



This resource guide lists community programs, who are part of the 211 resource database, that provide direct basic needs and services such as clothing and household items, employment services, family and parenting, financial support, food, health care, housing, mental health, shelter, and transportation. For more information: • Visit www.helplinecenter.org • Dial 2-1-1 • Text your zip code to 898211

GENERAL

Helpline Center

• Dial 2-1-1 • Text your zip code to 898211

A 24-hour information and crisis helpline that provides resource information covering topics such as food, clothing, financial, medical, mental health, employment, shelter, and much more.

National Suicide Prevention Lifeline (NSPL) Online crisis chat: www.suicidepreventionlifeline.org (800) 273-8255

The National Suicide Prevention Lifeline's mission is to provide immediate assistance to individuals in suicidal crisis by connecting them to the nearest available suicide prevention and mental health service provider.

Public Safety

Emergency: Dial 9-1-1

Bon Homme County Sheriff

300 W. 18th Avenue, Tyndall

589-3942

City of Yankton - Police Department

410 Walnut Street, Yankton

668-5210

Yankton County Sheriff

410 Walnut Street, Yankton

668-3567

Department of Social Services (DSS)

To Report Child Abuse: (877) 244-0864

To Report Elder Abuse: Contact your local DSS Office

Bon Homme County

103 W. 18th Avenue, Tyndall

589-4319

Yankton County

3113 Spruce Street, Suite 200, Yankton

668-3030

TANF, Medicaid, CHIP, Adult Services and Aging, Child Support, and Child Protection Services.

United Way & Volunteer Services of Greater Yankton 610 W. 23rd Street, Suite 11, Yankton 665-6766

Facilitates the Imagination Library, The Big Red Bookshelf, Delta Dental Smile Mobile, Toys for Kids, Adopt-a-Family Holiday programs, Feel it in you Soles, Holiday Beds, Community involvement groups, SPARK and LINC. Assists with volunteer placement and referrals, vouchers for the clothing closet, and provides grants for local service organizations.

CLOTHING / HOUSEHOLD ITEMS

Clothing Closet - Human Services Center

3113 Spruce Street, Yankton

668-3501

Vouchers for free clothing are available from local churches, social services agencies, and human service organizations.

Goodwill Thrift Store

2508 Fox Run Parkway, Yankton

665-8847

Recycles donated clothing, furniture, household goods, books, and other items by offering them for purchase.

Emergency clothing vouchers available with referral from social service agencies.

United Way & Volunteer Services of Greater Yankton 610 W. 23rd Street, Suite 11, Yankton 665-6766

Facilitates vouchers for the clothing closet and furniture bank.

EMPLOYMENT

Cornerstones Career Learning Center

3113 Spruce Street, Suite 124, Yankton

668-2920

Adult education in math, science, social studies, and reading, GED preparation, and English as a Second Language

Division of Rehabilitation Services

3113 Spruce Street, Suite 128, Yankton

668-3050

South Dakota Department of Human Services

Helps individuals with disabilities to gain and maintain compatible employment in an area of their choice.

For the most up to date version of this guide please visit: www.helplinecenter.org or scan with your smartphone



Yankton Job Service Office 3113 Spruce Street, Suite 124, Yankton 668-2900
 Assists job seekers to apply for positions for which they are qualified and provides job search assistance classes. Computers are available for conducting job searches and applying on-line. Workforce training is an employment and training program designed for adults and youth to increase their skills that will result in employment and higher earnings.

FAMILY/PARENTING

Child Care Assistance - DSS (800) 227-3020
 Provides financial help for child care costs for families who are working and/or going to school.

Lewis and Clark Behavioral Health Services 1028 Walnut Street, Yankton 665-4606
 Child centered therapeutic services in the home or office.

Southeast Area Cooperative 1109 W. Cedar, Beresford 763-5096
 Provides support to families with children birth to three years with identifying needs and accessing community services

Women, Infants, and Children (WIC)
Bon Homme County Office of Child and Family Services 103 W. 18th Avenue, Tyndall 589-4318
Yankton County Office of Child and Family Services 321 W. 3rd Street, Yankton 260-4400, Option 1
 Works to improve the nutritional status of its participants through education and early intervention.

