woudstra, Superintendent

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Vary, call for information

Eligibility: Open to the public

Services Offered: Sioux Falls Christian Schools provide a Christ-centered education partnering with church and home.

Sioux Falls Housing and Redevelopment Commission

630 S. Minnesota Avenue

Sioux Falls, SD 57104

Phone: (605) 332-0704

Internet Address: www.siouxfallshousing.org

Email Address: sfhrc@siouxfallshousing.org

Person in Charge: Shirleen Ranschau, Executive Director

Services Offered: Provides decent, affordable housing to eligible households. This is done through various rental assistance programs. Programs are also available to assist housing assistance recipients towards self-sufficiency. All programs are targeted to low-income households (individuals and families).

Family Self Sufficiency - Sioux Falls Housing

Phone: (605) 339-6528

Email Address: fss@siouxfallshousing.org

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Must be on Section 8 voucher or public housing rental assistance programs

Services Offered: Gives a helping hand to assist highly motivated, low-income individuals and families with becoming economically self-sufficient. Assists in removing the barriers, providing job skills, and educational opportunities to enhance the entire family and provide economic self-sufficiency.

Sioux Falls Lutheran School

308 W. 37th Street

Sioux Falls, SD 57105

Phone: (605) 335-1923

Internet Address: www.siouxfallslutheran.com

Person in Charge: Tia Esser, Principal

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Vary, call for information

Eligibility: Open to the public

Services Offered: We partner with parents, we teach, and we share Jesus. Preschool - eighth grade education.

Sioux Falls Parks and Recreation Department

100 E. 6th Street

Sioux Falls, SD 57104

Phone: (605) 367-8222

Internet Address: www.siouxfallsparks.org

Person In Charge: Donald Kearney, Director

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Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Vary for individual programs

Eligibility: Open to the public

Services Offered: The Parks and Recreation Department is a division of the City of Sioux Falls. The park system consists of 66 parks. Additionally, the department performs maintenance functions on other city-owned property such as street right-of-ways and storm water detention ponds. The Big Sioux River Greenway, with its associated park lands, is one large section of park lands. Scattered amongst this land are 67 softball fields, 39 baseball fields, 31 tennis courts, 20 basketball courts, 17 sand volleyball courts, 39 picnic shelters, 53 soccer fields, 4 football fields, 21 miles of hard surface recreation trail, and numerous picnic areas with facilities such as picnic tables and restrooms. There are six major aquatic facilities and a smaller wading pool. The Parks and Recreational system includes: the Municipal Band, the Battleship Memorial, Kenny Anderson Community Center, Kuehn Community Center, Oyate Community Center, MariCar Community Center, Morningside Community Center, the Sioux Falls Baseball Stadium, Elmwood, Kuehn and Prairie Green Municipal Golf Courses, the Great Bear Recreation Park, and the Great Plains Zoo and Delbridge Museum.

Sioux Falls Psychological Services

2109 S. Norton Avenue

Sioux Falls, SD 57105

Phone: (605) 334-2696

Internet Address: www.sfpsychological.org

Person in Charge: Douglas Anderson, Clinical Director

Hours: 8:00am - 8:00pm, Monday - Thursday / 8:00am - 12:00pm, Friday / 8:00am - 12:00pm, Saturday

Fees: For services rendered; Medicare and Medicaid accepted

Eligibility: Open to the public

Services Offered: A full range of psychological services are provided including individual, marital, and family therapy. Additional services include: psychological evaluation and testing, therapy for children, and group therapy.

Sioux Falls School District

201 E. 38th Street

Sioux Falls, SD 57105

Phone: (605) 367-7900

Internet Address: www.sf.k12.sd.us

Person in Charge: Dr. Pamela Homan, Superintendent

Early Childhood Screen - Sioux Falls School District

1101 N. Western Avenue, Central Services

Sioux Falls, SD 57104

Phone: (605) 367-8488

Person in Charge: Jennifer Bauer-Fuhr, Supervisor

Hours: 7:30am - 5:00pm, Monday - Friday / Some evening screens available

Fees: None

Eligibility: Available to children birth to school age who reside in Sioux Falls Public School District

Services Offered: Provides an opportunity to find out more about your young child and his/her development. The following areas are screened: large muscle development, eye-hand coordination, communication, cognition, vision, hearing, height, and weight.

Elementary Immersion Center - Sioux Falls School District

2511 W. Brookings

Sioux Falls, SD 57104

Phone: (605) 367-6120

Person in Charge: Kevin Dick, Principal

Hours: Call for information

Fees: None

Eligibility: Children ages Kindergarten through grade 5

Services Offered: Designed to provide basic English skills to children, Kindergarten through grade 5. Basic English communication skills include: learning words needed for conversation, early reading, and writing. The goal is for students to gain basic English skills that will help them be successful in school and the community.

English Language Learner Intake Center – Sioux Falls School District

2511 W. Brookings

Sioux Falls, SD 57104

Phone: (605) 367-4547

Person in Charge: Kevin Dick

Hours: 7:30am - 4:00pm (August-May), 8:00am - 12:00pm (June and July)

Fees: None

Eligibility: All students K-12 who speak a language other than English in the home

Services Offered: All families who speak a language other than English in their home must register their children for public school through this office. Once the child's English proficiency is determined, the appropriate school setting is recommended to the family by the staff at this office.

Family Foundations - Sioux Falls School District

Phone: (605) 367-7963

Person in Charge: Loretta Leloux

Hours: Evenings/Midday sessions; Call for details and site locations

Fees: None

Eligibility: Parents who have at least one child birth up to Kindergarten age

Services Offered: Family Foundations is a program where families will experience a fun, interactive, informative and learning environment with their family and other people in the community. Families will participate in activity time with their children, have an opportunity to discuss the challenges and joys of raising children with other parents, and learn new ideas to do with their children at home. Family Foundations offers parents information on developmental issues surrounding their children. Parents will also engage in appropriate activities with their children so they can see first-hand how children learn through play. The program will also offer the family an opportunity to have a meal together. Connect with your children, connect with your community.

