



This resource guide is produced in partnership with the John T. Vucurevich Foundation. It lists community programs, which are part of the 211 resource database, that provide direct basic needs and services such as behavioral health, clothing and household items, employment services, family and parenting, financial support, food, health care, housing, shelter, and transportation.

For more information: • Visit www.helplinecenter.org • Dial 2-1-1 • Text your zip code to 898211

Helpline Center - 2-1-1

Dial 2-1-1 or Text your zip code to 898211

A 24-hour information, referral, and crisis helpline that provides resource information covering topics such as food, clothing, financial, medical, mental health, employment, shelter, volunteer opportunities, and much more.

Helpline Center – Suicide and Crisis Support

(800) 273-8255 National Suicide Prevention Lifeline (NSPL) – Answered by the Helpline Center

An accredited suicide prevention, intervention and after-care organization, delivering the hope and understanding you need. Also provides the following services: a crisis texting program for teens at over 40 high schools in South Dakota and some colleges; grief support for individuals who have lost a loved one to suicide; professional suicide awareness and prevention trainings.

Helpline Center – Volunteer Connections

Dial 2-1-1 or text BHVol to 898211 to receive weekly volunteer opportunities by text. Connecting you to local volunteer activities that match you interest and the time you have to give.

BEHAVIORAL HEALTH ISSUES

Black Hills Behavioral Health Guide

Dial 211

www.helplinecenter.org/BHBHG

Support groups

Dial 211

www.helplinecenter.org/211database

12 step programs (AA, NA, GA, Al-Anon, etc); SMART Recovery; Christ-centered recovery, grief, parenting, etc.

Addiction Recovery Centers of the Black Hills - Rapid City

1520 Haines Avenue, Suite 6, Rapid City, SD (605) 716-7841

<http://www.arcbh.org>

Provides adults with behavioral health services focusing on addiction and co-occurring disorders

Behavior Management Systems Rapid City - Main Office

350 Elk Street, Rapid City, SD (605) 343-7262

www.BMSCares.org

Outpatient counseling for children, adolescents, adults, and families. Intensive inpatient treatment is offered along with prenatal care, parenting information, case management, and continued care in a residential facility for those who have completed treatment. Also, offers MAT (Medication Assisted Treatment). Psychiatric Services - assessments and medication management.

Catholic Social Services

529 Kansas City Street, Rapid City, SD (605) 348-6086

www.cssrapidcity.com

Individual, marital, and family counseling with a focus on addiction recovery (treatment needs assessments, individual counseling, relapse prevention), abuse, healthy relationships, unplanned pregnancy, adoption, and birth parents.

Children's Home Society - Black Hills

24100 S. Rockerville Road, Rapid City, SD (605) 343-5422

www.chssd.org

Black Hills Children's Home provides residential treatment services for children aged 4-14 years old, who exhibit emotional disorders and/or behavioral problems.

Crisis Care Center

321 Kansas City Street, Care Campus, Rapid City, SD (605) 391-4863

www.crisiscarecenter.org

24/7 access to crisis stabilization for individuals 18+ experiencing a mental health and/or substance abuse crisis. Aftercare services include transitional counseling and case management.

Helpline Center - Substance Use Care Coordination

Statewide (800) 920-4343 www.helplinecenter.org
Coordinated response to individuals who have experienced non-fatal overdoses and/or are suspected of Opioid Use Disorder, Methamphetamine Use Disorder or other Substance Use Disorder(s) to move them toward the recovery process by connecting, supporting, and advocating for at-risk individuals by linking them to supportive resources in their local communities. Persons can refer themselves or others to the program through this form:

- www.helplinecenter.org/opioidintake

For individuals needing help with opioid use, visit www.avoidopioidsd.com

For individuals needing help with meth use, visit www.onmeth.com

Lifeways, Inc.

1010 9th Street, Suite 2, Rapid City, SD (605) 716-6555 www.lifeways.us
Lifeways provides adolescent substance abuse prevention, early intervention, intensive outpatient treatment, continued care, outpatient counseling, trauma focused (informed) cognitive behavioral therapy and family education and support.

LSS Rapid City - Counseling Services

2920 Sheridan Lake Road, Rapid City, SD (855) 334-2953 www.lsssd.org
Offers a variety of counseling services.

Monument Health Behavioral Health

915 Mountain View Road, Rapid City, SD Outpatient Clinic (605) 755-7200 www.monument.health
A psychiatric hospital located on the west side of Rapid City. Offering a wide range of services for geriatric, adult, adolescent, and child patients. This center approaches patient care with a special emphasis on trauma-informed care as well as biological, psychological, and social concerns. Specifically, offering inpatient treatment, and outpatient clinic with individual and family counseling services, as well as psychiatric diagnostic interviewing and medication management for patients of all ages.

NAMI Rapid City

Rapid City, SD (605) 271-1871 <http://namisouthdakota.org>
Through 2 local affiliate groups in the Black Hills, NAMI offers practical support, useful education, and understanding to people who are living and coping with brain based diseases. Including a Family-to-Family Education Program; Family support group; a weekly support group for adults who have a mental illness; an education program for parents and caregivers and other community presentations.

Oglala Sioux Tribe Native Healing Program

1205 E. St. James Street, Rapid City, SD (605) 342-8925 <https://nativehealingprogram.com>
Provides alcohol and substance treatment to the Rapid City (Mni Luzahan) Native American Community and other affiliated tribes in the region, for adolescents and adults. Offers the following: individual counseling; family counseling; substance use counseling; psychological assessments; outpatient substance use treatment; grief counseling. Also, providing Codependency Workshops, 12 hour DUI class, substance abuse treatment needs assessments, talking circle.

