This resource guide is produced in partnership with the John T. Vucurevich Foundation. It lists community programs, which are part of the 211 resource database, that provide direct basic needs and services such as behavioral health, clothing and household items, employment services, family and parenting, financial support, food, health care, housing, shelter, and transportation.

For more information: • Visit www.helplinecenter.org • Dial 2-1-1 • Text your zip code to 898211

Helpline Center - 2-1-1
Dial 2-1-1 or Text your zip code to 898211
A 24-hour information, referral, and crisis helpline that provides resource information covering topics such as food, clothing, financial, medical, mental health, employment, shelter, volunteer opportunities, and much more.

Helpline Center – Suicide and Crisis Support
(800) 273-8255 National Suicide Prevention Lifeline (NSPL) – Answered by the Helpline Center
An accredited suicide prevention, intervention and after-care organization, delivering the hope and understanding you need. Also provides the following services: a crisis texting program for teens at over 40 high schools in South Dakota and some colleges; grief support for individuals who have lost a loved one to suicide; professional suicide awareness and prevention trainings.

Helpline Center – Volunteer Connections
Dial 2-1-1 or text BHVol to 89811 to receive weekly volunteer opportunities by text. Connecting you to local volunteer activities that match you interest and the time you have to give.

CLOTHING / HOUSEHOLD ITEMS
Bearly Used Boutique
342 N. Garden Street, Hot Springs, SD (605) 745-5640 www.unitedchurcheshotsprings.org
Features new and used clothing for children to adults available for a free-will offering.

Black Hills Area Habitat for Humanity - Rapid City Restore
610 E. Omaha Street, Rapid City, SD (605) 791-1880 www.blackhillshabitatrestore.org
Sells home building materials and home improvement goods to the general public at a fraction of retail prices.

Cornerstone Thrift Store
401 11th Street, Rapid City, SD (605) 716-2768 www.cornerstonemission.org
Offers clothing, furniture, household goods, and more available for purchase.

Club for Boys Thrift Store
960 Cambell Street, Rapid City, SD (605) 341-8878 www.theclubforboys.org
Offers low cost household goods, clothing, furniture, and more.

Goodwill of the Great Plains Rapid City
611 Lindbergh Avenue, Rapid City, SD (605) 737-3955 www.goodwillgreatplains.org
Offers clothing, furniture, and household items; work clothing vouchers available with referral from a social service agency.

Love INC of the Black Hills - Clearinghouse
140 North Street, Rapid City, SD (605) 718-5683 www.loveinconline.com
Earn household items (pots, pans, plates, silverware, linens, or furniture) by volunteering.

Partnership with Native Americans - Volunteer Incentive
2401 Eglin Street, Rapid City, SD (605) 399-9905 www.NativePartnership.org
Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies, and baby supplies in the incentive based points store.

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Help at your Fingertips…  Dial: 2-1-1

Salvation Army Rapid City, The - Thrift Store
621 E. St. Patrick Street, Rapid City, SD  (605) 342-8849
Offers gently used items for sale at bargain prices. Vouchers available at the Salvation Army Social Services Center.

Storehouse, The - Exchange
66 Centennial, Custer, SD  (605) 673-3565
Household and clothing items available dependent on donation. Hours: 10:00am - 1:00pm, Wednesday and Saturday.

THRIVE
140 North Street, Rapid City, SD  (605) 593-0088  www.Thrivebh.org
Adventure gear resale store.

We Care Rapid City Thrift Store
401 E. Boulevard North, Rapid City, SD  (605) 716-0256
Offers clothing, household items, bedding, and furniture. Vouchers provided as available (identification required).

Western South Dakota Community Action
1844 Lombardy Drive, Rapid City, SD  (605) 348-1460  www.wsdca.org
Offers a free clothing center, employment assistance, housing rehabilitation, medical equipment lending, personal care items, school supplies, and thrift store.

EMPLOYMENT
Black Hills Special Services Cooperative - Adult Education/GED/ESL Program
730 E. Watertown Street, Rapid City, SD  (605) 394-5120  www.clcbh.org
Offers GED preparation and testing for students who do not have a high school diploma and would like to get a better job, increase their income and earn a degree. Offers basic English or basic math skills improvement for students who have a high school diploma, but would like to brush up on skills to successfully transition to a post-secondary school.

Career Learning Center of the Black Hills
730 E. Watertown Street, Rapid City, SD  (605) 394-5120  www.clcbh.org
Offers a variety of education, training, and employment services; including GED preparation and testing. Call for locations in Spearfish and Belle Fourche.

Division of Rehabilitation Services (Vocational Rehabilitation)
2330 N. Maple, Suite 2  (605) 394-2261  dhs.sd.gov
Helps individuals with disabilities to gain and maintain compatible employment in an area of their choice. Services include vocational counseling and guidance, vocational assessments, training opportunities, on-the-job training, work site accommodations, and job placement services.

Division of Service to the Blind and Visually Impaired
2330 N. Maple, Suite 2, Rapid City, SD  (605) 394-2261  www.dhs.sd.gov
State agency that works with individuals who are blind and or visually impaired in the area of employment and independent living. Employment services that are available if eligibility is met and or economic need include: vocational counseling; job placement; job development; on-the-job training; job follow-up and retention.