Kids Inc. - Sioux Falls School District

Phone: (605) 367-4424

Person in Charge: Jodi Miller, Program Manager

Hours: After school until 6:00pm

Fees: Sliding fee scale

Eligibility: Call for information

Services Offered: Enrichment and academic support program that provides safe, quality care and embedded learning for children kindergarten through fifth grade during after school hours until 6:00pm. Program is designed for children who will benefit from enrichment activities in groups with a 15 to 1 ratio. The ratio requires that students must be independent for self-care.

Sioux Falls Early Childhood Programs - Sioux Falls School District

Phone: (605) 367-7949

Person In Charge: Val Peters, Early Childhood Coordinator

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Reside in Sioux Falls School District; children must be 3 or 4 years old; some income requirements

Services Offered: Provides children with a learning environment and varied experiences to help them develop socially, emotionally, intellectually, and physically in a manner appropriate to their age and stage of development. Early Childhood provides pre-school activities for 3 and 4 year olds while encouraging parent participation in all aspects of the program.

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Siouxland Libraries

200 N. Dakota Avenue (Main Branch)

Mailing Address:

PO Box 7403

Sioux Falls, SD 57117

Phone: (605) 367-8700 Main Branch, (605) 367-8060 Oak View Branch, (605) 367-8140 Ronning Branch, (605) 367-8144 Caille Branch

Internet Address: www.siouxlandlib.org

Person in Charge: Sally Felix, Director

Hours: Main Library: 9:00am - 9:00pm, Monday - Thursday / 9:00am - 6:00pm, Friday / 9:00am - 5:00pm, Saturday / 1:00pm - 5:00pm, Sunday (September - May)

Fees: None

Eligibility: Residents of Sioux Falls (Minnehaha and Lincoln Counties except Dell Rapids) or property owners for free loan service

Services Offered: Handicap accessible. Library has books, audio-books, movies, library tours, public meeting rooms, consumer information, auto repair information online, bookmobiles, electronic databases, internet computers, interlibrary loan service from other libraries, and books delivered to home-bound and senior care facilities. Extensive programming and services for children: story programs, puppet shows, summer reading club, craft programs, children's computers, daycare delivery service, and daycare newsletter.

South Dakota Advocacy Services

2121 W. 63rd Place, Suite 30

Sioux Falls, SD 57108

Phone: (605) 361-7438, (800) 658-4782 Toll-free - Pierre office, new clients call here

Internet Address: www.sdadvocacy.com

Person in Charge: Robert J. Kean, Executive Director

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Services are typically free, except in Social Security cases where, only if the client prevails, a fee of 25% (\$6,000 maximum) of back payment money is paid to South Dakota Advocacy Services

Eligibility: Open to the public

Services Offered: South Dakota Advocacy Services' mission is to protect and advocate for the rights of South Dakotans with disabilities through legal, administrative and other remedies. It is a private non-profit corporation. It assists persons of all ages with developmental disabilities, mental illness and other disabilities in areas of abuse, neglect and rights violations in facilities and other service areas including but not limited to, special education, housing, vocational rehabilitation, discrimination based on disability, voting, Social Security and other benefits. Persons with disabilities, parents, guardians, attorneys, professionals and others concerned about the rights of persons with disabilities are encouraged to contact South Dakota Advocacy Services.

South Dakota CARES

Phone: (800) 592-1852 Toll-free - Pierre Office

Internet Address: www.southdakotacares.org

Person in Charge: Carol Ballet, Executive Director/CEO

Fees: Recommended donation fee

Eligibility: Determined on individual basis

Services Offered: Helps adults and children with disabilities achieve independence by offering programs that are flexible and responsive to their individual needs.

South Dakota Department of Human Services

Hillsview Plaza, E. Highway 34

c/o 500 E. Capitol

Pierre, SD 57501

Internet Address: www.dhs.sd.gov

Services Offered: The focus of the Department of Human Services is to strengthen families by providing support services to individuals based on the belief that all people regardless of their disability, chronic illness or special need, should have the opportunity to receive services near their families.

Respite Care Program - SD Dept. of Human Services

Hillsview Plaza, E. Highway 34

c/o 500 E. Capitol

Pierre, SD 57501

Phone: (800) 265-9684 Toll-free, (605) 773-3438 other

Internet Address: www.dhs.sd.gov/dd/respice/index.aspx

Person in Charge: Pauline Erbele, Program Specialist

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Child or adult must live year-round in the family home

Services Offered: Provides respite care to families who have children or adult family members living in their home with disabilities or chronic illnesses and to persons at risk of abuse and neglect. The eligibility categories are: 1) developmental delays for children under 3 years, 2) developmental disabilities, 3) chronic medical conditions for children up to age 18, 4) serious emotional disturbance, 5) severe and persistent mental illness, and 6) traumatic brain injury. The Respite Care Program is also available to post-adoptive and foster families, with recommendation of child placement agency.

South Dakota Department of Labor

811 E. 10th Street, Dept. 41

Sioux Falls, SD 57103

Phone: (605) 367-5300

Person in Charge: Danyell Skillman

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Call for information

Internet Address: www.sdjobs.org

Services Offered: Provides various services for individuals and families seeking employment and training. Also provides free basic education, vocational training, and counseling to help youth prepare for the workforce.