Pennington County Sheriff's Office - Addiction Treatment Services

321 Kansas City Street, Suite 110, Rapid City, SD (605) 394-6128 www.pennco.org/sheriff/
Providing alcohol and drug assessments, group outpatient treatment, detoxification, involuntary and emergency commitments, safe solutions/safe bed program and crisis care intervention and screening.

Rapid City Vet Center

621 6th Street, Suite 101, Rapid City, SD (605) 348-0077 www.vetcenter.va.gov
Provides a broad range of counseling, outreach, and referral services to veterans and their families in order to help veterans make a satisfying post-war readjustment to civilian life. Evening and weekend hours available.

South Dakota QuitLine

Statewide (866) 737-8487 www.sdquitline.com
Provides tobacco users telephone coaching support and quit-tobacco products at no-cost. There is also an online enrollment in the Kickstart Kit, which has quit-tobacco products and a self-help quit guide.

Wellfully - Afterschool Addiction Recovery Program

22 Waterloo Street, Rapid City, SD (605) 718-4870 www.wellfully.org
After-school care for boys and girls ages 10 - 18 meeting intensive outpatient guidelines for addiction recovery treatment.

Wellfully - Residential Addiction Recovery Center

Residential program offering 24-hour supervision, intensive 45-60 day program offering addiction recovery therapy. Seeks to meet each youth's educational, emotional, health, and family needs.

Wellfully - Residential Behavioral Health/Group Care Program

Residential behavioral/group care program for abused and neglected youth offers youth 24-hour supervision.

Youth & Family Services - 202 E. Adams Street, Rapid City, SD

YFS Counseling Center

(605) 342-4789

www.youthandfamilyservices.org

Offers crisis intervention, assessments, counseling, and case management services that help young people and their families overcome challenges and pave the way for an improved quality of life.

EMPLOYMENT

Black Hills Special Services Cooperative - Adult Education/GED/ESL Program

730 E. Watertown Street, Rapid City, SD

(605) 394-5120

www.clcbh.org

Offers GED preparation and testing for students who do not have a high school diploma and would like to get a better job, increase their income and earn a degree. Offers basic English or basic math skills improvement for students who have a high school diploma, but would like to brush up on skills to successfully transition to a post-secondary school. Call for locations in Spearfish and Belle Fourche.

The Brain Injury Rehabilitation Center

803 Soo San Drive, Rapid City, SD

(605) 343-7297

<http://blackhillsworks.org/who-we-are/our-affiliates/brain-injury-rehabilitation-center/>

Provides brain injury rehabilitation in a community setting, services include; case management, cognitive retraining, speech therapy, 24-hour care, independent living training, employment training and placement, and neuropsychological evaluation. Counseling services available include individual, family, and group formats focusing on the specific needs of people with traumatic brain injury and any co-occurring issues such as substance abuse, physical abuse, depression, anxiety, and grief and loss.

Career Learning Center of the Black Hills

730 E. Watertown Street, Rapid City, SD

(605) 394-5120

www.clcbh.org

Offers a variety of education, training, and employment services including GED preparation and testing.

Catholic Social Services - Uplifting Parents Program

529 Kansas City Street, Rapid City, SD

(605) 348-6086

www.cssrapidcity.com

Program empowers single parent families by providing resources to support their advancement in education or job training.

Communication Service for the Deaf, Inc. - Rapid City Office

2310 N. Maple Avenue, Rapid City, SD

(605) 394-6864

<http://csdsouthdakota.org/>

Range of services to deaf and hard of hearing individuals of any age.

Dress for Success Black Hills

2200 N. Maple Avenue, Suite 560, Rapid City, SD

(605) 787-1612

<https://blackhills.dressforsuccess.org/>

Assisting women with clothing, confidence, education and support to help them build their careers over time. All clients will need to be referred by community partners that have been established.

Goodwill Job Center - Rapid City

611 Lindbergh Avenue, Rapid City, SD

(605) 341-3581

www.goodwillgreatplains.org

Assistance with job search and preparation, resume building, and interviewing skills.

Goodwill of the Great Plains Rapid City

611 Lindbergh Avenue, Rapid City, SD

(605) 737-3955

www.goodwillgreatplains.org

Work clothing vouchers available with referral from a social service agency.

Job Corps - Rapid City

2040 W. Main Street, Suite 302, Rapid City, SD

(605) 791-4611

www.jobcorps.gov

A residential education and vocational training program that is available at no cost to qualified youth ages 16 - 24. Provides training toward a GED or high school diploma and a skilled trade.

Literacy Council of the Black Hills

610 Quincy Street, Rapid City, SD

(605) 391-0854 www.facebook.com/LiteracyCouncilOfTheBlackHills

Meeting location: Rapid City Public Library

Providing tutoring for adult English language learners in basic reading, writing, speaking, and listening skills.

National Farmworker Jobs Program

Office in Rapid City (605) 394-5120 <https://bhssc.org/national-farmworker-jobs-program>
Have you done any farm or ranch work in the last 2 years? If so, you could be eligible for the following (depending upon availability of funds): assistance with financial aid for vocational schools and colleges; subsidized on-site training programs; employment counseling; job placement, testing and evaluation; financial assistance in relocating for education training and job placement; emergency financial services such as, but not limited to: emergency food, shelter, rental assistance, and transportation costs.

Rapid City Dyslexia Care

2714 Mountain Meadow Road, Rapid City, SD (605) 786-5677 <http://rcdyslexiacare.com>
Shares information about dyslexia and offers specialized reading and spelling lessons for children and adults, in-person or remote.

Rapid City Job Service Office

2330 N. Maple Avenue, Suite 1, Rapid City, SD (605) 394-2296 www.sdjobs.org
assistance classes. Computers are available for conducting job searches and applying online. Workforce training is an employment and training program designed for adults and youth to increase their skills that may result in employment and higher pay.

