This resource guide is produced in partnership with the John T. Vucurevich Foundation. It lists community programs, which are part of the 211 resource database, that provide direct basic needs and services such as behavioral health, clothing and household items, employment services, family and parenting, financial support, food, health care, housing, shelter, and transportation.

For more information: • Visit www.helplinecenter.org • Dial 2-1-1 • Text your zip code to 898211

Helpline Center - 2-1-1
Dial 2-1-1 or Text your zip code to 898211
A 24-hour information, referral, and crisis helpline that provides resource information covering topics such as food, clothing, financial, medical, mental health, employment, shelter, volunteer opportunities, and much more.

Helpline Center – Suicide and Crisis Support
(800) 273-8255 National Suicide Prevention Lifeline (NSPL) – Answered by the Helpline Center
An accredited suicide prevention, intervention and after-care organization, delivering the hope and understanding you need. Also provides the following services: a crisis texting program for teens at over 40 high schools in South Dakota and some colleges; grief support for individuals who have lost a loved one to suicide; professional suicide awareness and prevention trainings.

Helpline Center – Volunteer Connections
Dial 2-1-1 or text BHVol to 89811 to receive weekly volunteer opportunities by text. Connecting you to local volunteer activities that match you interest and the time you have to give.

BEHAVIORAL HEALTH (MENTAL HEALTH / SUBSTANCE USE ISSUES)

12-step programs and other support groups
AA, NA, GA, Al-Anon, NAMI, etc. Dial 211

Black Hills Behavioral Health Guide www.helplinecenter.org/BHBHG
Find licensed and/or credentialed behavioral health professionals is available in pdf or online searchable formats.

Crisis Care Center
321 Kansas City Street, Care Campus, Rapid City, SD (605) 391-4863 www.crisiscarecenter.org
24/7 access to crisis stabilization for individuals 18+ experiencing a mental health and/or substance abuse crisis.
Aftercare services include transitional counseling and case management.

Helpline Center - Opioid Prevention and Connection to Resources Program
Statewide (800) 920-4343 www.helplinecenter.org/occ
The South Dakota Opioid Resource Hotline is part of South Dakota’s statewide targeted response to the opioid crisis. The hotline provides a place where individuals are able to reach out for information on treatment resources and support.

Pennington County Sheriff’s Office - Addiction Treatment Services
321 Kansas City Street, Suite 110, Care Campus, Rapid City, SD (605) 394-6128 www.pennco.org
Providing alcohol and drug assessments, group outpatient treatment, detoxification, involuntary and emergency commitments, safe solutions/safe bed program and crisis care intervention and screening.

South Dakota QuitLine
Statewide (866) 737-8487 www.sdquitline.com
Provides tobacco users telephone coaching support and quit-tobacco products at no-cost. There is also an online enrollment in the Kickstart Kit, which has quit-tobacco products and a self-help quit guide.
CLOTHING / HOUSEHOLD ITEMS

Black Hills Area Habitat for Humanity - Rapid City Restore
610 E. Omaha Street, Rapid City, SD (605) 791-1880 www.blackhillshabitatrestore.org
Sells home building materials and home improvement goods to the general public at a fraction of retail prices.

Club for Boys, The - Thrift Store
960 Cambell Street, Rapid City, SD (605) 341-8878 www.theclubforboys.org
Offers low cost household goods, clothing, furniture, and more.

Cornerstone Rescue Mission - Cornerstone Thrift Store
401 11th Street, Rapid City, SD (605) 716-2768 www.cornerstonemission.org
Offers clothing, furniture, household goods, and more available for purchase.

Goodwill of the Great Plains Rapid City
611 Lindbergh Avenue, Rapid City, SD (605) 737-3955 www.goodwillgreatplains.org
Offers clothing, furniture, and household items; work clothing vouchers available with referral from a social service agency.

Love INC of the Black Hills - Clearinghouse
140 North Street, Rapid City, SD (605) 718-5683 www.loveinconline.com
Earn household items (pots, pans, plates, silverware, linens, or furniture) by volunteering.

Salvation Army Rapid City, The - Thrift Store
621 E. St. Patrick Street, Rapid City, SD (605) 342-8849
Offers gently used items for sale at bargain prices. Vouchers available at the Salvation Army Social Services Center.

Social Service Center - Salvation Army Rapid City
405 N. Cherry Avenue, Rapid City, SD (605) 342-0982
Offers financial assistance with food, clothing, and utilities on a case by case basis.

THRIVE
1000 Cambell Street, Suite 3, Rapid City, SD (605) 593-0088 www.Thrivebh.org
An adventure gear resale store where youth receive life and employment skills from adult mentors in a positive and safe environment.