Dress for Success Black Hills
2200 N. Maple Avenue, Suite 560, Rapid City, SD  (605) 390-7589  blackhills.dressforsuccess.org
Assisting women with clothing, confidence, education and support to help them build their careers over time. All clients will need be referred by community partners that have been established.

Dynamic Educational Systems, Inc. - Job Corps
2040 W. Main Street, Suite 302, Rapid City, SD  (605) 791-4611  www.jobcorps.dol.gov
A residential education and vocational training program that is available at no cost to qualified youth ages 16 - 24. Provides training toward a GED or high school diploma and a skilled trade.

Experience Works, Inc.
Rapid City Office  (800) 450-5627, Ext. 1607  www.experienceworks.org
Federally funded program that offers paid training to low income, unemployed individuals, age 55 years and older. Paid training provides the opportunity to obtain or increase job skills needed to find employment in today's workforce.

Goodwill Job Center
611 Lindbergh Avenue, Rapid City, SD  (605) 341-3581  www.goodwillgreatplains.org
Assistance with job search and preparation, resume building, and interviewing skills.

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Literacy Council of the Black Hills
610 Quincy Street, Rapid City, SD  (605) 394-4171
Providing tutoring for adult English language learners in basic reading, writing, speaking, and listening skills.

National Farmworker Jobs Program
Office in Rapid City  (605) 394-5120  bhssc.org
Have you done any farm or ranch work in the last 2 years? If so, you could be eligible for the following (depending upon availability of funds): assistance with financial aid for vocational schools and colleges; subsidized on-site training programs; employment counseling; job placement, testing and evaluation; financial assistance in relocating for education training and job placement; emergency financial services such as, but not limited to: emergency food, shelter, rental assistance, and transportation costs).

Rapid City Dyslexia Care
2714 Mountain Meadow Road, Rapid City, SD  (605) 786-5677  rcdyslexiacare.com
RCDC shares information about dyslexia and offers specialized reading and spelling lessons for children and adults, in-person or remote.

Rapid City Job Service Office
2330 N. Maple Avenue, Suite 1, Rapid City, SD  (605) 394-2296  www.sdjobs.org
- Custer Satellite Office 447 Crook Street  (605) 673-4488 9:30am - 3:30pm, 1st and 3rd Thursday
- Hot Springs Satellite Office 801 S. 6th Street  (605) 394-2296 9:30am - 3:30pm, 2nd and 4th Wednesday
Assists job seekers to apply for positions for which they are qualified and provides job search assistance classes. Computers are available for conducting job searches and applying online. Workforce training is an employment and training program designed for adults and youth to increase their skills that may result in employment and higher pay.

SeekLearnGrow
3011 Stockade Drive, Rapid City, SD  (605) 939-0396  www.seeklearngrow.org
Free educational counseling to include document retrieval, career and school research, access to testing and tutoring, help with financial aid, mentors, and community resources.

THRVIE
140 North Street, Rapid City, SD  (605) 593-0088  www.Thrivebh.org
Youth receive life and employment skills from adult mentors in the adventure gear re-sale store, a positive and safe environment.

United Sioux Tribes of South Dakota Development Corporation - Rapid City
105 A New York Street, Rapid City, SD  (605) 343-1100  www.unitedsiouxtribes.org
Serves all Native Americans within South Dakota on and off the reservations. Destination offices operating for the placement of Indian personnel into jobs of substance. Services include: Job Development, Screening, Orientation, Placement, Certifications, Follow-up, Employer/Employee Relations, Community Adjustment Services.

Youth & Family Services Stronger Family Program
1309 W. Main Street, Rapid City, SD  (605) 791-5025  www.strongerfamily.org
Participants will develop the skills necessary to build strong relationships and increase their trajectory toward economic stability, mobility, and employability.

FAMILY / PARENTING / CHILD CARE
Birthright of Rapid City
2002 5th Street, Rapid City, SD  (605) 343-1732  www.birthright.org
Provides women free and confidential pregnancy tests, emotional support, prenatal information, and referrals.

Black Hills Pregnancy Center
1774 Center Street, Suite 1, Rapid City, SD  (605) 341-0378  blackhillspregnancycenter.com
Provides free pregnancy testing, support, community referrals, maternity and infant clothing, and parenting classes.

Black Hills Special Services Cooperative - Community, Family and Special Services Division
Provides parents and families support through information and education. Programs include Birth to 3, Common Sense Parenting, and East Madison Street Community Garden.
  - Rapid City Birth to 3: visit 730 E. Watertown Street or call (605) 394-6089
  - Sturgis Birth to 3: visit 2885 Dickson Drive or call (605) 347-4467 Ext. 1719

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Help at your Fingertips…

- Common Sense Parenting: visit Career Learning Center at 730 E. Watertown Street, Rapid City, SD or call (605) 394-5120

DSS Child Care Assistance
910 E. Sioux Avenue, Pierre, SD (605) 773-4766 www.dss.sd.gov/childcare
Provides financial help for child care costs for families who are working and/or going to school.