SeekLearnGrow

3011 Stockade Drive, Rapid City, SD (605) 939-0396 www.seeklearngrow.org
Free educational counseling to include document retrieval, career and school research, access to testing and tutoring, help with financial aid, mentors, and community resources.

Service to the Blind and Visually Impaired - Rapid City

2330 N. Maple, Suite 2, Rapid City, SD (605) 394-2261 <https://dhs.sd.gov/servicetotheblind/>
State agency that works with individuals who are blind and or visually impaired in the area of employment and independent living.

THRIVE

140 North Street, Rapid City, SD (605) 593-0088 www.Thrivebh.org
Adventure gear resale store where youth receive life and employment skills from adult mentors in a positive and safe environment.

United Sioux Tribes of South Dakota Development Corporation - Rapid City

105 A New York Street, Rapid City, SD (605) 343-1100 www.unitedsiouxtribes.org
Serves all Native Americans within South Dakota on and off the reservations. Destination offices operating for the placement of Indian personnel into jobs of substance. Services include: job development, screening, orientation, placement, certifications, follow-up, employer/employee relations, community adjustment services.

Vocational Rehabilitation - Rapid City Office

2330 N. Maple Avenue, Suite 2, Rapid City, SD (605) 394-2261 <http://dhs.sd.gov/rehabservices/>
Helps individuals with disabilities to gain and maintain compatible employment in an area of their choice. Services include vocational counseling and guidance, vocational assessments, training opportunities, on-the-job training, work site accommodations, and job placement services.

Volunteers of America, Northern Rockies - Veterans Outreach Center

111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org
Offers case management, laundry facility, showers and bathrooms, computer access for job searches and resume preparation, phone message and mail center, and snacks. Hours: 8:00am - 5:00pm, Monday - Friday.

We Care Rapid City Thrift Store

401 E. Boulevard North, Rapid City, SD (605) 716-0256 <https://www.facebook.com/WeCareThriftRapidCity/>
Offers clothing, household items, bedding, and furniture. Vouchers provided as available (identification required).

Western Resources for Independent Living

Rapid City, SD (605) 718-1930 www.wrill.org
Empowers people with disabilities by offering consumer centered and driven services therefore promoting lifelong independence. Employment Services: increase knowledge in career research, completing applications, resumes and developing interview skills.

**Rapid City Basic Needs Resource Guide
Western South Dakota Community Action**

Revised: March 2020

1844 Lombardy Drive, Rapid City, SD

(605) 348-1460

www.wsdca.org

Offers a free clothing center, employment assistance, housing rehabilitation, medical equipment lending, personal care items, school supplies, and thrift store.

FAMILY / PARENTING / CHILD CARE

Autism Society of the Black Hills

505 Kansas City Street, Rapid City, SD

(605) 484-8408

www.autismsd.org

An all-volunteer organization which enables all families and other associated with an autistic, Asperger's or Pervasive Development Disorder to have access to support groups, meetings additional information and resources.

Birthright of Rapid City

2002 5th Street, Rapid City, SD

(605) 343-1732

www.birthright.org

Provides women free and confidential pregnancy tests, emotional support, prenatal information, and referrals.

Black Hills Pregnancy Center

1774 Center Street, Suite 1, Rapid City, SD (605) 415-6217

<https://blackhillspregnancycenter.com/>

Provides free pregnancy testing, support, community referrals, maternity and infant clothing, and parenting classes.

Catholic Social Services Rapid City - Common Sense Parenting Class

529 Kansas City Street, Suite 100, Rapid City, SD (605) 348-6086

www.cssrapidcity.com

Classes are interactive and include videotaped examples to watch, rather than a lecture format. In order to receive a certificate for class attendance, all participants must attend the first session, and be present for five out of six classes. For more information, or to register please call. Pre-registration is required.

Club for Boys, The - Thrift Store

960 Cambell Street, Rapid City, SD

(605) 341-8878

www.theclubforboys.org

Offers low cost household goods, clothing, furniture, and more.

Cornerstone Rescue Mission - Cornerstone Thrift Store

401 11th Street, Rapid City, SD

(605) 716-2768

www.cornerstonemission.org

Offers clothing, furniture, household goods, and more available for purchase.

DSS Child Care Assistance

Statewide

(605) 773-4766

www.dss.sd.gov/childcare

Provides financial help for child care costs for families who are working and/or going to school.

DSS Rapid City

510 N. Cambell Street, Rapid City, SD

(605) 394-2525

<https://dss.sd.gov/>

Provides financial help for child care costs for families who are working, seeking employment, and/or going to school. TANF, Medicaid, CHIP, SNAP, Child Support, and Child Protection Services.

Early Childhood Connections

2218 Jackson Boulevard, Suite 4, Rapid City, SD (605) 342-6464

www.earlychildhoodconnections.com

Offers South Dakota Child Safety Seat Program, Bright Start Responsive Parenting class, education on early childhood education, and referrals to licensed and registered child care providers.

Early Childhood Connections - Bright Start Responsive Parenting

Six-week class for parents with children ages birth to 3 years old. Parents will learn about topics such as social-emotional growth, early brain development, temperament, and guidance.

Love INC of the Black Hills - Life INC

140 North Street, Rapid City, SD

(605) 718-5683

www.loveinonline.com

A 9-week program (held in Sturgis or Rapid City) with classes on money management, parenting, relationships, nutrition, and Christianity. Ability to earn groceries by completing homework. Meal and childcare provided. Application required.

Partnership with Native Americans - Volunteer Incentive

2401 Eglin Street, Rapid City, SD

(605) 399-9905

www.plainsnativepartners.org

Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies, and baby supplies in the incentive based points store.