We Care Rapid City Thrift Store
401 E. Boulevard North, Rapid City, SD (605) 716-0256
Offers clothing, household items, bedding, and furniture. Vouchers provided as available (identification required).

Western South Dakota Community Action
1844 Lombardy Drive, Rapid City, SD (605) 348-1460 www.wsdca.org
Offers a free clothing center, employment assistance, housing rehabilitation, medical equipment lending, personal care items, school supplies, and thrift store.

EMPLOYMENT

Career Learning Center of the Black Hills
730 E. Watertown Street, Rapid City, SD (605) 394-5120 www.clcbh.org
Offers a variety of education, training, and employment services; including GED preparation and testing. Call for locations in Spearfish and Belle Fourche.

Communication Service for the Deaf, Inc. - Rapid City Office
2310 N. Maple Avenue, Rapid City, SD (605) 394-6864 csdsouthdakota.org
Assistance is provided with seeking and keeping employment, including job search and applications, preparing for interviews, initial job training, job coaching, assistance with co-workers and staff meetings.

For the most up to date version, please visit: www.helplinecenter.org/guides
Division of Service to the Blind and Visually Impaired - Rapid City
2330 N. Maple, Suite 2, Rapid City, SD (605) 394-2261 www.dhs.sd.gov
State agency that works with individuals who are blind and or visually impaired in the area of employment and independent living. Employment services that are available if eligibility is met and or economic need include: vocational counseling; job placement; job development; on-the-job training; job follow-up and retention.

Dress for Success Black Hills
2200 N. Maple Avenue, Suite 560, Rapid City, SD (605) 390-7589 blackhills.dressforsuccess.org
Assisting women with clothing, confidence, education and support to help them build their careers over time. All clients will need be referred by community partners that have been established.

Education Service Specialist
2823 W. Main Street, Rapid City, SD (605) 737-6675 sd.ng.mil
Offers counseling and support for education planning, funding, benefits, and goal creation.

Experience Works, Inc.
Rapid City Office (800) 450-5627, Ext. 1607 www.experienceworks.org
Federally funded program that offers paid training to low income, unemployed individuals, age 55 years and older. Paid training provides the opportunity to obtain or increase job skills needed to find employment in today’s workforce. Training opportunities include: customer service, receptionist, clerical/office assistant, retail/merchandising, maintenance/custodial, landscaping, food service, animal care, and more. Paid training begins at the time of enrollment/training site assignment.

Goodwill Job Center - Rapid City
611 Lindbergh Avenue, Rapid City, SD (605) 341-3581 www.goodwillgreatplains.org
Assistance with job search and preparation, resume building, and interviewing skills.

Literacy Council of the Black Hills
610 Quincy Street, Rapid City, SD (605) 394-4171
Providing tutoring for adult English language learners in basic reading, writing, speaking, and listening skills.

National Farmworker Jobs Program
Offices in Sioux Falls, Rapid City and Pierre (605) 394-5120 bhssc.org
Have you done any farm or ranch work in the last 2 years? If so, you could be eligible for the following (depending upon availability of funds): Assistance with financial aid for vocational schools and colleges Subsidized on-site training programs Employment Counseling Job placement, testing and evaluation Financial assistance in relocating for education training and job placement Emergency financial services such as, but not limited to: emergency food, shelter, rental assistance, transportation costs

Rapid City Job Service Office
2330 N. Maple Avenue, Suite 1, Rapid City, SD (605) 394-2296 www.sdjobs.org
Assists job seekers to apply for positions for which they are qualified and provides job search assistance classes. Computers are available for conducting job searches and applying online. Workforce training is an employment and training program designed for adults and youth to increase their skills that may result in employment and higher pay.

SeekLearnGrow
3011 Stockade Drive, Rapid City, SD (605) 939-0396 www.seeklearngrow.org
Free educational counseling to include document retrieval, career and school research, access to testing and tutoring, help with financial aid, mentors, and community resources.

THRIVE
1000 Cambell Street, Suite 3, Rapid City, SD (605) 593-0088 www.Thrivebh.org
An adventure gear resale store where youth receive life and employment skills from adult mentors in a positive and safe environment.

United Sioux Tribes of South Dakota Development Corporation
Office in Rapid City (605) 224-8864 www.unitedsiouxtribes.org
Serves all Native Americans within South Dakota on and off the reservations. Destination offices operating for the placement of Indian personnel into jobs of substance. Services include: Job Development, Screening, Orientation, Placement, Certifications, Follow-up, Employer/Employee Relations, Community Adjustment Services.

