



211 Helpline Basic Needs Community Resource Guide

Included in the resource guide are agencies/programs that provide direct basic need services at free or reduced fees such as food, shelter, clothing, medical care, mental health and substance abuse services, financial assistance, and employment services. For more information on hundreds of other resources available in the Rapid City area, visit our web site at www.helplinecenter.org or dial 211 or (605) 339-4357.

GENERAL

Rapid City 211 Helpline

Dial 211 or (605) 339-4357

Rapid City 211 is a 24-hour crisis, information and referral, listening and support telephone line. Referrals to community programs for financial assistance, food, clothing, medical assistance, social service programs, government agencies and much more. Search online at www.helplinecenter.org.

Department of Social Services, 510 N. Campbell Street

394-2525

- SNAP, TANF, LIEAP, Medicaid/CHIP, Adult Services and Aging, Child Support and Child Protection Services.

Love INC of the Black Hills, PO Box 3255

718-5683

- Matches people's needs with an appropriate source of help, which may involve a referral to an area agency or assistance by a church volunteer.

FINANCIAL

Church Response, 30 Main Street

342-5360

- Assists with groceries, utility assistance, birth certificates and picture ID's for the purpose of obtaining employment. Diapers, formula, and toiletries also available.

Low Income Energy Assistance Program, 510 N. Campbell Street

(800) 233-8503

- Assists with heating costs: propane and fuel oil July 1 through April 30; electric and gas Oct. 1 through April 30.

Pennington County Health & Human Services, 725 N. LaCrosse Street, Suite 200

394-2156

- Based on eligibility, provides assistance with rent, utility, grocery expenses, transportation for work or medical appointments and for medical care such as eye, dental, medication, physician services, hospitalization and insurance premiums.

The Salvation Army, 405 N. Cherry Avenue

342-0982

- Offers financial assistance with rent, rent deposit, utility assistance on a case-by-case basis.

Western SD Community Action Employment Assistance, 1844 Lombardy Drive

348-1460

- Program loans up to \$150 which enables clients to purchase items for work.

SHELTERS/HOUSING/DROP IN

Cornerstone Rescue Mission, 30 Main Street

341-2844

- Provides shelter for men and serves breakfast, lunch and dinner. Also provides case management, work program and vet per diem program.

Cornerstone Rescue Mission Women & Children's Home, 404 Columbus Street

721-7860

- Provides shelter for women and children. Serves breakfast, lunch and dinner to residents. Also provides case management services, counseling, and life skills classes.

- HOPE Center**, 615 Kansas City Street 716-4673
- Drop-In Day Program. The primary services offered include a telephone/message center, permanent address for mailing purposes, a permanent phone number and a small amount of personal storage to homeless individuals.
- Pennington County Housing and Redevelopment**, 1805 W. Fulton 394-5350
- Administers various housing assistance programs, promoting the development of safe, affordable housing opportunities and encouraging self-sufficiency.
- Working Against Violence, Inc. (WAVI)**, 527 Quincy Street 341-4808 – Crisis Line
- Domestic violence shelter for women and children needing safe housing. WAVI also operates as a visitation and exchange center.

FOOD/ CLOTHING/HOUSEHOLD ITEMS

- Black Hills Regional Food Pantry**, 814 N. Maple Avenue 718-9590
- Provides a three-day supply of food. Referral voucher required, can be obtained from Department of Social Services, a service agency or church.
- Cornerstone Rescue Mission Thrift Store**, 401 11th Street 716-2768
- Helps with clothes and household items.
- Cornerstone Rescue Mission**, 30 Main 341-2844
- Meals served at 7:30am, 12:30pm (1:30pm on Sunday), 6:00pm.
- Economic Assistance – Food Stamps/TANF**, 510 N. Campbell Street 394-2525
- Provides food stamps and TANF (Temporary Assistance to Needy Families).
- Ellsworth Relocation Assistance**, 1000 Ellsworth Street, Suite 1500 385-4663
- Helps single and married members and their families relocate and adjust to a new base. Relocation services provide kitchen and other basic household items for borrowing. An Airman's Attic is available (with some restrictions) for airmen needing large household items, clothing, and other items.
- Goodwill Thrift Store**, 611 Lindbergh Avenue 737-3955
- Clothing, furniture, household items available at thrift store.
- Mommy's Closet – Volunteers of America, Dakotas**, 24 E. New York Street 341-8336
- Parents and guardians of children under age 4 who are in emergency need of basic baby items.
- Salvation Army Thrift Store**, 621 E. St. Patrick Street 342-8849
- Offers slightly used items for sale at bargain prices.
- WIC (Women, Infants and Children)**, 909 E. St. Patrick Street, Suite 7 394-2516
- Provides assistance for pregnant, breastfeeding and post partum women, and children up to 5 years of age. Participants must meet income guidelines.
- Western SD Community Action**, 1844 Lombardy Drive 348-1460
(Food Pantry, Clothing Center, Thrift Store)
- Provides food for low income persons once a month. Offers free clothing. Occasionally furniture and household goods are available. Donated items are sold at low cost to the public.