Pennington County - Ellsworth AFB - Office of Child and Family Services

1940 EP Howe Drive, Ellsworth AFB, SD

(605) 385-3465

www.doh.sd.gov

Building 6010

The Women, Infants, and Children (WIC) program is available to pregnant, breastfeeding, and post-partum women; infants and children up to 5 years of age. Participants must meet income, residential, and nutritional guidelines. WIC's goal is to improve the nutritional status of its participants through education and early intervention.

Pennington County - Office of Child and Family Services

909 E. St. Patrick Street, Suite 7, Rapid City, SD

(605) 394-2516

<https://doh.sd.gov>

Baby Care: Works with pregnant women to offer health advice and teaching regarding their pregnancy and newborn. Bright Start: Promotes good health during pregnancy by providing counseling, education, arranging for prenatal visits, and offering referrals to other health and community resources. WIC: Works to improve the nutritional status of its participants through education and early intervention. Offers childhood immunizations and flu vaccinations to participants.

Rapid City Area Schools - Jefferson Building

21 St. Joseph Street, Rapid City, SD

(605) 394-1813

www.rcas.org

Special education staff, psychologists, and early intervention staff are housed here for the Rapid City School District.

Rapid City Area Schools - McKinney-Vento Homeless Education10 Van Buren Street, Rapid City, SD (605) 431-8414 <http://intranet.rcas.org/administration/FP/Pages/default.aspx>

Immediate enrollment in school, maintain school of origin*, free lunch, backpack and school supplies, shoes for PE class, emergency food, community referrals for food, clothing, etc. Some may be eligible for transportation to maintain school of origin. (*School of origin is the school student was attending prior to temporary housing).

Rapid City Public Library

610 Quincy Street, Rapid City, SD

(605) 394-6139

rapidcitylibrary.org

Early childhood literacy and socialization through weekly storytimes, a summer reading program, and online animated story books, read-alongs, and educational games. STEM/STEAM education through the Kids' Chaos makerspace and hands-on science and creative activities.

Rural America Initiatives - Prenatal to Five Head Start

2112 S. Valley Drive, Rapid City, SD

(605) 343-4741

www.ruralamericainitiatives.org

Promotes school readiness by enhancing the social and cognitive development of children through education, health, nutrition, social, and other services to enrolled children and their families. Services include: Head start and early head start part and full day, school year, and full year options; Breakfast, lunch and snack provided; Transportation available for those with need; Cultural and language curriculum for the Lakota/Dakota Language; Services for prenatal mothers; Developmental screenings.

Salvation Army Rapid City, The - Social Service Center

405 N. Cherry Avenue, Rapid City, SD

(605) 342-0982

Offers financial assistance with food, clothing, and utilities on a case by case basis.

South Dakota Child Safety Seat Distribution Program - West Region

2218 Jackson Boulevard, Ste 4, Rapid City, SD (888) 999-7759

<https://dss.sd.gov/childcare/childsafetyseat/>

West Region Distributing Agency - Early Childhood Connections

Keeping children safe by providing child safety seats at no cost to families that meet income eligibility requirements to ensure that they are in the best child seat for their height and weight until they are at least 4'9". At 4'9", most children can safely wear a seat belt.

United Families

429 Kansas City Street, Suite 15, Rapid City, SD

(605) 659-0079

www.unitedfamiliesvc.com

Provides families with safe and affordable supervised visitations, supervised exchanges, and transportation of children in foster care.

Volunteers of America, Northern Rockies - Mommy's Closet

111 New York Street, Rapid City, SD

(605) 341-8336

<https://www.voanr.org/mommy-closet>

Provides case management services to parents and guardians of children under 5 to problem-solve areas surrounding housing, education, employment and general finances. Some diapers, formula, and children's clothing available dependent on community donations.

Youth & Family Services - 120 E. Adams Street, Rapid City, SD

YFS Child Development Center (605) 342-4233 www.youthandfamilyservices.org

Provides a variety of services for children and families including head start, Girl, Inc, parenting support, counseling, Fatherhood First program, Stronger Family Program, Youth Trauma Center and Prevention Resource Center.

YFS Stronger Family Program (605) 791-5025 www.strongerfamily.org

Focuses on strengthening families as a whole by providing curriculum, strategies, and activities that will support healthy marriages, relationships, and families. Participants will develop the skills necessary to build strong relationships and increase their trajectory toward economic stability, mobility, and employability.

Youth & Family Services - 202 E. Adams Street, Rapid City, SD

YFS Counseling Center (605) 342-4789 www.youthandfamilyservices.org

Offers crisis intervention, assessments, counseling, and case management services that help young people and their families overcome challenges and pave the way for an improved quality of life.

Western Prevention Resource Center (605) 342-1593 www.youthandfamilyservices.org

Assists students, parents, educators, community groups, social service and mental health agencies, chemical dependency service providers, and law enforcement personnel in developing and implementing prevention programs in western South Dakota.

Youth & Family Services - 410 E. Monroe Street, Rapid City, SD

YFS Fatherhood First (605) 341-6448 www.youthandfamilyservices.org

Fatherhood First is an innovative program designed to educate early childhood educators, fathers, families, and the community about the importance of the roles fathers play in the lives of their children through hands-on activities and education.

YFS Rapid City Head Start (605) 341-6448 www.youthandfamilyservices.org

A federally funded, no-cost, parent-focused education program that serves low-income children, ages 3-5, and their families. Program goals include increasing social skills and school readiness for young children while increasing the self-sufficiency for families. YFS Rapid City Head Start gives priority to families who meet the household income guidelines or have children with disabilities. All services are free of charge for participants who qualify. Call for additional locations.