For the most up to date version, please visit: www.helplinecenter.org/guides
Youth & Family Services Stronger Family Program
1309 W. Main Street, Rapid City, SD  (605) 791-5025  www.strongerfamily.org
Focuses on strengthening families as a whole by providing curriculum, strategies, and activities that will support healthy marriages, relationships, and families. Participants will develop the skills necessary to build strong relationships and increase their trajectory toward economic stability, mobility, and employability.

FAMILY / PARENTING / CHILD CARE

Autism Society of the Black Hills
505 Kansas City Street, Rapid City, SD  (605) 484-8408  www.autismsd.org
An all-volunteer organization which enables all families and other associated with an autistic, Asperger’s or Pervasive Development Disorder to have access to support groups, meetings additional information and resources.

Behavior Management Systems Rapid City
350 Elk Street, Rapid City, SD  (605) 343-7262  www.BMSCares.org
Family Pathways (Family Outreach Services) counselors providing intensive counseling and support services for children in community locations such as home or school.

Bella Pregnancy Resource Center - Earn While You Learn
119 E. Grant Street, Suite 2, Spearfish, SD  (605) 642-4140  www.bellapregnancy.com
An educational program designed to help parents become the best parents they can be, while at the same time giving them the opportunity to earn some of the items necessary to meet the physical needs of their babies. As parents learn valuable information on pregnancy care and parenting skills, they earn Mommy Money and Daddy Dollars to use in the Baby Boutique for items such as clothing, furniture, and baby items.

Birthright of Rapid City
2002 5th Street, Rapid City, SD  (605) 343-1732  www.birthright.org
Provides women free and confidential pregnancy tests, emotional support, prenatal information, and referrals.

Black Hills Pregnancy Center
1774 Center Street, Suite 1, Rapid City, SD  (605) 341-0378  blackhillspregnancycenter.com
Provides free pregnancy testing, support, community referrals, maternity and infant clothing, and parenting classes.

Black Hills Special Services Cooperative - Community, Family and Special Services Division
730 E. Watertown Street, Rapid City, SD  (605) 394-6089
Provides parents and families support through information and education. Programs include Birth to 3, Common Sense Parenting, and East Madison Street Community Garden.
Common Sense Parenting: visit Career Learning Center at 730 E. Watertown Street, Rapid City, SD or call (605) 394-5120

City of Rapid City Parks and Recreation Department
515 Boulevard, Rapid City, SD  (605) 394-4175  www.rcparksandrec.org
Maintains city park system throughout the community and offers variety of adult and youth recreational activities throughout the year. Also, manages Ice Arena, outdoor pools and Swim Center, and offers variety of Red Cross classes including CPR, First Aid and Babysitting Classes.

Club for Boys, The
320 N. 4th Street, Rapid City, SD  (605) 343-3500  www.theclubforboys.org
Opportunities for boys ages 6 – 17 including: social and recreational activities; athletics and sports leagues; snacks and meals; homework help; tutoring; group clubs; outdoor activities; arts and crafts; movies and family nights.

DSS Child Care Assistance
Statewide  (800) 227-3020  www.dss.sd.gov/childcare
Provides financial help for child care costs for families who are working and/or going to school.

DSS Rapid City
510 N. Cambell Street, Rapid City, SD  (605) 394-2525  dss.sd.gov
Provides financial help for child care costs for families who are working, seeking employment, and/or going to school. TANF, Medicaid, CHIP, SNAP, Child Support, and Child Protection Services.
Help at your Fingertips…

Dial: 2-1-1

Early Childhood Connections
2218 Jackson Boulevard, Suite 4, Rapid City, SD (605) 342-6464 www.earlychildhoodconnections.com
Offers South Dakota Child Safety Seat Program, Bright Start Responsive Parenting class, education on early childhood education, and referrals to licensed and registered child care providers.

Love INC of the Black Hills - Life INC
140 North Street, Rapid City, SD (605) 718-5683 www.loveinconline.com
A 9-week program (in Sturgis or Rapid City) with classes on money management, parenting, relationships, nutrition, and Christianity. Ability to earn groceries by completing homework. Meal and childcare provided. Application required.

Parents 4 Parents Support Network
Meeting location: General Beadle School
10 Van Buren Street, Rapid City, SD (605) 721-5904 www.parents4parentsrc.com
Parents who advocate for their children with emotional or behavioral issues or disorders, learning disabilities, or children that might be involved with social services or the legal system.

Pennington County - Office of Child and Family Services (WIC)
909 E. St. Patrick Street, Suite 7, Rapid City (605) 394-2516 doh.sd.gov
Baby Care: Works with pregnant women to offer health advice and teaching regarding their pregnancy and newborn. Bright Start: Promotes good health during pregnancy by providing counseling, education, arranging for prenatal visits, and offering referrals to other health and community resources. WIC: Works to improve the nutritional status of its participants through education and early intervention. Offers childhood immunizations and flu vaccinations to participants.