Yankton Area Chamber of Commerce 803 E. 4th Street, Yankton 665-3636
 Maintains a list of child care providers and after school programs in the community that can be accessed by visiting:
www.yanktonsd.com/life/day-care/

FINANCIAL

Center for Financial Resources, Lutheran Social Services 610 W. 23rd Street, Suite 4, Yankton (888) 258-2227
 Provides financial counseling and education, homeownership counseling and education, debt management plans, bankruptcy counseling, and the Sharpen Your Financial Focus program.

Contact Center (Yankton County Welfare) 321 W. 3rd Street, Suite 100, Yankton 260-4400, Option 2
 Offers assistance with utilities, gas/oil, partial rent, emergency medication, food, and school supplies.

Lifeline - South Dakota Public Utilities Commission (800) 332-1782
 Reduces the cost of landlines in all areas and cell phones in certain areas.

Low Income Energy Assistance Program (LIEAP) (800) 233-8503
 Assists with heating costs: propane and fuel oil July 1 to April 30; electric heat and natural gas October 1 to May 15

Rural Office of Community Services (ROCS) 407 Pine Street, Yankton 665-4559
 Provides one month's assistance with food, utilities, emergency lodging and rent on an emergency basis for individuals and families facing a hardship and are unable to be assisted from other immediate direct resources.

FOOD

Contact Center (Yankton County Welfare) 321 W. 3rd Street, Suite 100, Yankton 260-4400, Option 2
 Food pantry available for those in need.

Dakota Senior Meals Program - ROCS 624-7868
 Locations: 508 Birch Street, Avon 510 2nd Street, Scotland 605 8th Street, Springfield
 Hot meal served during the week; meal delivery available to seniors who are homebound.

Economic Assistance - DSS
Bon Homme County 103 W. 18th Avenue, Tyndall 589-4319
Yankton County 3113 Spruce Street, Suite 200, Yankton 668-3030
 Provides SNAP (Food Stamps), TANF, and Medicaid programs for children and low income families.



Food Distribution – First Assembly of God 801 W. 25th Street, Yankton 660-2172
 8:30am, Tuesday, Thursday, and Saturday. Food such as bread, rolls, cookies, and cakes are distributed. When available, produce and meats are distributed as well.

Meals on Wheels and Senior Meals, The Center 900 Whiting Drive, Yankton 665-1055
 Hot meal served during the week; frozen meals for weekends. Meal delivery available to seniors who are homebound.

Yankton Area Banquet 218 W. 5th Street, Yankton 664-1882
 A free meal and fellowship. 6:00pm – 7:00pm, 1st and 3rd Tuesday of each month and every Thursday.

HEALTH

allPOINTS Yankton Clinic 409 Summit Street, Suite 3400, Yankton 260-0310
 Family medicine clinic which offers a wide scope of services including but not limited to preventative medicine and diagnosis and treatment of a broad array of health issues including mental health, health maintenance, and dental services. Medicare, Medicaid, and sliding fee available based on income.

Avera Ask-A-Nurse 24-hour health information line (800) 658-3535
Avera Sacred Heart Hospital 501 Summit Street, Yankton 688-8000
 Full service hospital with emergency services available 24 hours a day.

Bon Homme Family Practice Clinic Avera 410 W. 16th Avenue, Tyndall 589-3322
 Primary care clinic available to the community

Bon Homme County Office of Child and Family Services 103 W. 18th Avenue, Tyndall 589-4318
Yankton County Office of Child and Family Services 321 W. 3rd Street, Yankton 260-4400, Option 1
 Baby Care works with pregnant women to offer health advice and teaching regarding their pregnancy and newborn baby. Offers childhood immunizations and flu vaccinations to WIC participants.

Servant Hearts Clinic 232 Capital Street, Yankton 760-2986
 Faith based, free, non-life threatening medical care for the underinsured and non-insured. 5:30pm - 8:00pm, 1st & 3rd Monday of the month, except holidays.