Youth & Family Services - 1920 N. Plaza Boulevard, Rapid City, SD

YFS Home-Based Head Start (605) 342-4195 www.youthandfamilyservices.org

A federally-funded, no-cost, parent-focused educational program that serves income-eligible families with children, birth to age 5, and expectant parents. YFS Home-Based Head Start strives to support parents as their child's primary educators and advocates. Degreed staff work with families in their homes to provide parents with tools and resources that increase their family's self-sufficiency and enhance their children's social skills and school readiness.

FINANCIAL

Black Hills Community Loan Fund

607 1/2 Mt. Rushmore Road, Suite 105, Rapid City, SD (605) 519-5124

Provides a variety of consumer, home and small business loans specifically designed for individuals and families who do not have access to mainstream financial services. Provides one-on-one credit coaching services to clients that are in need of credit repair and debt consolidation. Products include credit builder loans, down payment, closing cost loans, home mortgages, home improvement & appliance loans, small business loans and financial literacy education classes.

Church Response - Utility Assistance

30 Main Street, Rapid City, SD (605) 342-5360

Assistance available for utility assistance, birth certificates, and picture IDs for the purpose of obtaining employment.

Consumer Credit Counseling Service of the Black Hills - Counseling

2310 N. Maple Avenue, Rapid City, SD (605) 348-4550 www.cccsbh.com

Counseling services helps individuals develop a plan to address their financial situation by reviewing income, budget, and current creditors. Debt Management can lower debt payments and variety of education programs help consumers make informed financial decisions. Also offers housing counseling and bankruptcy services; debt management program, and a variety of education classes.

DSS Low Income Energy Assistance Program

Statewide (605) 773-3766 <https://dss.sd.gov/economicassistance/energyassistance/lowincome.aspx>

Assists with heating costs: propane and fuel oil July 1 to April 30; electric heat and natural gas October 1 to May 15.

Rapid City Basic Needs Resource Guide
GROW South Dakota - Housing Programs

Revised: March 2020

Statewide (605) 698-7654 www.growsd.org
Home ownership preparation services and Home Buyer Education classes. For eligible individuals/families, down payment/closing cost assistance or low-cost loans for purchasing a home or home improvements may be available.

LSS (Lutheran Social Services) Statewide - Center for Financial Resources

Statewide (605) 330-2700 www.lsssd.org
Provides financial counseling and education, homeownership counseling and education, debt management plans, bankruptcy counseling, and the Sharpen Your Financial Focus program.

Pennington County Health and Human Services

321 Kansas City Street, Suite 100, Rapid City, SD (605) 394-2156 www.pennco.org
Care Campus
Eligibility based emergency assistance with rent, utilities, transportation for work and medical appointments, pre-approved medical expenses (including some medications), emergency hospitalization, and qualified burial expenses.

Sergeant Colton Levi Derr Foundation

518 6th Street, Suite 2, Rapid City, SD (605) 545-2505 www.sergeantderrfoundation.org
Support for veterans who suffer from post-traumatic stress or traumatic brain injury and promotes awareness about the difficult transition soldiers face as they come home.

South Dakota Public Utilities Commission - Lifeline

Statewide (800) 332-1782 www.puc.sd.gov
Reduces the cost of landlines in all areas and cell phones in certain areas.

FOOD

Adventist Food Pantry

4703 S. Canyon Road, Rapid City, SD (605) 389-6225 <https://rapidcitysd.adventistchurch.org>
Emergency food pantry and personal supplies available. Call for an appointment between 9:00am and 4:00pm Monday through Thursday. ID or social security card required.

Canyon Lake Activity Center

2900 Canyon Lake Drive, Rapid City, SD (605) 721-8710 www.canyonlakecenter.com
Provides a nutritious freshly made meal served 11:00am - 12:30pm, Monday - Friday at an affordable price.

Church Response

30 Main Street, Rapid City, SD (605) 342-5360
Food pantry available 9:00am - 12:00pm; 1:00pm - 4:00pm, Monday - Friday.

Cornerstone Rescue Mission - Meal Service

30 Main Street, Rapid City, SD (605) 341-2844 www.cornerstonemission.org
Serves 3 meals a day, every day, open to the public. Breakfast: 7:30am, Monday - Friday / 8:30am, Weekends;
Lunch: 12:30pm, Monday - Saturday / 1:00pm, Sunday; Dinner: 6:00pm, Monday - Sunday

Cornerstone Rescue Mission - Shelter

30 Main Street, Rapid City, SD (605) 341-2844 www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, and shower facilities.

Feeding South Dakota - Rapid City Food Pantry

1111 N. Creek Drive, Rapid City, SD (605) 718-9590 www.feedingsouthdakota.org
The Food Pantry provides individuals and families with a 3 - 5 day emergency supply of food once every 60 days.

Feeding South Dakota - Rapid City Backpack Program

Rapid City, SD (605) 348-2689 www.feedingsouthdakota.org
Provides children at participating schools with easy-to-prepare foods when school is not in session.

Feeding South Dakota - Rapid City School Food Pantry Program

601 Columbus Street, Rapid City, SD (605) 348-2689 www.feedingsouthdakota.org
Rapid City High School, Vocational Building 625 Room V6-B
Free food to all families in need who have children enrolled in Rapid City Area Schools.

Feeding South Dakota - Mobile Food Pantry Program

(605) 335-0364
<https://feedingsouthdakota.org/our-programs/mobile-food-distributions/#Find>

Rapid City Basic Needs Resource Guide
Fork Real Community Cafe, Inc.

Revised: March 2020

324 St. Joseph Street, Rapid City, SD (605) 718-5020 www.forkrealcafe.org
A non-profit, pay-what-you-can cafe. People may donate for the meals by cash, credit or volunteer an hour for their meal.