DSS Rapid City
510 N. Cambell Street, Rapid City, SD (605) 394-2525 dss.sd.gov
Provides financial help for child care costs for families who are working, seeking employment, and/or going to school. TANF, Medicaid, CHIP, SNAP, Child Support, and Child Protection Services.

Early Childhood Connections
2218 Jackson Boulevard, Suite 4, Rapid City, SD (605) 342-6464 www.earlychildhoodconnections.com
Offers South Dakota Child Safety Seat Program, Bright Start Responsive Parenting class, education on early childhood education, and referrals to licensed and registered child care providers.

Rural America Initiatives
612 Crazy Horse Street, Rapid City, SD (605) 341-3163 www.ruralamericaninitiatives.org
Promotes school readiness by enhancing the social and cognitive development of children through education, health, nutrition, social, and other services for families with children prenatal to 5.

United Way of the Black Hills - Dolly Parton’s Imagination Library
621 6th Street, Suite 100, Rapid City, SD (605) 343-5872 www.unitedwayblackhills.org
Sends age appropriate books out to participating children, at no cost, once a month until they reach 5 years of age.

United Families
429 Kansas City Street, Suite 15, Rapid City, SD (605) 659-0079 www.unitedfamiliesvc.com
Provides families with safe and affordable supervised visitations, supervised exchanges, and transportation of children in foster care.

Volunteers of America, Northern Rockies - Mommy’s Closet
111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org
Provides case management services to parents and guardians of children under 5 to problem-solve areas surrounding housing, education, employment and general finances. Some diapers, formula, and children's clothing available dependent on community donations.

Youth & Family Services
120 E. Adams Street, Rapid City, SD (605) 342-4195 www.youthandfamilyservices.org
Provides a variety of services for children and families including head start, Girl, Inc, parenting support, counseling, Fatherhood First program, Stronger Family Program, Youth Trauma Center and Prevention Resource Center.

FINANCIAL

Church Response – Utility Assistance
30 Main Street, Rapid City, SD (605) 342-5360
Utility assistance (anyone served by MDU, Black Hills Energy or West River Electric) can be helped through this program.

Consumer Credit Counseling Service of the Black Hills
2310 N. Maple Avenue, Rapid City, SD (605) 348-4550 www.cccsbh.com
Counseling services helps individuals develop a plan to address their financial situation by reviewing income, budget, and current creditors. Debt Management can lower debt payments and variety of education programs help consumers make informed financial decisions. Also has housing counseling and bankruptcy services.

DSS Low Income Energy Assistance Program (LIEAP)
Statewide (800) 233-8503
Assists with heating costs: propane and fuel oil July 1 - April 30; electric heat and natural gas October 1 - May 15

Fall River County Auditor
906 N. River Street, Hot Springs (605) 745-5130

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Help at your Fingertips…

As a last resort (meaning citizens have exhausted all other options), the Auditor’s office might be able to provide assistance for emergency medical, utility, or rental payment situations.

GROW South Dakota - Housing Programs
Statewide (605) 698-7654 www.growsd.org
Provides home ownership preparation services and Home Buyer Education classes. For those who meet eligibility requirements, down payment/closing cost assistance may be available. Also, low-cost loans to utilize when purchasing a home or home improvements.

Lifeline - South Dakota Public Utilities Commission
Statewide (800) 332-1782
Reduces the cost of landlines in all areas and cell phones in certain areas.

Love INC of the Black Hills - Life INC
140 North Street, Rapid City, SD (605) 718-5683 www.loveinconline.com
A 9-week program with classes on money management, parenting, relationships, nutrition, and Christianity. Ability to earn groceries by completing homework. Meal and childcare provided. Application required.

Neighborworks Dakota Home Resources
330 E. Anamosa Street, Rapid City, SD (605) 578-1401 www.neighborworksdr.org
Helping families, buy, fix, and keep their homes through credit counseling, home-buyer education, foreclosure prevention, down payment and closing cost assistance.

Pennington County Health and Human Services
725 N. LaCrosse Street, Suite 200, Rapid City, SD (605) 394-2156
Eligibility based emergency assistance with rent, utilities, transportation for work and medical appointments, pre-approved medical expenses (including some medications), emergency hospitalization, and qualified burial expenses.

Salvation Army Rapid City, The
405 N. Cherry Avenue, Rapid City, SD (605) 342-0982
Offers financial assistance with food, clothing, and utilities on a case by case basis.

Temporary Assistance to Needy Families (TANF)
  DSS Custer 1164 Mount Rushmore Road, Suite 3 (605) 673-4347
  DSS Hot Springs 2500 Minnekahta Avenue, Building 1 (605) 745-5100
  DSS Rapid City 510 N. Cambell (605) 394-2525
  Rapid City Job Service Office 2330 N. Maple Avenue, Suite 1 (605) 394-2296
  Custer Satellite Office 447 Crook Street (605) 673-4488
  Hot Springs Satellite Office 801 S. 6th Street (605) 394-2296
TANF is an employment and training program designed to assist applicants to prepare for and secure full-time employment leading toward economic self-sufficiency. The Department of Labor and Regulation administers this program together with the Department of Social Services.