South Dakota Department of Social Services

811 E. 10th Street

Sioux Falls, SD 57103

Internet Address: www.dss.sd.gov

Services Offered: Social Services manages the following divisions: Adult Services & Aging, Child Care Services, Child Protection Services, Child Support Enforcement, and Economic Assistance which includes Medical Programs, Supplemental Assistance Nutrition Program (SNAP), and Temporary Assistance for Needy Families (TANF).

Child Care Services - SD Dept. of Social Services

Phone: (605) 367-5444

Email Address: CCS@DSS.State.SD.US

Person in Charge: Child Care Licensing Specialist

Hours: 8:00am - 4:30pm, Monday - Friday

Fees: None

Eligibility: Call for information

Services Offered: Helps improve affordability, accessibility and quality of child care. This is done by offering the following services: child care assistance, quality improvement grants, and monitoring and licensing of child care facilities.

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Child Protection - SD Dept. of Social Services

Phone: (605) 367-5444

Person in Charge: Supervisors

Hours: 24 hours a day, 7 days a week

Fees: None

Eligibility: Open to the public

Services Offered: Investigates child abuse and neglect - working with the State's Attorney, law enforcement, and community resources to determine extent of alleged abuse or neglect. Also works with adoptions and licensing of foster homes.

Division of Child Support - SD Dept. of Social Services

Phone: (605) 367-5444, (800) 286-9145 Toll-free

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: Call for information

Eligibility: Open to the public

Services Offered: Responsible for location of absent parents, establishing support orders, and enforcing existing support orders. Office also establishes paternity of a child, support obligations, and provides the forms necessary to modify support obligations.

Economic Assistance - SD Dept. of Social Services

Phone: (605) 367-5444, Toll free 1 (866) 801-5421

Person in Charge: Supervisors

Internet Address: <http://dss.sd.gov/ea/index.asp>; <http://dss.sd.gov/contactus/>.

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Income and asset guidelines

Services Offered: Provides Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance to Needy Families (TANF), and Medical Programs and Low Income Energy Assistance (LIEAP).

Family Foster Care - SD Dept. of Social Services

Phone: (605) 334-3431

Internet Address: www.FosterOurFuture.sd.gov

Email Address: PRIDE@chssd.org

Hours: Call for information

Fees: None

Eligibility: Call or visit website, www.FosterOurFuture.sd.gov, for more information

Services Offered: The decision to become a foster parent is a very important one. There are many children whose families are in a crisis and are in need of a safe and loving environment. Call for more information on becoming a foster parent.

SD CHIP (Children's Health Insurance Program) – SD Dept. of Social Services

Phone: (605) 367-5444

Person in Charge: Supervisors

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Open to income-eligible children under age 19

Services Offered: Provides free health insurance to SD children who meet eligibility guidelines. CHIP covers doctor appointments, hospital stays, dental and vision services, prescription drugs, mental health care, and other medical services.

Safe Havens - SD Dept. of Social Services

Phone: (605) 367-5444 Press 2 for Child Protection Services

Hours: Call local social services office for more information

Fees: None

Eligibility: Parents of children less than 60 days old

Services Offered: There is a state law that allows a parent to voluntarily leave their baby if the child is less than 60 days old and as long as the baby has not been harmed. If, for whatever reason, a parent feels they can not parent their child, there are agencies and organizations specified in state law, where they can leave their baby. Leaving the baby is not a crime if the child is less than 60 days old and is not harmed. If a parent doesn't express intent to return for the baby, their parental rights will be terminated after 14 days. A list of social services offices and other agencies and organizations where the baby can be left is available on the website.

South Dakota Home School Association

PO Box 882

Sioux Falls, SD 57101

Internet Address: www.SDHSA.org

Email Address: questions@SDHSA.org

Hours: Call for times and location

Fees: \$20 for annual membership

Eligibility: Open to the public

Services Offered: Group of home schoolers who meet to give information and encouragement to fellow and prospective home schoolers. The group offers meetings, shared activities, talents, and field trips with other home schoolers.

South Dakota Parent Connection, Inc.

3701 W. 49th Street, Suite 102

Sioux Falls, SD 57106

Phone: (605) 361-3171, (800) 640-4553 Toll-free

Internet Address: www.sdparent.org

Person in Charge: Elaine Roberts, Executive Director

Hours: 8:30am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Serves children ages birth - 26 years with any type of disability or special healthcare need

Services Offered: Provides information, training, resources, and assistance to parents, educators, and service providers caring for children with disabilities or special health care needs. Services include: lending library, quarterly newsletter, linking parents for support, individualized technical assistance, parent/professional information workshops regarding disability issues, and various volunteer/educational opportunities for individuals/families/professionals.

South Dakota Urban Indian Health

711 N. Lake Avenue

Sioux Falls, SD 57104

Phone: (605) 339-0420

Fax: (605) 339-0038

Internet Address: www.sduibh.org

Email Address: marill.johnson-geary@sduih.org

Person in Charge: Marilee Johnson-Geary

Hours: 8:00am – 5:00pm, Monday – Friday, walk-ins and appointments

Fees: Sliding fee scale - \$10 minimum toward bill due at time of service

Services Offered: Medical services, chronic disease management, nutritional counseling, mental health services, Diabetic Foot Care Program, transportation, and substance abuse services and nutrition exercise services.

Southeastern Behavioral HealthCare (SBH)

2000 S. Summit Avenue

Sioux Falls, SD 57105

Phone: (605) 336-0510 Administrative Office

Internet Address: www.southeasternbh.org

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Person in Charge: Kris Graham, President/CEO

Services Offered: Southeastern Behavioral HealthCare strengthens communities through services that enhance the emotional and behavioral well being of children, adults, and families.