The Hill City Community Food Pantry

525 Main Street, Hill City, SD (605) 574-2426
Food pantry serving Hill City, Keystone, and Custer. Available 9:00am - 11:00am, Monday and Friday

Meals on Wheels - Black Hills Area - Senior Meal delivery

1621 Sheridan Lake Road, Suite C, Rapid City, SD (605) 394-6002 <http://www.mealsprogram.com/>
Meals on Wheels - delivers meals to homebound seniors on a donation basis. One hot meal per week and a week's worth of frozen second meals. For outlying areas, meals are delivered once per week to the communities of:

Meals on Wheels - Rapid City Sites - Senior Meals

Weekday lunches to seniors (60+) in congregate settings, and delivered to homes in the communities of Custer, Edgemont, Hot Springs, Rapid City, and Wall in the Southern Hills

Minneluzahan Senior Citizen Center

315 N. 4th Street, Rapid City, SD (605) 394-1887 www.minneluzahan.org
MEALS program: 11:00am, Monday - Friday

Mother Butler Center Food Pantry

231 Knollwood, Rapid City, SD (605) 343-2165 www.rapidcitydiocese.org
Food pantry for Pennington County. Call for information on hours and documents required.

Rapid City Food Calendar

Information about reoccurring meals, food pantry and food giveaways. [Rapid City Food Calendar](#)

The RV Ministry

320 N. 4th Street Rapid City, SD (Club for Boys Big Gym) (605) 431-8370
Providing a hot meal and warm safe place to gather with the homeless and less fortunate in the community. Connecting people with resources to improve their lives and helping them get to the next step. Helping provide basic needs, clothes, blankets, hygiene items, and rides.

Western South Dakota Caregiver Resource Guide www.helplinecenter.org/guides (Click Black Hills Area)

This resource guide was developed through a partnership with Home Instead Senior Care and lists programs/businesses serving seniors and their family members. It includes home care services, home health care, independent living facilities, assisted living facilities, continuing care communities, skilled nursing facilities, consultants, hospice programs and caregiver resources.

GENERAL CLOTHING / HOUSEHOLD ITEMS

Black Hills Area Habitat for Humanity - Rapid City Restore

610 E. Omaha Street, Rapid City, SD (605) 791-1880 www.blackhillshabitatrestore.org
Sells home building materials and home improvement goods to the general public at a fraction of retail prices.

Love INC of the Black Hills - Clearinghouse

140 North Street, Rapid City, SD (605) 718-5683 www.loveinonline.com
Earn household items (pots, pans, plates, silverware, linens, or furniture) by volunteering.

Rapid City Regifting Store

625 South Street, Rapid City, SD (801) 231-3998
Vocational brick building behind Rapid City High School
Regifting store containing clothing of all genders and sizes, shoes, bedding, housewares, etc. No large items such as furniture. The store takes donations and regifts back to families and those in need free of charge.

HEALTH / MEDICAL

Community Health Center of the Black Hills, Inc.

350 Pine Street, Rapid City, SD (605) 721-8939 www.chcbh.org
Provides a variety of medical and dental services. Sliding fee scale; Medicaid, Medicare, and private insurance accepted. Patient Medication Assistance program helps patients obtain their medications through medication samples, patient medication assistance through pharmaceutical companies, and some voucher assistance. After-hours prescription assistance is also available for established patients.

Statewide (605) 371-1000 www.healthconnectsd.org
A consumer public health library, empowers all people to make health decisions by providing current understandable information.

Monument Health Family Medicine Residency Clinic

502 E. Monroe Street, Rapid City, SD (605) 755-4060 www.monument.health
Provides primary care and family medicine. Call for hours.

Monument Health Medical Clinic - 7th Avenue

112 7th Avenue, Wall, SD (605) 279-2149
Providing primary care and family medicine. Call for hours.

Monument Health Medical Clinic - Elm Street

238 Elm Street, Hill City, SD (605) 574-4470
Hill City Clinic, a department of Custer Monument Hospital, is a primary care, family medicine clinic. Board-certified physicians and physician assistants offer health care services sensitive to the individual needs of you and your family. Services include: Digital mammography; Family medicine; Geriatric care; Gynecology; Minor surgical procedures; Pediatrics; Wellness exams; Vaccinations.

Monument Health Rapid City Hospital

353 Fairmont Boulevard, Rapid City, SD (605) 755-1000
Full-service hospital with both emergency and acute care with a variety of locations across the Black Hills.

Northern Plains Eye Foundation

402 Saint Joseph Street, Suite 1, Rapid City, SD (605) 716-6733 www.npef.org
Free vision screenings for children age 6 months through 5th grade; sight-saving surgeries for those in our community without financial means to afford care; and workplace eye safety seminars for the construction labor force. Northern Plains Eye Foundation also serves a resource and referral connection for those with vision impairment.

Oyate Health Center

3200 Canyon Lake Drive, Rapid City, SD (605) 355-2500 www.ihs.gov
Provides primary, urgent care, dental, and outpatient mental health service for all ages.

Rapid City VA Community Based Outpatient Clinic

3625 5th Street, Rapid City, SD (605) 718-1095 <http://www.blackhills.va.gov>
CBOC's provide primary care, mental health, home based primary care, and telehealth services

South Dakota Department of Human Services - Family Support 360

Statewide (605) 773-3438
<https://dhs.sd.gov/developmentaldisabilities/familysupport360.aspx>
The Family Support 360 Program (FS 360) provides people and their families with services and supports to meet their unique needs. Open to families with a child or adults with a diagnosed intellectual or developmental disability.

South Dakota Lions Foundation

Statewide (605) 338-0551 www.sdlions.org
Provides mobile screening units are available to daycares, preschools and schools on request, for children's eye health. Also, partners with healthcare professionals to provide vision and hearing services (eye glasses and hearing aids) at reduced rates to income-qualified individuals (200% of federal poverty level).

