



## February 2020 Volunteer of the Month



**L to R: Susie Ryks, Helpline Center; Jill Turbak, February Volunteer of the Month; Kerry Pollema, Make-A-Wish South Dakota; and Erin Eckrich, MetaBank.**

The Helpline Center congratulates Jill Turbak on being named the February 2020 Volunteer of the Month, an area-wide award program sponsored by the Helpline Center and MetaBank.

Jill has been an active volunteer with Mark-A-Wish for almost 8 years and volunteers about 5 times a month. She volunteers as a member of a wish team. She meets with the wish family, help the wish child determine the wish, provide wish enhancements and act as a liaison between Make-A-Wish staff and the wish family during the wish process. She also helps as an airport greeters meet and welcome wish families at the airport for their wish trip departure and/or return. As well as helping with the Hot Harley Nights event.

Kerry Pollema, with Make-A-Wish commented, “Jill Turbak has helped with almost 60 Sioux Falls airport greets this last year ranging from 3:00am to midnight. She has been

a very active volunteer and has been instrumental in making sure we have a volunteer at the airport to greet families when they leave and come back. The many early morning and late night greets are hard to fill so without her a lot of families would have not been greeted. Having airport greeters at the airport are vital to enhancing wish trips. They provide reassurance to the families who haven't flown before and provide smiling, friendly faces at the airport to help wish kids celebrate their wishes coming true. In addition to her outstanding airport greeting, she is a wish granter on wish teams through the year and recently has become a dual-state volunteer for both South Dakota and Minnesota. This showcases Jill's caring heart and personality in that no matter where the wish kid lives, she will help. Jill is a volunteer when we say we don't know what we would do without her we're not kidding!"

The Helpline Center and MetaBank are pleased to present Jill with a framed certificate, a gift from MetaBank, and a letter of appreciation from Mayor Paul TenHaken. We will honor her again at the Spirit of Volunteerism Awards Luncheon on May 12, 2020.