Counseling and Children's Services - SBH

Phone: (605) 336-0510

Person in Charge: Matt Wolthuizen, SED, Tiffany Butler, Administrative Liaison Coordinator

Hours: 8:00am - 8:00pm, Monday / 8:00am - 6:00pm, Tuesday, Wednesday, Thursday / 8:00am - 12:00pm, Friday / Evenings by appointment

Fees: Vary based on family income; Medicaid and other third party insurance accepted

Services Offered: Outpatient counseling services are provided to individuals of all ages for a wide range of problems such as: stress, anxiety, depression, relationship difficulties, ADHD, and parent/child problems. Services include: individual therapy, group therapy, family therapy, marital therapy, parent/child counseling, psychiatric evaluation and services.

Education and Integration Services - SBH

Mailing Address: 2000 S. Summit Avenue
Sioux Falls, SD 57105

Administrative Office: 500 E. 54th Street North
Sioux Falls, SD 57104

School: 500 E. 54th Street North
Sioux Falls, SD 57104

Adult Day Program: 3401 S. Duluth Avenue
Sioux Falls, SD 57104

Group Living: (Various Locations)

Phone: (605) 335-8956

Fax: (605) 338-9385

Person in Charge: Mark Bratt, Director

Hours: Administrative: 8:00am - 5:00pm, Monday – Friday

School and Adult Day: 9:00am - 3:00pm, Monday – Friday

Group Living and Apartments: 24 hours a day

Homebased services: Individualized hours

Fees: HCBS Waiver (Medicaid); local school district tuition; client funds; rent

Eligibility: A developmental disability diagnosis is required for individuals to access HCBS funding; Children or adults who do not meet HCBS funding criteria are able to receive services if there is another funding source such as a local school district

Services Offered: Services and supports are provided to help individuals reach their life goals, be in and part of the community, and be as independent as possible. Services include: Special Education, Adult Day, Vocational, Home-based, Group Residential, Supervised Apartments, and Consultation services.

Homebased Services - SBH

Phone: (605) 336-0510

Person in Charge: Matt Wolthuizen, SED Coordinator, Tiffany Butler, Administrative Liaison

Hours: By appointment

Fees: Generally covered by state funding or Medicaid

Eligibility: Previous counseling attempts, risk for out-of-home placement, child with mental health disorder, special needs services

Services Offered: Between ages 0 and 21 who need continued services which started prior to age 18; behaviors

exhibited result in functional impairment across a variety of settings, diagnosis of a mental health disorder, a need for one or more special care services in addition to mental health services, and there is either a longevity of problems or short duration and high severity for at least a year.

Teddy Bear Den

500 S. Main Avenue

Sioux Falls, SD 57105

Phone: (605) 335-2730

Internet Address: www.teddybearden.org

Email Address: t_den@hotmail.com

Person in Charge: Sandy Lown, Coordinator

Hours: 11:00am - 1:00pm, Tuesdays, Thursdays and Saturdays

Fees: None

Eligibility: Pregnant and referred by participating agency; all pregnant teens are automatically eligible

Services Offered: The Teddy Bear Den is an incentive and education program inspiring economically disadvantaged pregnant women in the Sioux Falls community to seek early and regular prenatal care. Provides referrals, education, and incentives to limited income pregnant women, teens, new parents, and their families. Specifically targets those who are disadvantaged or “at risk” of having poor pregnancy outcomes. The mission is to promote healthier pregnancies, healthier babies and healthier families. Each of the participants earn healthy lifestyle points by attending health care provider appointments, not smoking, not drinking, not using drugs, and immunizing their children. All of these points can be exchanged at Teddy Bear Den’s store for new baby items.

USD Scottish Rite Children’s Clinic for Speech & Language Disorders

520 S. 1st Avenue

Sioux Falls, SD 57104

Phone: (605) 336-7561

Internet Address: www.usd.edu/dcom/scottish.htm

Email Address: jane.clem@usd.edu

Person in Charge: Jane Clem Heinemeyer, Clinical Director

Hours: 8:30am - 4:30pm, weekdays following USD calendar

Fees: \$150 Speech and Language Evaluation; \$60.00 per therapy session (adjustable); screenings for agencies for reduced fee or free; \$300 dyslexia evaluation

Eligibility: Children birth to 21 years with speech and language needs

Services Offered: The Clinic is a joint effort between Scottish Rite Foundation of SD and the Communication Disorders Department at USD. A full array of clinical services related to speech, language, and literacy are provided to children ages birth to 21 including: community screenings to identify children who have communication difficulties, evaluations, treatment, and outreach support for parents and educators to assist them as they work with those who have needs in these areas. All areas of oral and written speech and language disorders are served, including assessments to determine the presence of dyslexia. No child shall be denied services based on financial need.

United Day Care Center

401 S. Spring Avenue

Sioux Falls, SD 57104

Hours: 6:30am - 6:00pm, Monday - Friday

Phone: (605) 332-5940

Person in Charge: Judy Jacobs, Director

Fees: 3 years old and up: \$75.00 - \$116.00 per week, full-time; part-time is \$59.00 per week for minimum of 23 hours, after that \$2.15 per hour. 2 year-olds fees: \$80.00 - \$118.00 per week, full-time; part-time is \$63.00 per week for minimum of 23 hours, after that \$2.15 per hour

Eligibility: Open to children 2-10 years of age, 2 year olds must be potty trained

Services Offered: Mission statement is to provide quality day care / pre-school services in a Christian environment. The Center serves children ages 2-10 years at a rate based on their family income. Licensed by the Department of Social Services.

