



L to R: Peggy Schoon, MetaBank; Tom Foster, St. Francis House; Caitlyn Hieb, Julie Becker, St. Francis House; and Dawn Hieb, February Volunteer of the Month.

February Volunteer of the Month

The Helpline Center congratulates Dawn Hieb on being named the February 2019 Volunteer of the Month, an area-wide award program sponsored by the Helpline Center and MetaBank.

Dawn is one of the regular dinner servers at St. Francis House. She arrives with her group, gets everyone organized, and set up to serve. Before the evening meal she will say the grace or when she has children with her they sometimes sing a lovely little grace. She and her team serve evening meal with joy and it is infectious to our guests.

Dawn has served evening meals for the St. Francis House for the past 7 years. During that time, she has been the leader and organizer of two different evening meal groups. During the fall, winter and spring Dawn serves two nights a month, once with her family and once with a church/school group. She is the only volunteer that does this. As well, she will often step up if needed on those rare times when we have short notice cancellations.

The Volunteer Coordinator of St. Francis House shared, “Dawn is a rock star. She always arrives with a smile and a happy group of volunteers. She knows more about the ins and outs of our kitchen and evening meal service than many of the staff. When Dawn is serving

evening meal the staff can be assured that even if small issues were to arise, the evening meal will still be served with good humor and grace. Dawn is comfortable with both staff and guests and interacts with many on a first name basis. Her volunteering never seems like a duty or chore, on the contrary, she is excited and views her chance to serve our guests as a blessing for her and her team.”

The Helpline Center and MetaBank are pleased to present Dawn with a framed certificate, a gift from MetaBank, and a letter of appreciation from Mayor Paul TenHaken. We will honor her again at the Spirit of Volunteerism Awards Luncheon on May 9, 2019.