Youth & Family Services Stronger Family Program
1309 W. Main Street, Rapid City, SD (605) 791-5025 www.strongerfamily.org
Focuses on strengthening families as a whole by providing curriculum, strategies, and activities that will support healthy marriages, relationships, and families. Participants will develop the skills necessary to build strong relationships and increase their trajectory toward economic stability, mobility, and employability.

FOOD
Adventist Food Pantry
4703 S. Canyon Road, Rapid City, SD (605) 389-6225 rapidcitysd.adventistchurch.org
Food pantry and personal supplies available 8:00am - 4:00pm, Sunday - Thursday. ID or social security card required.

Church Response
30 Main Street, Rapid City, SD (605) 342-5360
Food pantry available 9:00am - 12:00pm; 1:00pm - 4:00pm, Monday - Friday.

Feeding South Dakota Food Pantry
1111 North Creek Drive, Rapid City (605) 718-9590 www.feedingsouthdakota.org
  • Food Bank: Provides a 3-5 day supply of food, available once every 60 days.
  • Mobile Food Pantry: Distributes free food to individuals and families at 10 Van Buren Street monthly.

For the most up to date version of this guide please visit: www.helplinecenter.org/guides
Help at your Fingertips…

- BackPack Program: Provides children at participating schools with easy-to-prepare foods when school is not in session.
- Summer Feeding Program: Please contact 211 for summer feeding locations, dates, and times.

**Hill City Community Food Pantry, The**
525 Main Street, Hill City, SD  (605) 574-2426
Food pantry serving Hill City, Keystone, and Custer. Available 9:00am - 11:00am (MT), Monday and Friday.

**Hot Springs Ministerial Association - Food Pantry**
108 N. Chicago Street, Hot Springs, SD  (605) 430-6045
Food pantry for Hot Springs area. Available 1:00pm - 3:00pm, Tuesday - Thursday, or other times as needed for emergency.

**Meals on Wheels (and Congregate Meals) – Senior Meals**
www.mealsprogram.com
Congregate Meals - meal served at a dining site on a donation basis, and Meals on Wheels - delivers meals to homebound seniors on a donation basis
- Custer
  - 449 Harney Street, St. John's Catholic Church  (605) 517-0621
- Edgemoor
  - 601 Fifth Avenue, Edgemoor Senior Center  (605) 662-7033
- Hot Springs - Brookside
  - 201 S. River Street, Brookside  (605) 745-6759
  - 545 N. River Street, Evans Heights Motel  (605) 745-3511
  - 206 S. Chicago, Hot Springs Senior Center  (605) 745-3111
- Rapid City Sites
  - 1621 Sheridan Lake Road, Suite C  (605) 394-6002
- Wall
  - 416 6th Avenue, Prairie Village Apartments  (605) 279-2547
- Outlying areas: Meals on Wheels - delivers meals to homebound seniors on a donation basis. One hot meal per week and a weeks’ worth of frozen second meals. Meals are delivered once per week to the communities of: Box Elder; Caputa; Hermosa; Hill City and New Underwood.  (605) 394-6002

**Mother Butler Center Food Pantry**
231 Knollwood, Rapid City, SD  (605) 343-2165  www.rapidcitydiocese.org
Food pantry for Pennington County. Call for information on hours and documents required.

**Partnership with Native Americans - Volunteer Incentive**
2401 Eglin Street, Rapid City, SD  (605) 399-9905
Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies, and baby supplies in the incentive based points store.

**Rapid City Area Schools - Mobile Lunch Program**
For locations and times, dial 211.
Free summer lunch for children 0-18 years of age. No charge. No paperwork necessary.

**Salvation Army Rapid City, The**
405 N. Cherry Avenue, Rapid City, SD  (605) 342-0982
Food pantry for those needing assistance with food. Assistance is limited according to what is available at the time.

**SNAP (Supplemental Nutrition Assistance Program)**
SNAP, or food stamps, enables eligible households to obtain a more nutritious diet.
- DSS Custer  1164 Mount Rushmore Road, Suite 3  (605) 673-4347
- DSS Hot Springs  2500 Minnekahta Avenue, Building 1  (605) 745-5100
- DSS Rapid City  510 N. Cambell  (605) 394-2525

**Storehouse, The**
66 Centennial, Custer, SD  (605) 673-3565
Food items are distributed during open hours 10:00am - 1:00pm, Wednesday and Saturday, and may be accessed up to 2 times per month. Also offers a backpack program and summer sack lunches.

**United Churches of Hot Springs - Community Dinner**

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Help at your Fingertips…
Dial: 2-1-1

342 N. Garden Street, Hot Springs, SD  (605) 745-5640  www.unitedchurcheshotsprings.org
Provides a meal of spaghetti with meat sauce, tossed salad, green beans, garlic toast, ice cream, coffee, and juice. 4:30 pm - 6:00 pm, every Thursday (except Holidays) mid-October - mid-April.

Western South Dakota Community Action
1844 Lombardy Drive, Rapid City, SD  (605) 348-1460  www.wsdca.org
Food pantry available to low-income individuals once a month. Commodities/Senior Box program offers the opportunity for those over 60 years of age to get a commodity box once a month for 6-12 months.