HOUSING AND RELATED ASSISTANCE

Fair Housing South Dakota – South Dakota Housing Development Authority (877) 832-0161
 A mediation resource for renters, potential homeowners, lenders, landlords, and other housing professionals to utilize to understand their rights and responsibilities.

Habitat for Humanity of Clay and Yankton County 218 Capital Street, Yankton 260-4224
 Offers a "hand up" to families in need of a decent place to live through home ownership program and A Brush With Kindness Program (certain eligibility guidelines apply).

South Dakota Housing Search www.sdhousingsearch.com (877) 428-8844
 SDHousingSearch.com is a housing locator, listing everything from apartments to single-family units.

Yankton Housing 416 Walnut Street, Yankton 668-5256
 Administers the federal section 8 Housing Choice voucher (waiting list, does not have emergency assistance). A income based program with assistance for disabled, elderly, and working poor. Listing of subsidized and rental properties.

MENTAL HEALTH / SUBSTANCE ABUSE

12 Step Programs (AA, NA, GA, Al-Anon) Dial 2-1-1

Avera Medical Group Behavioral Health 409 Summit, Suite 3200, Yankton 655-1220
 Provides adult psychiatry, eye movement desensitization and reprocessing (EMDR), medication management, individual, family, couple, and play therapy, psychological testing, parenting classes, and support groups.

Family Education & Counseling Center 1700 Burleigh Street, Yankton 260-9284
 Provides counseling, support, and education services to individuals, families, and groups. Sliding fee scale available.



Heartland Psychological Services 904 W. 23rd Street, Suite 101, Yankton 665-0841
Works with children through geriatric age. Services provided include individual therapy, family therapy, marital therapy, attention deficit hyperactivity disorder (ADHD) testing, and medication management.

Lewis and Clark Behavioral Health Services 1028 Walnut Street, Yankton 665-4606
Community mental health and chemical dependency counseling center. Sliding fee scale available.

NAMI (National Alliance on Mental Illness) Meeting location: 207 W 11th Street, Yankton (800) 551-2531
Provides practical support group, useful education, and understanding to people who are living and coping with neurobiologically-based brain diseases and to their family members. Support Group meets 7:00pm, every other Tuesday

South Dakota Human Services Center (HSC) 3515 Broadway Avenue, Yankton 668-3100
A licensed specialty hospital with the following inpatient programs: adult acute psychiatric; adult psychiatric rehabilitation and recovery; intensive treatment unit; geriatric program, adolescent program, and chemical dependency programs.

South Dakota QuitLine (866) 737-8487
Provides tobacco users telephone coaching support and quit-tobacco products at no-cost.

Yankton Catholic Family Services 1000 W. 4th Street, Yankton 988-3775
Non-denominational, licensed, professional counseling on a sliding fee scale for adults and children. All areas of counseling are available including individual, marriage, and family.

SHELTERS

Pathways Shelter for the Homeless 412 E. 4th Street, Yankton 665-8994
Offers temporary shelter to homeless individuals. Valid picture ID needed; must go to the Yankton Police Department for a background check before being admitted into the shelter.

River City Domestic Violence Center Yankton 665-1448
Shelter for domestic violence / sexual assault victims and their children, offering a 24-hour hotline, weekly support groups, parenting classes, and Visitation Center.

TRANSPORTATION

HeartPrint Home Care 2610 E. SD Highway 50, Vermillion 655-5900
Providing in-home services, primarily to older adults but works with all ages. Can provide transportation to appointments or shopping, in town or out of town, for a fee.

ROCS Transit 487-7634
Providing public transportation to the county of Bon Homme. Anyone can ride; there are no restrictions or requirements for utilizing ROCS public transportation.

VA Transportation Network (605) 336-3230, Ext. 9-6551
Schedules free transportation for veterans that have medical appointments with the Veterans Administration (VA).

Yankton Transit 901 E. 7th Street, Yankton 665-4610
Public transportation for the City of Yankton and Yankton County. Transportation is available for medical appointments, shopping, employment, school, daycare, senior meals, and summer recreation activities.



Please contact the Helpline Center to inquire on listing your organization or make changes to your listing.

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