Volunteers of America, Northern Rockies - Ryan White Part B

111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org
This program serves people that are living with HIV/AIDS in western South Dakota. Linking HIV positive individuals to health care services and treatment including case management and nursing services.

HOUSING AND RELATED ASSISTANCE

Behavior Management Systems Rapid City - Mainstream Office

111 North Street, Rapid City, SD (605) 343-0650 www.BMSCares.org
Services provided to adults with severe mental illness (SMI) including: CARE - Continuous Assistance, Rehabilitation, and Education; IMPACT - Individualized and Mobile Program of Assertive Community Treatment; Psychiatric Services - assessments and medication management; Transitional - residential program for people who have been released from a mental health institution or low intensity correctional institution.

Black Hills Area Habitat for Humanity - Home Ownership Program

610 E. Omaha Street, Rapid City, SD (605) 348-9196 www.blackhillshabitat.org

Receive a hand up, not a hand out, and partner with Habitat for Humanity to help build your own home. Income guidelines apply and an application process is required.

Cornerstone Rescue Mission - Cornerstone Apartments

1220 East Boulevard, Rapid City, SD (605) 721-9497 www.cornerstonemission.org/apartments.html

Offers permanent supportive housing for homeless and disabled individuals and families. Case management and referrals/partnerships with area agencies are provided to assist residents to strive for self-sufficiency.

Cornerstone Rescue Mission - Cornerstone Women & Children's Home

301 Fox Run Drive, Rapid City, SD (605) 721-7860 www.cornerstonemission.org

Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for women and children.

Dakota Plains Legal Services, Inc.

528 Kansas City Street, Suite 2, Rapid City, SD (605) 342-7171 www.dpls.org

A private, non-profit organization funded by Congress through the National Legal Services Corporation to provide free legal assistance to eligible persons, Indian and non-Indian, residing in the service area.

Fair Housing South Dakota

Statewide (877) 832-0161 <http://www.sdhda.org/property-management/fair-housing-and-legal.html>

A resource for renters, potential homeowners, lenders, landlords, and other housing professionals to utilize to understand their rights and responsibilities.

HUD (Housing and Urban Development) Fair Housing

Statewide (800) 877-7353 www.hud.gov

Reporting potential housing discrimination, an investigation will be conducted if warranted. Reports can be completed via phone or online. To file a complaint online or get information regarding fair housing rights please visit:

http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp

HUD South Dakota

Statewide (605) 330-4223 www.hud.gov

Provides information on low income (subsidized) rental units and public housing authorities.

LSS Rapid City New Alternatives

120 Philadelphia Street, Rapid City, SD (605) 791-2405 www.lsssd.org

An independent living program located in Rapid City, that provides young adults ages 18-21 who are living with severe mental illness housing and a variety of supportive services.

Passages Women's Transitional Living

529 S. Kansas City Street, Suite 204, Rapid City, SD (605) 939-0744 <http://passagesliving.com/>

Program that works to help women in the following areas: life skills; employment; physical health; relationships and spiritual growth. Each woman who chooses to go through the Passages Transformation Program must pay a program fee; comply with the house rules and attend various classes/trainings.

Pennington County Housing and Redevelopment Commission

1805 W. Fulton Street, Suite 101, Rapid City, SD (605) 394-5350 www.pchrc.com

Administrates various housing assistance programs that promote the development of safe and affordable housing opportunities and encourages self-sufficiency.

SD Housing Search

Statewide (800) 540-4241 www.sdhousingsearch.com

A free housing locator providing information on Section 8 and income based rental units.

South Dakota Housing Development Authority

Statewide (605) 773-3181 <http://www.sdhda.org/>

Provides mortgage and down payment assistance, housing construction and rehabilitation, homelessness prevention, and rental assistance.

South Dakota Housing for Homeless Consortium Coordinated Entry System

Statewide (800) 664-1349 <http://www.housingforthehomeless.org/>

Rapid City Basic Needs Resource Guide

Revised: March 2020

A state-wide toll-free telephone number, where a staff member will administer an assessment and take applications for services for persons who are homeless or at imminent risk of homelessness.

USDA - Rural Development Multi-Family Housing Rentals

Through the website, people who are looking for low-cost rentals, can find units for rent in rural South Dakota. Search based on county or town. Then, contact the property company regarding how to apply. To find apartments in rural areas: 1. Go to <http://www.rd.usda.gov> 2. Scroll down on left hand side, it says, Find Rural Rentals 3. Then click on South Dakota in the map 4. Then, select your County.

IMMIGRATION/REFUGEE RESOURCES

One People Every Nation

Rapid City, SD (605) 939-0274 www.openblackhills.org

Builds relationships with internationals and combats isolation through social gatherings, activities, and events. Arranges transportation services. Facilitates English conversation group - a monthly event to help non-English speakers learn the language.

South Dakota Voices for Peace

Statewide (605) 782-9560 <https://sdvfpeace.org/hand-in-hand/>

Provides public education, legal services, and advocacy to counter anti-Muslim, anti-immigrant, anti-refugee bigotry in order to nurture informed and inclusive communities. Provides immigration services and legal representation for children in immigration court.

PUBLIC SAFETY

911 Dispatch - Pennington County 911

130 Kansas City Street, Suite 110, Rapid City, SD (605) 394-4131 www.pennco.org/911

Pennington County Emergency Services Communications Center is located in Rapid City, South Dakota and proudly serves as the 9-1-1 Public Safety Answering Point (PSAP) for the City of Rapid City, Pennington County, and surrounding areas. Assesses the emergency situation and then dispatches appropriate responding agencies including: police, sheriff, fire, ambulance services, and or highway patrol.

City of Rapid City Police Department

300 Kansas City Street, Rapid City, SD (605) 394-4131 www.rapidcitypolice.org

The Rapid City Police Department is responsible for serving and protecting the citizens of Rapid City. Programing includes a Citizen's Academy and the Quality of Life Unit (housed in Care Campus).