Rapid City Area Schools - Educational Services
300 6th Street, Rapid City, SD (605) 394-4037 www.rcas.org
Rapid City School District Administration Office. For a current district calendar visit: www.rcas.org

Rapid City Area Schools - McKinney-Vento Homeless Education
10 Van Buren Street, Rapid City, SD (605) 431-8414 intranet.rcas.org
Immediate enrollment in school, maintain school of origin*, free lunch, backpack and school supplies, shoes for PE class, emergency food, community referrals for food, clothing, etc. Some may be eligible for transportation to maintain school of origin. (*School of origin is the school student was attending prior to temporary housing.) McKinney Vento Homeless Education Program is available at the following locations: Black Hawk, Canyon Lake, Corral Drive, General Beadle, Grandview, Horace Mann, Knollwood Heights, Meadowbrook, Pinedale, Rapid Valley, Robbinsdale, South Canyon, South Park, Valley View, Wilson, East MS, North MS, South MS, Southwest MS, West MS, Central High, Stevens High and Rapid City High.

Rural America Initiatives – Head Start Programs
2112 S. Valley Drive, Rapid City, SD (605) 341-3339 www.ruralamericaninities.org
Promotes school readiness by enhancing the social and cognitive development of children through education, health, nutrition, social, and other services for families with children prenatal to 5. Operates Dakota Transitional Headstart, Prenatal to Five Head Start, and Tokahe Waonspe Early Head Start.

South Dakota Child Safety Seat Distribution Program - West Region
2218 Jackson Boulevard, Suite 4
Early Childhood Connections, Rapid City, SD (888) 999-7759 www.dss.sd.gov
Keeping children safe by providing child safety seats at no cost to families that meet income eligibility requirements to ensure that they are in the best child seat for their height and weight until they are at least 4'9. At 4'9, most children can safely wear a seat belt.

Volunteers of America, Northern Rockies - Mommy's Closet
111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org
Provides case management services to parents and guardians of children under 5 to problem-solve areas surrounding housing, education, employment and general finances. Some diapers, formula, and children's clothing available dependent on community donations.

YMCA of Rapid City
815 Kansas City Street, Rapid City, SD (605) 718-9622 www.rcymca.org

For the most up to date version, please visit: www.helplinecenter.org/guides
The Outreach department operates two centers to provide activities and services to youth ages 6 1/2 - 18. Youth Center locations: YMCA building basement, 815 Kansas City Street and North Teen Center, 1202 Maple Avenue. YMCA also has aquatics, sports and wellness programming.

Youth & Family Services
120 E. Adams Street, Rapid City, SD (605) 341-5010 www.youthandfamilyservices.org
Provides a variety of services for children and families including: Head Start; Girl Inc; parenting support; Child Development Center; Boys’ Health Program; Counseling Center; Fatherhood First Program; Western Prevention Resource Center and the Youth Trauma Center, which offers free screenings to children who may be experiencing traumatic stress.

FINANCIAL

Church Response
30 Main Street, Rapid City, SD (605) 342-5360
Assistance available for utility assistance, birth certificates, and picture IDs for the purpose of obtaining employment.

Consumer Credit Counseling Service of the Black Hills
2310 N. Maple Avenue, Rapid City, SD (605) 348-4550 www.cccsbh.com
Counseling services helps individuals develop a plan to address their financial situation by reviewing income, budget, and current creditors. Debt Management can lower debt payments and variety of education programs help consumers make informed financial decisions. Also has housing counseling and bankruptcy services.

DSS Low Income Energy Assistance Program
910 E. Sioux Avenue, Pierre, SD (605) 773-3766 dss.sd.gov
Assists with heating costs: propane and fuel oil July 1 to April 30; electric heat and natural gas October 1 to May 15.

Farm Rescue
Statewide (701) 252-2017 farmrescue.org
Farm Rescue provides planting, hay hauling, haying, harvesting and livestock feeding assistance to farm and ranch families that have experienced a major injury, illness or natural disaster.

GROW South Dakota - Housing Programs
Statewide (605) 698-7654 www.growsd.org
Provides home ownership preparation services and Home Buyer Education classes. For those who meet eligibility requirements, down payment/closing cost assistance may be available. Also, low-cost loans to utilize when purchasing a home or home improvements.

Life Inc – Love Inc of the Black Hills
140 North Street (605) 718-5683
A 9-week program with classes on money management, parenting, relationships, nutrition, religion, job searching, and car maintenance. Ability to earn groceries by completing homework. Meal and childcare provided. Application required.