MENTAL HEALTH/SUBSTANCE ABUSE (offering sliding fee schedule)

Crisis Care Center , 915 Mountain View Road	391-4863 or 381-2482
<ul style="list-style-type: none"> 24/7 access to crisis stabilization for individuals 18+ in a non-life threatening crisis with substance abuse and mental health issues to determine referral needed for coordinated follow-up services. 	
Behavior Management Systems, Main Office , 350 Elk Street	343-7262
<ul style="list-style-type: none"> Mental health counseling for adults, children, families. 	
Behavior Management Systems, Mainstream Office , 111 North Street	343-0650
<ul style="list-style-type: none"> Mental health services, case management, and residential for adults with major mental illness. 	
City/County Alcohol Drug Programs , 725 N. Lacrosse Street, Suite 300	394-6128
<ul style="list-style-type: none"> Chemical dependency services for adults. 	
Catholic Social Services , 918 5 th Street	348-6086
<ul style="list-style-type: none"> Mental health counseling for adults, children, families. 	
Lutheran Social Services , 2920 Sheridan Lake Road	348-0477
<ul style="list-style-type: none"> Individual, group and family therapy for adults, children and families. 	
Youth and Family Services , 202 E. Adams Street	342-4789
<ul style="list-style-type: none"> Mental health and chemical dependency counseling for adults and children. 	

HEALTHCARE**Community Health Center of the Black Hills**

Primary Medical Clinic , 504 E. Monroe	721-8939
Provides primary care for adults and pediatrics, including immunizations, x-ray, laboratory, certified dietician and diabetic educator, counseling, family planning, same day appointments available, accepting Medicaid, Private Insurance, Medicare, free of charge for the homeless and on a flat fee scale for uninsured.	
Homeless Outreach Clinic , 30 Main Street.	394-2230
<ul style="list-style-type: none"> Provides primary health services free of charge for the homeless. 	
Oral Health Center , 685 N. LaCrosse Street, Ste 5	721-8919
<ul style="list-style-type: none"> Provides emergency, preventive, and oral health care. Accepting Medicaid, Private Insurance, Medicare, free of charge for the homeless and on a flat fee scale for uninsured. 	
Pediatric Clinic , 725 Meade Street	721-8939
<ul style="list-style-type: none"> Provides primary health services for children. Accepting Medicaid, private insurance and flat fee scale for uninsured. 	
School Based Clinic – General Beadle Community School , 10 Van Buren Street	721-8985
<ul style="list-style-type: none"> Provides primary health and dental services to the area community. Provides psychiatric pediatric services. Accepting Medicaid, Private Insurance, Medicare, free of charge for the homeless and on a flat fee scale for uninsured. 	
Native Women’s Healthcare , 640 Flormann Street	342-7400
<ul style="list-style-type: none"> OB/GYN, prenatal care and family planning, for eligible Native American women in Rapid City and surrounding area. 	
Rapid City Regional Hospital , 353 Fairmont Blvd.	719-1000
<ul style="list-style-type: none"> Full service hospital, emergency and acute care. 	
Sioux San Indian Health Services , 3200 Canyon Lake Drive	355-2500
<ul style="list-style-type: none"> Includes acute care/medical unit, pediatric unit and a mental health unit. 	
Volunteers of America, Dakotas , 24 E. New York Street	341-8336
<ul style="list-style-type: none"> HIV awareness and medical case management for HIV positives. Free HIV testing. 	

CHILD CARE

- Child Care Services**, 510 N. Campbell Street 394-2525
- Provides a list of child care providers who are state registered and offers financial help with the cost of child care for low-income families.
- Early Childhood Connections**, 809 South Street, Suite 304 342-6464
- Child Care referral for parents looking for licensed and registered child care providers.

EMPLOYMENT

- Career Learning Center of the Black Hills**, 730 E. Watertown Street 394-5120
- Offers a variety of education, training and employment programs.
- South Dakota Department of Labor and Regulation**, 111 New York Street 394-2296
- Provides job referrals, employment training, day labor, and veteran's services.

TRANSPORTATION

- Dial-a-Ride Curb-to-Curb Service**, 333 6th Street 394-6631
- Curb-to-curb service for qualified riders of ADA (Americans with Disabilities). Goes anywhere within the city limits of Rapid City, which includes Rapid City Regional Airport.
- Oglala Sioux Tribe Community Health Representative (CHR)**, 3200 Canyon Lake Drive 343-7832
- Provides health, counseling, emergency care, disease prevention, transportation and translation services for Native Americans.
- RapidRide Fixed Route System**, 333 6th Street 394-6631
- The City has a fixed route system, which consists of five routes that serve the north, south, east and west parts of the community. These routes run every 30 minutes. Hours of operation: 6:30am - 6:30pm, Monday - Friday / 9:30am - 4:30pm, Saturday.