Highway Patrol - District 3

2220 Eglin Street, Rapid City, SD (605) 394-2286 <https://dps.sd.gov/safety-enforcement/highway-patrol>

Enables local/state agencies and non-profit organizations to develop and implement traffic safety programs designed to reduce the number of traffic crashes, injuries, and fatalities occurring on South Dakota roadways. Also works to minimize, as much as realistically possible, the economic and human loss that results from traffic crashes.

Need to report child abuse? DSS Child Protection Services

<http://www.dss.sd.gov>

To report abuse or neglect, during regular business hours dial (877) 244-0864. After business hours, contact local law enforcement.

Investigates child abuse and neglect cases by working with the State's Attorney, law enforcement, and community resources to determine extent of alleged child abuse or neglect. Other services include adoptions, licensing of foster homes, assessment services, case management, and intensive family services.

Need to report elder abuse? Long Term Services and Supports - Rapid City

510 N. Cambell Street, Rapid City, SD dakotaathome.org

To report elder abuse during regular business hours, dial (833) 663-9673. After hours, contact local law enforcement. Provides information and referrals regarding services for those who are elderly and for adults with disabilities. Formerly known as Adult Services and Aging.

Pennington County Sheriff

300 Kansas City Street, Rapid City, SD (605) 394-2151 www.pennco.org/sheriff

Whether it's serving civil papers, warrants, patrolling Pennington County or investigating crimes, our employees in the Law Enforcement Division are always ready to assist Pennington County residents and visitors. The department is a year-round prescription drug take-back site. The County Sheriff is also the contact mental health holds, burning bans, county jails/correctional facilities (including Western SD Juvenile Center) and fingerprinting (call for specifics).

SHELTERS / DROP IN CENTERS

Cornerstone Rescue Mission Shelter

30 Main Street, Rapid City, SD (605) 341-2844 www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for adults.

Cornerstone Women & Children's Home

301 Fox Run Drive, Rapid City, SD (605) 721-7860 www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for women and children.

The HOPE Center

615 Kansas City Street, Rapid City, SD (605) 716-4673 www.hopecenterrapidcity.org
A drop-in day program providing advocacy, telephone/message center, permanent address for mailing purposes, laundry, and a small amount of personal storage for homeless individuals.

LSS Rapid City Arise Youth Center West

3505 Cambell Street, Rapid City, SD (605) 716-1837 www.lsssd.org
Provides shelter (up to 21 days) and case management services that attempt to find long term and stable living options for runaway and homeless youth.

LSS Rapid City New Alternatives

120 Philadelphia Street, Rapid City, SD (605) 791-2405 www.lsssd.org
An independent living program located in Rapid City, that provides young adults ages 18-21 who are living with severe mental illness housing and a variety of supportive services.

Passages Women's Transitional Living

529 S. Kansas City Street, Suite 204, Rapid City, SD (605) 939-0744 passagesliving.com
Program that works to help women in the following areas: life skills; employment; physical health; relationships and spiritual growth. Each woman who chooses to go through the Passages Transformation Program must pay a program fee; comply with the house rules and attend various classes/trainings.

Where All Women Are Honored - Winyan Wicayuonihan Oyanke

Rapid City, SD (605) 391-2609 whereallwomenarehonored.org
A healing center that houses survivors of intimate partner violence, sex trafficking and sexual assault.

Working Against Violence, Inc.

527 Quincy Street, Rapid City, SD (888) 716-9284 www.wavi.org
Emergency shelter for female victims of domestic violence or sexual assault.

TRANSPORTATION

Disabled American Veterans - VA Transportation Network, South Dakota

Western South Dakota (605) 720-7065 www.dav.org
Provides free transportation to the men and women who answered our country's call in time of war. Volunteers drive veterans to and from the VA Hospital, clinics, and the VA Regional Office.

Oglala Sioux Tribe Rapid City Community Health Representatives

3200 Canyon Lake, Building 18, Rapid City, SD (605) 343-7832
Provides transportation for medical purposes for individuals who qualify. Provides transit tickets for medical appointments for able bodied individuals and Dial-A-Ride tickets.

Pennington County Veterans Service Office

321 Kansas City Street, Suite 100, Rapid City, SD (605) 394-2266 www.pennco.org
Assists veterans, dependents, and survivors by providing information, assistance, counseling, and referrals on a wide range of subject, benefits, and veteran programs.

Rapid Transit System - City View Trolley

333 6th Street, Rapid City, SD (605) 394-6631 www.rapidride.org
Offers daytime tours of Rapid City between June 1 and August 31. Tours begin and end (last departure is at 4:00pm) at the downtown bus transfer facility, however boarding is allowed at any of the stops along the route.

Rapid Transit System – RapidRide

Provides 6 routes operating within the city limits of Rapid City. Service frequency is every 35 minutes. Service is available: 6:20am - 5:50pm, Monday - Friday and 9:50am - 4:40pm, Saturday.

Rapid City Basic Needs Resource Guide
River Cities Public Transit - East Pennington County

Revised: March 2020

Wall, SD

(605) 945-2360 http://www.rcptransit.com/pennington_transit.htm

Service to Rapid City every Wednesday (pre-scheduled) round trip. Please call 48 hours in advance. Primarily for medical trips; however, shoppers may ride along when medical trips are scheduled.

SHIFT Garage

2090 Deadwood Avenue, Unit D, Rapid City, SD

(605) 348-4188

<http://www.shiftgarage.org>

Provides qualified families with reliable transportation and automotive repairs.



**DIAL 211 OR TEXT YOUR
ZIP CODE TO 898211.**

If you are from an organization and want to make changes to your listing, or a new organization wanting to get listed, please contact the Helpline Center.