Pennington County Health and Human Services
321 Kansas City Street, Suite 100 Care Campus, Rapid City, SD (605) 394-2156 www.pennco.org
Eligibility based emergency assistance with rent, utilities, transportation for work and medical appointments, pre-approved medical expenses (including some medications), emergency hospitalization, and qualified burial expenses.

Social Service Center - Salvation Army Rapid City, The
405 N. Cherry Avenue (605) 342-0982
Offers financial assistance with food, clothing, and utilities on a case by case basis.

Sergeant Colton Levi Derr Foundation
518 6th Street, Suite 2, Rapid City, SD (254) 290-2638 www.sergeantderrfoundation.org
Support for veterans who suffer from post-traumatic stress or traumatic brain injury and promotes awareness about the difficult transition soldiers face as they come home.

For the most up to date version, please visit: www.helplinecenter.org/guides
Help at your Fingertips…

Dial: 2-1-1

South Dakota Public Utilities Commission - Lifeline
Statewide (800) 332-1782 www.puc.sd.gov
Reduces the cost of landlines in all areas and cell phones in certain areas.

Temporary Assistance to Needy Families (TANF)
DSS Rapid City - 510 N. Cambell Street (605) 394-2525
Rapid City Job Service Office 2330 N. Maple Avenue, Suite 1 (605) 394-2296
TANF is an employment and training program designed to assist applicants to prepare for and secure full-time employment leading toward economic self-sufficiency. The Department of Labor and Regulation administers this program together with the Department of Social Services.

FOOD

Adventist Food Pantry
4703 S. Canyon Road, Rapid City, SD (605) 389-6225 rapidcitysd.adventistchurch.org
Food pantry and personal supplies available 8:00am - 4:00pm, Sunday - Thursday. ID or social security card required.

Canyon Lake Activity Center
2900 Canyon Lake Drive, Rapid City, SD (605) 721-8710 www.canyonlakecenter.com
Provides a nutritious freshly made meal served 11:00am - 12:30pm, Monday - Friday at an affordable price.

Church Response
30 Main Street, Rapid City, SD (605) 342-5360
Food pantry available 9:00am - 12:00pm; 1:00pm - 4:00pm, Monday - Friday.

Cornerstone Rescue Mission
30 Main Street, Rapid City, SD (605) 341-2844 www.cornerstonemission.org
Serves 3 meals a day, every day, open to the public. Breakfast: 7:30am, Monday – Friday / 8:30am, Weekends;
Lunch: 12:30pm, Monday – Saturday / 1:30pm, Sunday; Dinner: 6:00pm, Monday – Sunday

Feeding South Dakota
1111 North Creek Drive, Rapid City, SD (605) 718-9590 www.feedingsouthdakota.org
Rapid City Food Pantry: Provides a 3 - 5 day supply of food, available once every 60 days.
Mobile Food Pantry: Visit https://feedingsouthdakota.org/our-programs/mobile-food-distributions/ for distributions
Rapid City School Food Pantry: Rapid City High School 3:30pm - 6:00pm, 1st & 3rd Tuesdays of each month
BackPack Program: Children at participating schools receive with easy-to-prepare foods for when school is not in session.
Summer Feeding Program: Please contact 211 for summer feeding locations, dates, and times.

Meals on Wheels - Rapid City Sites - Senior Meals
1621 Sheridan Lake Road, Suite C, Rapid City, SD (605) 394-6002 www.mealsprogram.com
Weekday lunches to seniors (60+) in congregate settings, and delivered to homes in the communities of Custer, Edgemont, Hot Springs, Rapid City, and Wall in the Southern Hills

Mother Butler Center Food Pantry
231 Knollwood, Mother Butler Center, Rapid City, SD (605) 343-2165 www.rapidcitydiocese.org
Food pantry for Pennington County. Call for information on hours and documents required.

Partnership with Native Americans - Volunteer Incentive
2401 Eglin Street, Rapid City, SD (605) 399-9905 www.NativePartnership.org
Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies, and baby supplies in the incentive based points store.

Salvation Army Rapid City, The
405 N. Cherry Avenue (605) 342-0982
Food pantry for those needing assistance with food. Assistance is limited according to what is available at the time.

Western South Dakota Community Action
1844 Lombardy Drive (605) 348-1460

For the most up to date version, please visit: www.helplinecenter.org/guides
Help at your Fingertips…

Dial: 2-1-1

Food pantry available to low-income individuals once a month. Commodities/Senior Box program offers the opportunity for those over 60 years of age to get a commodity box once a month for 6-12 months.