2nd Location:

2425 S. Western Avenue (Ages 2-10)

Sioux Falls, SD 57105

Hours: 6:45am - 6:00pm, Monday - Friday

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Volunteers of America, Dakotas

1309 W. 51st Street
Sioux Falls, SD 57105

Mailing Address:

PO Box 89306
Sioux Falls, SD 57109

Phone: (605) 334-1414, (800) 365-8336 Toll-free crisis line

Internet Address: www.voa-dakotas.org

Person in Charge: Pam Bollinger, President & CEO

Services Offered: Volunteers of America, Dakotas is a non-profit, spiritually based organization that reaches out to empower people of all ages to become healthier, self-sufficient, productive members of their communities.

Alcohol and Drug Aftercare Program for Youth - Volunteers of America, Dakotas

1401 W. 51st Street
Sioux Falls, SD 57105

Phone: (605) 334-1414, (800) 365-8336 Toll-free (24-hours a day, 7 days a week)

Person in Charge: Chris Sandvig, Director of Chemical Dependency Services

Hours: Call for time and location of groups

Fees: Sliding fee scale

Eligibility: Adolescents age 12-18 years old

Services Offered: Provides 2 hours of aftercare counseling per week for up to 6 months to adolescents who have completed an alcohol and drug treatment program. The sessions focus on helping the adolescent to develop and implement the skills needed to maintain a successful recovery program and to remain alcohol and/or drug free.

Bowden Youth Center - Volunteers of America, Dakotas

430 W. 11th Street
Sioux Falls, SD 57104

Phone: (605) 336-7536

Person in Charge: Randall Fitzgerald, Bowden Youth Center

Hours: 3:00pm – 9:00pm, Monday - Friday

Fees: None

Eligibility: Youth ages 8-20

Services Offered: Offers recreational activities, non-competitive sports, education, and creative opportunities in a safe, supportive environment. Trained counselors are available for youth wanting someone who will listen to their concerns. Educational workshops are offered on subjects such as nutrition, parenting, and computer skills. A mentor program, using both adults and peers, is also available. The Bowden Center serves as a drop-in center for all youth.

Child Care and Family Literacy Center - Volunteers of America, Dakotas

407 N. Spring Avenue
Sioux Falls, SD 57104

Phone: (605) 338-3461

Person in Charge: Jackie Polzin, Director of Child Care Services, Mary Decker, Coordinator

Hours: 5:30am - 6:00pm, Monday - Friday

Fees: Base fee with United Way financial scholarships available

Eligibility: Open to the public ages 4 weeks to 10 years old; child care assistance accepted

Services Offered: Serves families with children from 4 weeks through 10 years old. Provides formal Early Childhood Education and Community Based Head Start and Pre-K programs including: preschool assessments, conferences, home visits, and field trips. Participates in the CACFP (Child and Adult Food Program) and is COA accredited. Pick up from Hawthorne Elementary for school age children. Crisis care available.

Circle of Hope Childcare Center – Volunteers of America, Dakotas

5001 E. Madison Street

Sioux Falls, SD 57110

Phone: (605) 357-8652

Person in Charge: Jackie Polzin, Director of Child Care Services, Debbie Ptacek, Coordinator

Hours: 6:30am - 6:30pm, Monday - Friday

Fees: Base fee with United Way financial scholarships available

Eligibility: Children 4 weeks to 12 years old; child care assistance accepted

Services Offered: Open to anyone 4 weeks to 12 years of age. Provides research based curriculum, Youthlink Services available for students attending Anne Sullivan and Cleveland Elementary. Provides formal Early Childhood Education and Pre-K Pilot Program. Drop-in care available depending on availability. Participates in the Child and Adult Federal Food Program, and is COA accredited.

Crisis Child Care - Volunteers of America, Dakotas

407 N. Spring Avenue

Sioux Falls, SD 57104

Phone: (605) 338-3461

Person in Charge: Jackie Polzin, Director, Mary Decker, Coordinator

Hours: 5:30am - 6:00pm, Monday - Friday

Fees: Provides free child care for families in crisis

Eligibility: Low-income families in need of immediate, temporary child care

Services Offered: Provides drop-in childcare when a family is in a crisis situation. Immunization records required after the first visit.

Even Start Family Literacy Program - Volunteers of America, Dakotas

407 N. Spring Avenue

Sioux Falls, SD 57104

Phone: (605) 338-3461

Person in Charge: Deb Rice, Family Literacy Director

Hours: Vary, call for information

Eligibility: 1) At least one parent must have a literacy need, including HS diploma/GED, English classes, remedial reading, math, language and/or computer 2) At least one child in the family must be under 8 years of age 3) Must meet income guidelines

Services Offered: Family centered, education program that involves parents and children in a cooperative effort. Purpose is to provide literacy training to parents in order to assist children in reaching their full potential as learners, and to aid parents in discovering their strengths and abilities as advocates and teachers of their children.

Family Crisis Intervention - Volunteers of America, Dakotas

430 W. 11th Street

Sioux Falls, SD 57104

Phone: (605) 366-6757 (24 hours/7 days a week), (800) 365-8336 Toll-free

Person in Charge: Anney Geraets, FCIP Coordinator

Hours: 24-hour response

Fees: None

Eligibility: Youth ages 10-18 and their families

Services Offered: Provides 24-hour crisis response by a counselor to families facing youth-family conflict. This response may be in the family's home, a Volunteers of America location, or other neutral site.

Foster Care Services for Youth - Volunteers of America, Dakotas

430 W. 11th Street

Sioux Falls, SD 57104

Phone: (605) 373-0370 (9:00am - 5:00pm, Monday - Friday), (800) 365-8336 Toll-free (24 hours a day, 7 days a week)

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Person in Charge: Stephanie Graeb, Program Director

Hours: 9:00am – 5:00pm, Monday - Friday

Fees: Vary

Eligibility: Youth ages 10-17

Services Offered: Provides foster family placement services for runaway and otherwise homeless youth under the guidance of foster parents. Case management and supportive services are provided.