HEALTH / MEDICAL

Birthright of Rapid City
2002 5th Street, Rapid City  (605) 343-1732
Provides women free and confidential pregnancy tests, emotional support, prenatal information, and referrals.

Black Hills Pregnancy Center
1774 Center Street, Suite 1, Rapid City  Appointments: (605) 341-4477
Provides free pregnancy testing, support, community referrals, maternity and infant clothing, and parenting classes.

Community Health Center of the Black Hills, Inc.
350 Pine Street, Rapid City  (605) 721-8939  www.chcbh.org
Primary care and several specialized fields including: well child checkups, physicals, immunizations, preventative medicine, chronic disease management, counseling, and emergency and preventive oral health care.
  o Dental Clinic  (605) 721-8919
  o Homeless Outreach Clinic  (605) 394-2230
  o 30 Main Street, Rapid City, SD  (605) 721-8939, Ext. 225
  o Patient Medication Assistance Program
  o School Based Clinic at General Beadle Elementary School  (605) 721-8985

Fall River Hospital and Health Clinic  www.frhssd.org
A critical access hospital.  (605) 745-3159
Primary care, family medicine clinic offers board certified physicians and physician assistants that offer their health care services to the individual's needs.  (605) 745-8928

Family Assistance Center - Rapid City
2823 W. Main Street, Rapid City, SD  (800) 658-3930
Supports service members, Veterans and their families.

Family Health Education Services - SD Family Planning Program
930 N. 10th Street, Spearfish, SD  (605) 642-6337
Provides women (ages 13-53) with birth control/contraceptives, annual exams including Pap smears/Breast exams, referrals for higher level care, STD screening (for men and women), pregnancy testing and counseling, and sexual health education.

Health Connect of South Dakota  www.healthconnectsd.org
Statewide  (605) 371-1000
A consumer public health library, helping all people to make health decisions with current understandable information.

My Sanford Nurse  www.sanfordhealth.org
(605) 333-4444
A 24-hour phone service for individuals seeking information about a health-related issue or concern.

Northern Plains Eye Foundation  www.npef.org
402 Saint Joseph Street, Suite 1, Rapid City, SD  (605) 716-6733
Programs including Children's Vision Screening Initiative; sight-saving surgeries to those underserved in our community without the financial means to afford care; and Workplace Vision Wellness seminars. Also, is a resource and referral contact for those with vision impairment.

Office of Child and Family Services – services vary by location  doh.sd.gov
Baby Care: Works with pregnant women to offer health advice and teaching regarding their pregnancy and newborn. Bright Start: Promotes good health during pregnancy by providing counseling, education, arranging for prenatal visits, and offering referrals to other health and community resources.

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Help at your Fingertips…

Dial: 2-1-1

WIC: Works to improve the nutritional status of its participants through education and early intervention. Offers childhood immunizations and flu vaccinations to participants.

- Custer County
  - 447 Crook Street, Suite 2, Custer, SD (605) 673-2847

- Fall River County
  - 709 Jensen Highway, Suite D, Hot Springs, SD (605) 745-5135

- Pennington County - Ellsworth AFB - Office of Child and Family Services
  - 1940 EP Howe Drive, Building 6010, Ellsworth AFB, SD (605) 385-3465

- Pennington County - Office of Child and Family Services
  - 909 E. St. Patrick Street, Suite 7, Rapid City, SD (605) 394-2516

Oglala Sioux Tribe - Native Women's Health Care
3200 Canyon Lake Drive, Building 31, Rapid City, SD (605) 342-7400
OB/GYN, prenatal care, and family planning for eligible Native American women in Rapid City and surrounding area.

Rapid City VA Community Based Outpatient Clinic
3625 5th Street, Rapid City, SD (605) 718-1095 www.blackhills.va.gov
CBOC's provide primary care, mental health, home based primary care, and telehealth services

Regional Health (605) 755-1000 www.regionalhealth.org
- Custer
  - Regional Health Medical Clinic - 1220 Montgomery Street (605) 673-9460
  - Regional Health Urgent Care - 1220 Montgomery Street (605) 673-9400
  - Regional Health Custer Hospital - 1220 Montgomery Street (605) 673-9400

- Hill City
  - Regional Health Medical Clinic - 238 Elm Street (605) 574-4470

- Hot Springs
  - Regional Health Medical Clinic - South 1100 Highway 71 S., Suite 101 (605) 745-8050

- Rapid City
  - Regional Health Medical Clinic - 2805 5th Street (605) 755-5700
  - Regional Health Medical Clinic - 640 Flormann Street (605) 755-3300
  - Regional Health Family Medicine Resid. Clinic 502 E. Monroe Street (605) 755-4060
    - Providing primary care and family medicine. Call for hours.
  - Regional Health Urgent Care – North - 1303 N. Lacrosse Street (605) 755-2273
  - Regional Health Urgent Care – West - 2116 Jackson Boulevard (605) 755-2273
    - Urgent care services. Call for hours.
  - Regional Health Rapid City Hospital 353 Fairmount Boulevard (605) 755-1000
    - Hospitals providing 24-hour care with emergency and acute care available.