HEALTH

Community Health Center of the Black Hills, Inc.
350 Pine Street, Rapid City, SD  (605) 721-8939  www.chcbh.com
Provides a variety of medical and dental services. Sliding fee scale: Medicaid, Medicare, and private insurance accepted. Patient Medication Assistance program helps patients obtain their medications through medication samples, patient medication assistance through pharmaceutical companies, and some voucher assistance. After hours prescription assistance is also available for established patients.

Community Health Center of the Black Hills, Inc. - Homeless Outreach Clinic
30 Main Street, Rapid City, SD  (605) 394-2230  www.chcbh.org
Provides primary health services free of charge for the homeless, including eye care.

Community Health Center of the Black Hills, Inc. - School Based Clinic at General Beadle Elementary School
10 Van Buren Street, General Beadle Elementary, Rapid City, SD  (605) 721-8985  www.chcbh.com
Primary care and several specialized fields including well child checkups, physicals, immunizations, preventative medicine, chronic disease management, counseling, and emergency and preventive oral health care.

Health Connect of South Dakota
2011 W. 26th Street, Suite 203, Sioux Falls, SD  (605) 371-1000  www.healthconnectsd.org
A consumer public health library, empowers all people to make health decisions by providing current understandable information.

Northern Plains Eye Foundation
402 Saint Joseph Street, Suite 1, Rapid City, SD  (605) 716-6733  www.npef.org
Programs including Children's Vision Screening Initiative; sight-saving surgeries to those underserved in our community without the financial means to afford care; and Workplace Vision Wellness seminars. Also, is a resource and referral contact for those with vision impairment.

Oglala Sioux Tribe - Native Women's Health Care
3200 Canyon Lake Drive, Building 31, Rapid City, SD  (605) 342-7400
OB/GYN, prenatal care, and family planning for eligible Native American women in Rapid City and surrounding area.

Rapid City VA Community Based Outpatient Clinic
3625 5th Street, Rapid City, SD  (605) 718-1095  www.blackhills.va.gov
CBOC’s provide primary care, mental health, home based primary care, and telehealth services.

Regional Health Rapid City Hospital
353 Fairmont Boulevard, Rapid City, SD  (605) 755-1000  www.regionalhealth.org
Full-service hospital with both emergency and acute care with a variety of locations across the Black Hills.

Regional Health Medical Clinics
- 2805 5th Street  (605) 755-5700
- 640 Flormann Street  (605) 755-3300

Regional Health Family Medicine Residency Clinic
- 502 E. Monroe Street  (605) 755-4060

Regional Health Urgent Care Clinics
- North - 1303 N. Lacrosse Street  (605) 755-2273
- West - 2116 Jackson Boulevard  (605) 755-2273
- Provides primary care, family medicine, and urgent care. Clinic hours: 7:00am – 7:00pm, Monday – Sunday

Regional Home Health + Home Care
- 224 Elk Street  (605) 755-7710

Sioux San IHS Hospital
3200 Canyon Lake Drive, Rapid City, SD  (605) 355-2500  www.ihs.gov

For the most up to date version, please visit: www.helplinecenter.org/guides
Help at your Fingertips…

Provides primary, urgent care, dental, and outpatient mental health service for all ages.

South Dakota Department of Human Services - Family Support 360
Statewide (605) 773-3438 dhs.sd.gov
Services and supports for families of children and adults with intellectual and developmental disabilities. Services may include, but are not limited to the following: information and referral; incontinence supplies; medications; formulas/special foods; special clothing; recreational opportunities; adaptive equipment; service coordination; advocacy services; respite care; family counseling; parent/sibling education; travel expenses for medical care; transportation costs; vehicle modifications; housing modifications, etc.

South Dakota Lions Foundation
Statewide (605) 338-0551 www.sdlions.org
- KidSight South Dakota - Working to screen children for eye health. Mobile screening units are available to daycares, preschools and schools on request.
- In Rapid City, drop locations for used hearing aids and eyeglasses are available at Rapid City Regional Hospital as well as various other locations. Please call office for the full list.
- Specific Assistance Program - Partners with healthcare professionals to provide services at reduced rates to income-qualified individuals.

South Dakota School of Mines and Technology - Student Support
501 E. Saint Joseph Street, Rapid City, SD (605) 394-2511 www.sdsmt.edu
The SD Mines Counseling Center offers support to students and assists with a variety of personal, academic, and relationship concerns at no cost to enrolled students. Health and Safety: Provides Clinic Services, Immunizations, and Alcohol Education to enrolled students.

Volunteers of America, Northern Rockies - Ryan White Care Program
111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org
This program serves people that are living with HIV/AIDS in the Rapid City area. Case management and nursing services.

