



The Road to
Recovery
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Frequently Asked Questions

Crisis Counseling Program (CCP) Services supported
by the State Disaster Grant

How will CCP services be supported in the Disaster Grant?

CCP services (hotline and crisis counseling supports) will continue through support from 211, but local efforts can be supported by trained CCP staff at your agency. Applicable modifications and framework for CCP through the Disaster grant include:

- **Teams of two:** If outreach is done face-to-face, teams of two should still be considered but are not required, subject to the agency, staff involved, and outreach location. The budget can support teams of two if requested.
- **Reimbursement rates:** Staff rates for CCP services can be expensed at \$28.35 per 15-minute unit unless rural rate rules apply to your agency.
- **Localized marketing:** Each CCP-contracted agency has up to \$5,000 to support costs associated with localized marketing efforts (e.g. newspaper advertisements, radio segments) to promote the aims of the program – **increased access to treatment cost assistance for individuals in need**. A toolkit of resources is available for customization, and all messaging developed must be pre-approved by the Project Director. All marketing efforts must reference 605 Strong but can direct individuals to local agencies in addition to the hotline.
- **Data collection.** ODCES (used to support the FEMA/SAMHSA disaster grants) will not be used to capture outcome data. However, abbreviated web-based outcome tools are available to capture outcomes from encounters as well as secondary material distribution.



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<p>Are we required to do CCP training again?</p>	<p>No. If a staff member has done the training through prior FEMA-4440-DR or FEMA-4469-DR grants, they can train others. The training modules are also available online, so new staff could complete that in addition to shadowing existing CCP staff. Training can be accessed at https://www.samhsa.gov/dtac/ccp-toolkit/train-your-ccp-staff.</p>
<p>Considering that media outlets cover multiple counties, will we be allowed to place media buys in originating counties that may not be included in the original disaster declaration, but broadcast to the affected area?</p>	<p>Yes; if the media buy provides coverage in an impacted county that would be allowable. Language could be used that addresses "all" versus limiting to just those in those counties. In the event a message was received, heard, and responded to from someone in another county and they still sought services, and if eligible, emergency COVID treatment grant dollars could be considered to support their services.</p>
<p>How will we be reimbursed for CCP services?</p>	<p>Your agency will need to track the hours associated with delivery of CCP services (15-minute increments) and provide a description of work accomplished during those time frames. Invoices can be remitted on a monthly basis for reimbursement of staff time and other costs as approved in your contract.</p>

For More Information

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