Sioux San IHS Hospital
3200 Canyon Lake Drive, Rapid City, SD (605) 355-2500 www.ihs.gov
Provides primary, urgent care, dental, and outpatient mental health service for all ages.

South Dakota Department of Health - Disease Prevention Hotline
Statewide (800) 592-1804 doh.sd.gov
Information about sexually transmitted infections and HIV/AIDS and anonymous reporting of sexually transmitted infections and HIV/AIDS.

South Dakota Department of Human Services - Family Support 360
Statewide (605) 773-3438 dhs.sd.gov
Services and supports for families of children and adults with intellectual and developmental disabilities. Services may include, but are not limited to the following: information and referral; incontinence supplies; medications; formulas/special foods; special clothing; recreational opportunities; adaptive equipment; service coordination; advocacy services; respite care; family counseling; parent/sibling education; travel expenses for medical care; transportation costs; vehicle modifications; housing modifications, etc.

South Dakota Department of Human Services - Hearing Aid Assistance Program
Statewide (605) 367-4657 dhs.sd.gov
Helps with the cost of hearing aid(s) and associated ear mold(s) for South Dakota children, younger than 19, with progressive or permanent hearing loss who would benefit from hearing aid(s). The program is open to families with a household income of less than 400 percent of federal poverty guidelines.

South Dakota Donated Dental Services

For the most up to date version of this guide please visit: www.helplinecenter.org/guides
Statewide
Help at your Fingertips…
Dial: 2-1-1

Coordinates dental services free of charge to the elderly, disabled, or medically compromised individuals who qualify for the program.

South Dakota Lions Foundation
Statewide
(605) 338-0551
www.sdlions.org

- KidSight South Dakota - Working to screen children for eye health. Mobile screening units are available to daycares, preschools and schools on request.
- Eyeglasses & Hearing Aid Collection - Drop off locations throughout South Dakota. Call for details.
- Specific Assistance Program - Partners with healthcare professionals to provide vision and hearing services (eye glasses and hearing aids) at reduced rates to income-qualified individuals (200% of federal poverty level).

VA Black Hills Health Care System, Fort Meade
113 Comanche Road, Fort Meade, SD
(605) 347-2511
www.blackhills.va.gov

General medical and surgical, primary, nursing home, and rehabilitative care. Behavioral health services.

VA Black Hills Health Care System, Hot Springs
500 N. 5th Street, Hot Springs, SD
(605) 745-2000
www.blackhills.va.gov

General medical and surgical, primary, nursing home and rehabilitative care. Behavioral health services.

Volunteers of America, Northern Rockies - Ryan White Part B
111 New York Street, Rapid City, SD
(605) 341-8336
www.voanr.org

Serves people that are living with HIV/AIDS in western South Dakota with case management services.

HOUSING AND RELATED ASSISTANCE
Black Hills Area Habitat for Humanity - Home Ownership Program
610 E. Omaha Street, Rapid City, SD
(605) 348-9196
www.blackhillshabitat.org

Receive a hand up, not a hand out, and partner with Habitat for Humanity to help build your own home. Income guidelines apply and an application process is required.

Cornerstone Apartments
1220 East Boulevard, Rapid City, SD
(605) 721-9497
www.cornerstonemission.org

Offers permanent supportive housing for homeless and disabled individuals and families. Case management and referrals/partnerships with area agencies are provided to assist residents to strive for self-sufficiency.

Fair Housing South Dakota
Statewide
(877) 832-0161
www.sdhda.org

A resource for renters, potential homeowners, lenders, landlords, and other housing professionals to utilize to understand their rights and responsibilities.

Hot Springs Housing Authority
201 S. River Street, Hot Springs, SD
(605) 745-4067
www.hotspringshousing.org

Provides studio and 1-bedroom apartments in Hot Springs for elderly, disabled persons, and Veterans on a fixed income.

HUD Fair Housing
Statewide
(800) 877-7353
www.hud.gov

Reporting potential housing discrimination, an investigation will be conducted if warranted. Reports can be completed via phone or online.

HUD South Dakota
Statewide
(605) 330-4223
www.hud.gov

Provides information on low income (subsidized) rental units and public housing authorities via email, fax, or mail.

LSS Rapid City New Alternatives
120 Philadelphia Street, Rapid City, SD
(605) 791-2405
www.lsssd.org

An independent living program located in Rapid City, that provides young adults ages 18-21 who are living with severe mental illness housing and a variety of supportive services.

Passages Women's Transitional Living
529 South Kansas City Street, Suite 204, Rapid City, SD
(605) 939-0744
passagesliving.com

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Help at your Fingertips… Dial: 2-1-1

Program that works to help women in the following areas: life skills; employment; physical health; relationships and spiritual growth. Each woman who chooses to go through the Passages Transformation Program must pay a program fee; comply with the house rules and attend various classes/trainings.

Pennington County Housing and Redevelopment Commission
1805 W. Fulton Street, Suite 101, Rapid City, SD (605) 394-5350 www.pchrc.com
Administers various housing assistance programs that promote the development of safe and affordable housing opportunities and encourages self-sufficiency.