HOUSING AND RELATED ASSISTANCE

Black Hills Area Habitat
610 E. Omaha Street (605) 348-9196 www.blackhillshabitat.org
Receive a hand up, not a hand out, and partner with Habitat for Humanity to help build your own home. Income guidelines apply and an application process is required.

Cornerstone Apartments
1220 East Boulevard, Rapid City, SD (605) 721-9497 www.cornerstonemission.org/apartments.html
Offers permanent supportive housing for homeless and disabled individuals and families. Case management and referrals/partnerships with area agencies are provided to assist residents to strive for self-sufficiency.

Fair Housing South Dakota
Statewide (877) 832-0161 www.sdhda.org
A resource for renters, potential homeowners, lenders, landlords, and other housing professionals to utilize to understand their rights and responsibilities.

HUD South Dakota
Statewide (605) 330-4223 www.hud.gov
Provides information on low income (subsidized) rental units and public housing authorities via email, fax, or mail.

Pennington County Housing and Redevelopment Commission
1805 W. Fulton Street, Suite 101, Rapid City, SD (605) 394-5350 www.pchrc.com
Administrates various housing assistance programs that promote the development of safe and affordable housing opportunities and encourages self-sufficiency.

For the most up to date version, please visit: www.helplinecenter.org/guides
Help at your Fingertips…

SD Housing Search
Statewide (800) 540-4241 www.sdhousingsearch.com
A free housing locator providing information on Section 8 and income based rental units.

South Dakota Housing Development Authority
Statewide (605) 773-3181 www.sdhda.org
Provides mortgage and down payment assistance, housing construction and rehabilitation, homelessness prevention, and rental assistance.

Supportive Services for Veterans Families
Statewide (605) 484-9209 or (605) 939-8312 www.cornerstonemission.org
Provides homelessness prevention and rapid re-housing services to help veteran families keep, or rapidly transition to permanent housing.

USDA link for Rural Development Multi-Family Housing Rentals
Through the website, people who are looking for low-cost rentals, can find units for rent in rural South Dakota. Search based on county or town. Then, contact the property company regarding how to apply. To find apartments in rural areas: 1. Go to: http://www.rd.usda.gov 2. Scroll down on left hand side, it says, find rural rentals 3. Then click on South Dakota 4. Then, select your County

IMMIGRATION/ REFUGEE RESOURCES
One People Every Nation
Rapid City, SD (605) 939-0274 www.openblackhills.org
Builds relationships with internationals and combats isolation through social gatherings, activities, and events. Arranges transportation services. Facilitates English conversation group - a monthly event to help non-English speakers learn the language.

PUBLIC SAFETY
911 Dispatch - Pennington County 911
130 Kansas City Street, Suite 110, Rapid City, SD (605) 394-4131
911 Dispatch Center covering Pennington and Jackson Counties. Assesses the emergency situation and then dispatches appropriate responding agencies including: police, sheriff, fire, ambulance services, and or highway patrol.

City of Rapid City Police Department
300 Kansas City Street, Rapid City, SD (605) 394-4131 www.rapidcitypolice.org
The Rapid City Police Department is responsible for serving and protecting the citizens of Rapid City. Programing includes a Citizen's Academy and the Quality of Life Unit (housed in Care Campus).

Highway Patrol - District 3
2220 Eglin Street, Rapid City, SD (605) 394-2286 dps.sd.gov
Enables local/state agencies and non-profit organizations to develop and implement traffic safety programs designed to reduce the number of traffic crashes, injuries, and fatalities occurring on South Dakota roadways. Also works to minimize, as much a realistically possible, the economic and human loss that results from traffic crashes.

To report abuse or neglect, during regular business hours dial (877) 244-0864. After business hours, contact local law enforcement.
Investigates child abuse and neglect cases by working with the State's Attorney, law enforcement, and community resources to determine extent of alleged child abuse or neglect. Other services include adoptions, licensing of foster homes, assessment services, case management, and intensive family services.

Need to report elder abuse? Long Term Services and Supports - Rapid City dakotaathome.org
510 N. Cambell Street, Rapid City, SD (833) 663-9673
Elder abuse reporting # during regular business hours is (833) 663-9673. After hours, contact local law enforcement.
Provides information and referrals regarding services for those who are elderly and for adults with disabilities. Formerly known as Adult Services and Aging.

Pennington County Sheriff
Whether it's serving civil papers, warrants, patrolling Pennington County or investigating crimes, our employees in the Law Enforcement Division are always ready to assist Pennington County residents and visitors. The Department is a year-round prescription drug take-back site. The County Sheriff is also the contact for mental health holds, burning bans, county jails/correctional facilities (including Western SD Juvenile Center) and fingerprinting (call for specifics).