Group Care Program for Youth - Volunteers of America, Dakotas

908 N. West Avenue

Sioux Falls, SD 57104

Phone: (605) 367-4293 (24 hours a day, 7 days a week)

Person in Charge: Kim Wagley, Group Care Director

Hours: Admission 24 hours a day

Fees: Call for information

Eligibility: Youth ages 9-17

Services Offered: Emergency, short-term residential care, supervision, assessment, and counseling are provided. Goals are to provide a safe living environment, reunite youth with their family, deter youth from future involvement with the Juvenile Justice System, encourage healthy decision-making and life skills, and support the youth and their families through counseling.

Heisler Chemical Dependency Treatment Program - Volunteers of America, Dakotas

1401 W. 51st Street

Sioux Falls, SD 57105

Phone: (605) 334-1414 (For admissions), (800) 365-8336 Toll-free

Person in Charge: Chris Sandvig, Director of Chemical Dependency Services

Hours: Admission 24 hours a day

Fees: Vary depending on services

Eligibility: Youth ages 12-18 years old and adults

Services Offered: Provides a full continuum of chemical dependency services for youth, ages 12-18 who have alcohol or drug use problems. Services include: evaluation and assessments, partial hospitalization/day treatment, individual and family counseling, intensive outpatient treatment, inpatient treatment, halfway house/transitional care, and aftercare counseling. Also provides a cultural component to the program that is specialized for Native Americans. Evaluations and assessments for adults are also available. Services for adults include intensive outpatient treatment and aftercare.

Highway Safety Program - Volunteers of America, Dakotas

Phone: (605) 339-1199 Ext. 301, or (605) 335-6474 Option 4

Person in Charge: Eric Majeres, Coordinator

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: All ages

Services Offered: Provides education, training and promotion of safe driving awareness campaigns to youth, parents, and educators. Builds linkages between safety providers, law enforcement, and communities addressing safe driving. Disseminates educational information at no charge. Provides materials, information, and technical assistance free of charge. Support services also available for awareness activities and educational events aimed at reducing the number of traffic crashes, injuries, and fatalities occurring on South Dakota roadways.

Independent Living Preparation Program

217 S. Spring

Sioux Falls, SD 57104

Phone: (605) 373-0370

Person in Charge: Stephanie Graeb

Hours: 9:00am – 5:00pm, Monday – Friday

906 S. Phillips Ave.

Sioux Falls, SD 57104

Eligibility: Homeless youth ages 16 – 21

Services Offered: Transitional living, case management, housing and life skills education in semi-supervised environment.

Life Marks Counseling Services - Volunteers of America, Dakotas

6901 S. Lyncrest Place, suite 106
Sioux Falls, SD 571058

Phone: (605) 332-6128, (24 hours a day, 7 days a week)

Person in Charge: Carol Knudtson, Clinical Services Director

Hours: 7:30am - 8:00pm, Monday - Thursday / 7:30am - 5:00pm, Friday

Fees: Sliding fee scale; most insurance accepted

Eligibility: Youth, adults, couples and families

Services Offered: Individual, group, and family therapy to assist individuals in developing healthy lives. Issues addressed include: conflict, disruptive events, mental illness, developmental issues, and other concerns. Mediation services for couples and parent-child conflict are available. Assessment and family crisis intervention services are also available.

New Start - Volunteers of America, Dakotas

826 W. 2nd Street (Adult)
Sioux Falls, SD 57104

1713 W. 51st Street (Adolescent)
Sioux Falls, SD Sioux Falls, SD 57105

Phone: (605) 357-0990 New Start for Adolescents, (605) 357-0982 New Start for Women, (605) 334-1414 for admissions

Person in Charge: Chris Sandvig, Director of Chemical Dependency Services

Hours: 24 hours a day

Fees: Call for information

Eligibility: New Start for Adolescents is for pregnant girls ages 12-18.; New Start for Women is for pregnant women 18 years and older and is an inpatient drug and alcohol treatment center

Services Offered: Residential treatment program for teens and adults who are pregnant or have children. New Start teaches parenting and child-care skills while providing help in education and other areas including: employment skills, independent living, health, and nutrition. New Start also addresses chemical dependency, mental health, and legal problems.

Parent/Child Learning Center

908 N. West Avenue
Sioux Falls, SD 57104

Phone: (605) 367-4293

Person in Charge: Jackie Polzin, Director of Childcare Services, Debbie Ptacek, Coordinator

Hours: 7:00am-6:00pm, Monday - Friday

Fees: Base fee with United Way scholarship available

Eligibility: 4 weeks-5 years old; childcare assistance accepted

Services Offered: Serves families with children from 4 weeks-5 years of age. Provides formal Early Childhood Education and Community Based Head Start and Pre-K programs including: preschool assessments, conferences, home visits and field trips. Participates in the CACFP (Child and Adult Food Program) and is COA accredited. Crisis Care available.

Psychiatric Residential Treatment - Volunteers of America, Dakotas

1401 W. 51st Street
Sioux Falls, SD 57105

Phone: (605) 334-1414, (800) 365-8336 Toll-free

Person in Charge: Melanie Schmeichel, Residential Treatment Director

Hours: 24 hours a day

Fees: Call for information

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Eligibility: Youth ages 10-17

Services Offered: Provides a safe, therapeutic environment for participants with behavioral problems to address their issues. Services include: 24-hour care, education, and therapeutic intervention. Focus on independent living skills and incorporating the use of social learning theory in daily programming.

South Dakota Family Support Program - SD Dept. of Human Services/Volunteers of America, Dakotas

908 N. West Avenue

Sioux Falls, SD 57104

Phone: (605) 367-4293

Internet Address: www.dhs.state.gov/dd/family/index.aspx

Person in Charge: Christi H., Connie L., Kathy J., Chad H., Abby E. - Family Support Coordinators

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Individuals birth through adult who have developmental disabilities

Services Offered: Provides services and supports to individuals with a developmental disability and their families. Supports are designed to meet the individual needs and avoid out-of-home placement.