Rural Housing for Individuals - Rural Development
Statewide (605) 352-1100 www.rd.usda.gov
Assists low-income individuals or families with loans or grants: to purchase new housing; repair current housing (ex: roof repair, plumbing, electrical, heating, etc); and housing loans and grants for farm laborers.

SD Housing Search
Statewide (800) 540-4241 www.sdhousingsearch.com
A free housing locator providing information on Section 8 and income based rental units.

South Dakota Housing Development Authority
Statewide (605) 773-3181 www.sdhda.org
Provides mortgage and down payment assistance, housing construction and rehabilitation, homelessness prevention, and rental assistance.

South Dakota Housing for Homeless Consortium Coordinated Entry System
Statewide (800) 664-1349 www.housingforthehomeless.org
A mechanism to bring persons who are homeless or at imminent risk of homelessness into the service system, so that they may use all services available to become adequately housed and provided with needed assistance when possible.
  - Rapid City - Cornerstone Rescue Mission
    - 301 Fox Run Drive Rapid City, SD 57701
    - Hours: Intake: 8:00am - 7:00pm (MT), Monday - Sunday

USDA - Rural Development Multi-Family Housing Rentals
Through the website, people who are looking for low-cost rentals, can find units for rent in rural South Dakota. Search based on county or town. Then, contact the property company regarding how to apply. To find apartments in rural areas: 1. Go to www.rd.usda.gov 2. Scroll down on left hand side, it says, Find Rural Rentals 3. Then click on South Dakota in the map 4. Then, select your County

Supportive Services for Veterans Families
Statewide (605) 484-9209 or (605) 939-8312 www.cornerstonemission.org
Provides homelessness prevention and rapid re-housing services to help veteran families keep, or rapidly transition to permanent housing.

MENTAL HEALTH / SUBSTANCE USE ISSUES

Black Hills Behavioral Health Guide Dial 2-1-1 www.helplinecenter.org/BHBHG
Comprehensive listing of nonprofit and for profit counseling and substance abuse services. Includes only licensed and/or credentialed behavioral health professionals. Available in pdf or online searchable formats.

12 Step Programs (AA, NA, GA, Al-Anon, etc) Dial 2-1-1

Autism Society of the Black Hills
505 Kansas City Street, Rapid City, SD (605) 484-8408 www.autismsd.org
An all-volunteer organization which enables all families and other associated with an autistic, Aspergers’ or Pervasive Development Disorder to have access to support groups, meetings additional information and resources.

Crisis Care Center
321 Kansas City Street, Care Campus, Rapid City, SD (605) 391-4863 www.crisiscarecenter.org
24/7 access to crisis stabilization for individuals 18+ experiencing a mental health and/or substance abuse crisis. Aftercare services include transitional counseling and case management.

Helpline Center - Opioid Prevention and Connection to Resources Program
Statewide (800) 920-4343 www.helplinecenter.org

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Help at your Fingertips…

The South Dakota Opioid Resource Hotline is part of South Dakota’s statewide targeted response to the opioid crisis. The hotline provides a place where individuals are able to reach out for information on treatment resources and support.

NAMI Homefront
Statewide  (605) 271-1871  www.namisouthdakota.org
A free, online 6-session class for family members of service members or veterans with mental health conditions.

NAMI Rapid City  (605) 271-1871  namisouthdakota.org
Through 2 local affiliate groups in the Black Hills, NAMI offers practical support, useful education, and understanding to people who are living and coping with brain based diseases. Including a Family-to-Family Education Program; Family support group; a weekly support group for adults who have a mental illness; an education program for parents and caregivers and other community presentations.

Parents 4 Parents Support Network
10 Van Buren Street, Rapid City, SD
Meeting location: General Beadle School  (605) 721-5904  www.parents4parentsrc.com
Parents who advocate for their children with emotional or behavioral issues or disorders, learning disabilities, or children that might be involved with social services or the legal system.

Pennington County Sheriff’s Office - Addiction Treatment Services
321 Kansas City Street, Suite 110, Care Campus, Rapid City, SD  (605) 394-6128  www.pennco.org
Providing alcohol and drug assessments, group outpatient treatment, detoxification, involuntary and emergency commitments, safe solutions/safe bed program and crisis care intervention and screening.

Rapid City Vet Center
621 6th Street, Suite 101, Rapid City, SD  (605) 348-0077  www.vetcenter.va.gov
Provides a broad range of counseling, outreach, and referral services to veterans and their families in order to help veterans make a satisfying post-war readjustment to civilian life. Evening and weekend hours available.

Sergeant Colton Levi Derr Foundation
518 6th Street, Suite 2, Rapid City, SD  (254) 290-2638  www.sergeantderrfoundation.org
Support for veterans who suffer from post-traumatic stress or traumatic brain injury and promotes awareness about the difficult transition soldiers face as they come home.