**SHELTERS / DROP IN CENTERS**

**Cornerstone Rescue Mission Shelter**
30 Main Street, Rapid City, SD  
(605) 341-2844  
www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for adults.

**Cornerstone Women & Children's Home**
301 Fox Run Drive, Rapid City, SD  
(605) 721-7860  
www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for women and children.

**HOPE Center, The**
615 Kansas City Street, Rapid City, SD  
(605) 716-4673
A drop-in day program providing advocacy, telephone/message center, permanent address for mailing purposes, laundry, and a small amount of personal storage for homeless individuals.

**LSS Rapid City Arise Youth Center West**
3505 Cambell Street, Rapid City, SD  
(605) 716-1837  
www.lsssd.org
Provides shelter (up to 21 days) and case management services that attempt to find long term and stable living options for runaway and homeless youth.

**LSS Rapid City New Alternatives**
120 Philadelphia Street, Rapid City, SD  
(605) 791-2405  
www.lsssd.org
An independent living program located in Rapid City, that provides young adults ages 18-21 who are living with severe mental illness housing and a variety of supportive services.

**Passages Women's Transitional Living**
529 S. Kansas City Street, Suite 204, Rapid City, SD  
(605) 939-0744  
passagesliving.com
Program that works to help women in the following areas: life skills; employment; physical health; relationships and spiritual growth. Each woman who chooses to go through the Passages Transformation Program must pay a program fee; comply with the house rules and attend various classes/trainings.

**Volunteers of America, Northern Rockies - Veterans Outreach Center**
111 New York Street, Rapid City, SD  
(605) 341-8336  
www.voanr.org
Offers case management, laundry facility, showers and bathrooms, computer access for job searches and resume preparation, phone message and mail center, and snacks. Hours: 8:00am - 5:00pm, Monday - Friday.

**Working Against Violence, Inc.**
527 Quincy Street, Rapid City, SD  
(888) 716-9284  
www.wavi.org
Emergency shelter for female victims of domestic violence or sexual assault.

**TRANSPORTATION**

**Disabled American Veterans - VA Transportation Network, South Dakota**
Western South Dakota  
(605) 720-7065  
www.dav.org
Provides free transportation to the men and women who answered our country's call in time of war. Volunteers drive veterans to and from the VA Hospital, clinics, and the VA Regional Office.

**Jefferson Bus Lines**
(605) 348-3300  
www.jeffersonlines.com
Bus service into and out of Rapid City.

**Prairie Hills Transit**
(605) 642-6668  
www.prairiehillstransit.org
Provides public transportation to elderly, disabled, youth (preschool to university age), veterans, and the public for services ranging from medical to employment and school to social. Door to door service provided with one business vehicle.
Help at your Fingertips…
Dial: 2-1-1

days’ notice. Operating public transit in Butte, Lawrence, Meade, Custer, and Fall River Counties with service from these counties into Rapid City. Jefferson Lines ticket, freight agent and local depot.

**Rapid City B-Cycle**
526 Main Street, Rapid City, SD (605) 716-7979 rapidcity.bcycle.com
An automated bike sharing system designed for use by many people for short trips around town. There are two stations available to access a bike: Main Street Square and South Dakota School of Mines and Technology.

**Rapid City Transit**
333 6th Street (605) 394-6631
- Dial-A-Ride provides curb-to-curb/door-to-door transportation for qualified riders of the Americans with Disabilities Act (ADA). Service is available: 6:20am – 5:50pm, Monday – Friday, and 8:00am - 7:00pm, Saturday.
- RapidRide provides 6 routes operating within the city limits of Rapid City. Service frequency is every 35 minutes. Service is available: 6:20am – 5:50pm, Monday – Friday and 9:50am – 4:40pm, Saturday.

**River Cities Public Transit - East Pennington County**
Wall, SD (605) 279-2430 www.rcptransit.com
Service to Rapid City every Wednesday (pre-scheduled) round trip. Please call 48 hours in advance. Primarily for medical trips; however, shoppers may ride along when medical trips are scheduled.

**SHIFT Garage**
2090 Deadwood Avenue, Unit D (605) 348-4188
Provides qualified families with reliable transportation and automotive repairs.

**Yellow Bike Program & Reconditioned Bikes for Kids**
22860 Sky Street, Rapid City, SD (605) 923-5991 www.rapidnet.com
Provides bicycles, tricycles, scooters, exercise equipment, and wagons to recipients throughout the Black Hills (recipients can either make a monetary donation of $30.00 or earn a bike by working on a Saturday for 4 hours). Also provides bike repair if needed. Tricycles and bicycles for little kids (16 or smaller) are given out for free.

Please contact the Helpline Center to inquire on listing your organization or make changes to your listing.