Southeastern Prevention Resource Center – Volunteers of America, Dakotas

Phone: (605) 335-6474 Ext. 333 and Ext. 342

Person in Charge: Melinda Olson, Director

Hours: 8:00am – 5:00pm, Monday - Friday

Fees: None

Eligibility: Citizens living in the 21 counties of southeastern South Dakota

Services Offered: Resource library of alcohol, tobacco, other drug, and violence prevention materials. Education and training to parents, educators, agency personnel, and students in prevention areas. Website for education and linkages to prevention information. Technical assistance provision to parent and community groups as well as support of awareness campaigns.

Tobacco Prevention Program - Volunteers of America, Dakotas

1309 W. 51st Street

Sioux Falls, SD 57105

Phone: (605) 339-1199 Ext. 341, or (605) 335-6474 Option 3

Person in Charge: Mark Schlosser, Tobacco Prevention Coordinator

Hours: 9:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Citizens living within 15 counties of southeastern South Dakota

Services Offered: Focus on reducing disease, disability, and death related to tobacco use by preventing initiation of tobacco use among young people, promoting quitting among youth and adults, and eliminating nonsmokers' exposure to environmental tobacco smoke. Dissemination of tobacco prevention and cessation materials at no charge.

Youth Link/Kids Campus - Volunteers of America, Dakotas

430 W. 11th Street

Sioux Falls, SD 57104

Phone: (605) 275-6610

Person in Charge: Jackie Polzin, Director of Child Care Services

Hours: 3:00pm - 6:00pm, Monday - Friday (after school) and full-time summer care for children grades 2-5

Fees: Base fees with scholarships available according to household income

Eligibility: Youth Link is for youth in grades 6-8; Kids Campus is for grades K-5

Services Offered: Provides youth with after-school services such as: tutoring, homework help, recreation, arts activities, and community service projects. Participation includes parent involvement and guidance in parent-child communication skills. YouthLink and Kids Campus is available at several locations in Sioux Falls.

Women, Infants and Children (WIC) - Minnehaha County

1200 N. West Avenue

Sioux Falls, SD 57104

Phone: (605) 367-5228

Hours: 8:00am - 5:00pm, Monday - Friday

Fees: None

Eligibility: Pregnant, breast-feeding or post-partum women, infants and children to age 5 who meet income, residency, and nutrition guidelines

Services Offered: Available to pregnant, breast-feeding and post-partum women, and infants and children up to 5 years of age. Provides supplemental foods, nutrition education, and health care referrals to its participants.

YMCA of Sioux Falls

230 S. Minnesota Avenue

Sioux Falls, SD 57104

Phone: (605) 336-3190

Internet Address: www.siouxfallsymca.org

Email Address: info@siouxfallsymca.org

Person in Charge: Mike Gulick, President

Hours: 5:00am - 10:30pm, Monday - Friday / 5:00am - 6:30pm, Saturday / 12:30pm - 5:30pm, Sunday

Fees: Vary

Eligibility: Call for more information

Services Offered: The mission of the YMCA is to serve all people and to help them reach their God-given potential through the development of body, mind, and spirit.

Youth Enrichment Services

824 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 338-8061

Person in Charge: Karen Fogas, CEO

Services Offered: The mission of Youth Enrichment Services, Inc. is to enrich and develop the lives of children, youth, and families in the Sioux Empire through comprehensive and education services necessary to meet evolving needs.

Early Childhood Education Programs

14th Street Learning Center - Preschool, Pre-Kindergarten, Community-Based Head Start, and Starting Strong (Pre-K Pilot)

824 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 338-8061

Person in Charge: Joleen Thompson

Hours: 6:30am - 6:00pm, Monday – Friday; Full or Part time rates available

Services Offered: Serving children from birth to age 12

Eastside Learning Center - Early Childhood Education – Preschool and Pre-Kindergarten

700 S. Sneve Avenue

Sioux Falls, SD 57103

Phone: (605) 339-2095

Hours: 6:30am - 6:00pm, Monday - Friday, Full or Part time rates available

River Crossing Childcare Center - Early Childhood Education – Preschool and Pre-Kindergarten

5015 S. Crossing Place (57th & Western)

Sioux Falls, SD 57106

Phone: (605) 334-1133

Person in Charge: Rebecca Wimmer

2011 Parent & Family Resource Guide

Hours: 5:40am - 6:30pm, Monday – Friday, Full time or Part time rates available
Youth Enrichment Services' Early Childhood programs provide year-round, licensed, safe, and educational preschool with the option of wrap-around childcare for three and four year olds. The program utilizes *The Creative Curriculum for Preschool*, a nationally recognized curriculum recommended by the SD Dept. of Education. The daily Early Childhood Education routine offers developmentally appropriate programming that includes: journaling and fine motor skills development, circle time, literacy and math group times, and large motor activities. Centers emphasize creative art, sensory motor, story time, science, and dramatic play. YES Early Childhood Education partners with the Sioux Falls School District Head Start Program to provide Head Start Services for preschool age children whose families are considered eligible according to Head Start guidelines. Community-based Head Start is a full-time federal program that helps ready children for school, emphasizing each child's developmental skills. The program also offers wrap-around childcare in accordance with the Sioux Falls Early Childhood Programs. Community-based Head Start uses the *High Scope* curriculum, offering art, dramatic play, library, writing, manipulatives, blocks, and recall times.