PUBLIC SAFETY

911 Dispatch Centers  For emergencies, dial 911
Assesses the emergency situation and then dispatches appropriate responding agencies including: police, sheriff, fire, ambulance services, and or highway patrol.
  o  Custer County Communications Center  (605) 673-8176
  o  Fall River County Sheriff’s Office  (605) 745-4444
  o  Pennington County 911  (605) 394-4131

Police Departments
  o  City of Box Elder 420 Villa Drive  (605) 394-2192  www.boxelderpd.com
  o  City of Hot Springs 201 N. River  (605) 745-5200  www.hs-sd.org
  o  City of Rapid City 300 Kansas City Street  (605) 394-4131  www.rapidcitypolice.org

Sheriff’s Offices
Sheriff’s Department protects the rights of the citizens within its jurisdiction to be free from criminal attacks, to be secure in their possessions and to live in peace. The County Sheriff is also the contact mental health holds, burning bans, county jails/correctional facilities and fingerprinting (call for specifics).
  o  Custer County 420 Mount Rushmore Road  (605) 673-8146  www.custercountysd.com
  o  Fall River County 906 N. River Street  (605) 745-4444  fallriver.sdcities.org
  o  Pennington County 300 Kansas City Street  (605) 394-2151  www.pennco.org

Highway Patrol - District 3
2220 Eglin Street, Rapid City, SD  (605) 394-2286  dps.sd.gov
Enables local/state agencies and non-profit organizations to develop and implement traffic safety programs designed to reduce the number of traffic crashes, injuries, and fatalities occurring on South Dakota roadways. Also works to minimize, as much a realistically possible, the economic and human loss that results from traffic crashes.

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Help at your Fingertips…
Dial: 2-1-1

Need to report child abuse? DSS Child Protection Services
Statewide (877) 244-0864 dss.sd.gov
To report abuse or neglect, during regular business hours dial (877) 244-0864. After business hours, contact local law enforcement. Investigates child abuse and neglect cases by working with the State's Attorney, law enforcement, and community resources to determine extent of alleged child abuse or neglect. Other services include adoptions, licensing of foster homes, assessment services, case management, and intensive family services.

Need to report elder abuse? Long Term Services and Supports
Statewide (833) 663-9673 dakotaathome.org
Elder abuse reporting # during regular business hours. After hours, contact local law enforcement. Provides information and referrals regarding services for those who are elderly and for adults with disabilities. Formerly known as Adult Services and Aging.

SHELTERS / DROP IN CENTERS
Cornerstone Rescue Mission
30 Main Street, Rapid City, SD (605) 341-2844 www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, and shower facilities.

Cornerstone Women & Children's Home
301 Fox Run Drive, Rapid City, SD (605) 721-7860 www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for women and children.

HOPE Center, The
615 Kansas City Street, Rapid City, SD (605) 716-4673
A drop-in day program providing advocacy, telephone/message center, permanent address for mailing purposes, laundry, and a small amount of personal storage for homeless individuals.

LSS Rapid City Arise Youth Center West
3505 Cambell Street, Rapid City, SD (605) 716-1837 www.lsssd.org
Provides shelter (up to 21 days) and case management services that attempt to find long term and stable living options for runaway and homeless youth.

Women Escaping a Violent Environment (WEAVE)
Custer, SD (605) 673-4357
Offers crisis line, advocacy, shelter, counseling, and support groups for victims of domestic violence, sexual assault, stalking, sex trafficking, and elder abuse.

Working Against Violence, Inc. (WAVI)
527 Quincy Street, Rapid City, SD (888) 716-9284 www.wavi.org
Emergency shelter for female victims of domestic violence or sexual assault.

TRANSPORTATION
Disabled American Veterans - VA Transportation Network, South Dakota www.dav.org
For Western South Dakota call (605) 720-7065
Provides free transportation to the men and women who answered our country's call in time of war. Volunteers drive veterans to and from the VA Hospital, clinics, and the VA Regional Office.

Jefferson Bus Lines (605) 348-3300
Providing long distance and town-to-town bus service with stops in Rapid City and Wall.

Prairie Hills Transit
2015 Tumble Weed Trail, Spearfish, SD (605) 642-6668 www.prairiehillstransit.org
Operating public transit in Butte, Lawrence, and Meade Counties with service from these counties into Rapid City and Southern Hills. Door to door service provided with one business days' notice.

Rapid City Transit
333 6th Street, Rapid City (605) 394-6631

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Help at your Fingertips…

- Dial-A-Ride provides curb-to-curb / door-to-door transportation for qualified riders (ADA). Service is available: 6:20am – 5:50pm, Monday – Friday, and 8:00am - 7:00pm, Saturday.
- RapidRide provides 6 routes operating within the city limits of Rapid City. Service frequency is every 35 minutes. Service is available: 6:20am – 5:50pm, Monday – Friday and 9:50am – 4:40pm, Saturday.

SHIFT Garage
2090 Deadwood Avenue, Unit D, Rapid City, SD (605) 348-4188 www.shiftgarage.org
Provides qualified families with reliable transportation and automotive repairs.

Yellow Bike Program & Reconditioned Bikes for Kids
22860 Sky Street, Rapid City, SD (605) 923-5991 www.rapidnet.com
Provides bicycles, tricycles, scooters, exercise equipment, and wagons to recipients throughout the Black Hills (recipients can either make a monetary donation of $30.00 or earn a bike by working on a Saturday for 4 hours). Also provides bike repair if needed. Tricycles and bicycles for little kids (16 or smaller) are given out for free.