Early Childhood Education – Infants, Toddlers & Twos

14th Street Learning Center

824 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 338-8061

Hours: 6:30am - 6:00pm, Monday – Friday, Full or Part time rates available

Eastside Learning Center

700 S. Sneve Avenue

Sioux Falls, SD 57103

Phone: (605) 339-2095

Hours: 6:30am – 6:00pm, Monday – Friday, Full or Part time rates available

River Crossing Childcare Center

5015 S. Crossing Place (57th & Western)

Sioux Falls, SD 57106

Phone: (605) 334-1133

Hours: 5:40am - 6:30pm, Monday – Friday, Full or Part time rates available

The Youth Enrichment Services Infants, Toddlers & Twos program offers children a nurturing, safe, educational atmosphere for babies from four weeks through two years old. Beginning at four weeks, infants, toddlers and twos are engaged in learning using developmentally appropriate model *The Creative Curriculum for Infants & Toddlers*. Caregivers communicate and work with families to build upon each child's temperament, interests, culture, capabilities, and learning styles. Daily routines include story time, music, and dramatic play, as well as fine and large motor activities.

Early Childhood Education – Kindergarten Plus

Fred Assam Elementary School

7700 E. Willowood Street

Sioux Falls, SD 57110

Phone: (605) 338-8061

Person in Charge: Mike Erlandson

Hours: 7:30am – 12:30pm; 11:00am - 3:00pm, Monday - Friday

Services Offered: Kindergarten is a school year program designed for the children attending half-day kindergarten in the Brandon School District. The program includes educational activities that enhance and reinforce the school day curriculum. The program also includes hands-on stations including: literacy, math, science, creative art, dramatic play, story time, computer time, and large motor gym activities. Breakfast is provided through YES and lunch is provided through the school lunch program with the purchase of a lunch ticket

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School Age Programs

14th Street Learning Center – After School Enrichment

824 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 338-8061

Hours: School dismissal until 6:00pm, Monday - Friday

Services Offered: YES After School Enrichment Program is a licensed Out of School Time Program for Kindergarten through 5th grade students operated by YES in cooperation with the Brandon, Harrisburg and Sioux Falls School Districts. The After School Enrichment Program offers a curriculum that follows South Dakota State Standards in reading, writing, math and science. This curriculum balances educational activities (literacy, library, math, science and art) with social and physical developmental activities. The After School Enrichment Program operates from school dismissal time until 6:00 PM

14th Street Learning Center – Before School Enrichment

824 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 338-8061

Hours: School dismissal until 6:00pm, Monday - Friday

Services Offered: This program is open to all children Kindergarten through 5th grade. The program features educational activities, a nutritional breakfast and transportation to school.

14th Street Learning Center - Summer Enrichment School Age Program

824 E. 14th Street

Sioux Falls, SD 57104

Phone: (605) 338-8061

Hours: 6:30am - 6:00pm, Monday - Friday during the summer

Services Offered: The School Age Summer Enrichment Program is a licensed enrichment program that includes educational, recreational, and social opportunities for youth ages 5-12. The Summer Enrichment Program curriculum follows the South Dakota State Standards in reading, writing, math and science and balances educational activities in literacy, library, math, science, art with social activities like sewing, cars and blocks, board games, dramatic play and physical development activities. Weekly field trips are scheduled around the thematic units.

Eastside Learning Center - Extended Hours School Age Program

700 S. Sneve Avenue

Sioux Falls, SD 57103

Phone: (605) 339-2095

Hours: 6:30am - 6:00pm, Holidays and School Dismissal Days

Services Offered: The Extended Hours program provides licensed childcare for school age children ages Kindergarten through 5th grade on out of school days and most holiday breaks. Extended Hours curriculum follows the South Dakota Standards in reading, writing, math, and science. This curriculum balances educational activities (literacy, library, math, science, art) with social (sewing, cars and blocks, board games, dramatic play) and physical development activities. Breakfast, lunch and snacks are provided.

YWCA – Sioux Falls

300 W. 11th Street

Sioux Falls, SD 57104

Phone: (605) 336-3660

Internet Address: www.ywca-sf.org

Email Address: LKnutson@ywca-sf.org

Person in Charge: Laurie Knutson, CEO

Hours: 6:00am - 9:00pm, Monday – Friday / 6:00am - 5:00pm, Saturday / 1:00pm - 5:00pm, Sunday, Downtown Aquatics and Fitness Center (Winter Hours)

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Fees: Many membership options and scholarships available

Eligibility: Open to the public; Member and non-member pricing

Services Offered: Full-service childcare, fitness, aquatics, youth programs and camps, and women's programs.

YWCA Avera Downtown

Phone: (605) 336-3660

Person in Charge: Teri Pieters, Site Director

Hours: 6:00am - 6:00pm, Monday – Friday

Fees: Vary, call for information

Eligibility: Open to the public

Services Offered: Provides licensed care for children ages 4 weeks-12 years. Program is designed to provide a variety of developmentally appropriate activities. Drop-in care is available for ages 1-12 years. School vacation care and summer care is provided for kindergarten through 5th graders.

YWCA Avera South

3510 W. Ralph Rogers Road

Sioux Falls, SD 57108

Phone: (605) 362-9438

Person in Charge: Karla Johnson, Director of Child Care Services

Hours: 6:00am - 6:00pm, Monday - Friday

Fees: Vary, call for information

Eligibility: Open to the public

Services Offered: Provides licensed care for children ages 4 weeks – 12 years. Program is designed to provide a variety of developmentally appropriate activities. Drop-in care is available for ages 1 - 12 years. School vacation care and summer care is provided for kindergarten through 5th graders. Before- and after-school care is provided with buses going to various elementary schools.

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1000 N. West Avenue, Suite 310
Sioux Falls, SD 57104

Dial 211 or 605-339-4357



Sioux Empire United Way

www.helplinecenter.org