



This resource guide is produced in partnership with the John T. Vucurevich Foundation. It lists community programs, which are part of the 211 resource database, that provide direct basic needs and services such as behavioral health, clothing and household items, employment services, family and parenting, financial support, food, health care, housing, shelter, and transportation.

For more information: - Visit www.helplinecenter.org - Dial 2-1-1 - Text your zip code to 898211

Helpline Center – 2-1-1

Dial 2-1-1 or Text your zip code to 898211

A 24-hour information, referral, and crisis helpline that provides resource information covering topics such as food, clothing, financial, medical, mental health, employment, shelter, volunteer opportunities, and much more.

Helpline Center – Suicide and Crisis Support

(800) 273-8255 National Suicide Prevention Lifeline (NSPL) – Answered by the Helpline Center

An accredited suicide prevention, intervention and after-care organization, delivering the hope and understanding you need. Also provides the following services: a crisis texting program for teens at every high school in South Dakota; grief support for individuals who have lost a loved one to suicide; professional suicide awareness and prevention trainings.

Helpline Center – Volunteer Connections

Dial 2-1-1 or text BHVol to receive weekly volunteer opportunities by text. Connecting you to local volunteer activities that match your interest and the time you have to give.

CLOTHING/HOUSEHOLD ITEMS

Bearly Used Boutique

342 N. Garden Street, Hot Springs, SD

(605) 745-5640

www.unitedchurchshotsprings.org

Features new and used clothing for children to adults, available for a free-will offering.

Black Hills Area Habitat for Humanity – Rapid City Restore

610 E. Omaha Street, Rapid City, SD

(605) 791-1880

www.blackhillshabitat.org/restore/

Sells home building materials and home improvement goods to the general public at a fraction of retail prices.

Black Hills Area Habitat for Humanity - Spearfish Restore

2915 E. Colorado Boulevard, Spearfish, SD

(605) 717-1882

www.blackhillshabitat.org/restore/

The Black Hills Area Habitat for Humanity Restore accepts donations of overstocked, discontinued, new and used building materials donated by manufacturers, stores, contractors and individuals. These donated items are sold to the public to help fund the construction and repair of homes.

Club for Boys Thrift Store

960 Cambell Street, Rapid City, SD

(605) 341-8878

www.theclubforboys.org/thrift-store/

Offers low cost household goods, clothing, furniture and more.

Cornerstone Thrift Store

401 11th Street, Rapid City, SD

(605) 716-2768

www.cornerstonemission.org

Offers clothing, furniture, household goods and more available for purchase.

Goodwill of the Great Plains Rapid City

611 Lindbergh Avenue, Rapid City, SD

(605) 737-3955

www.goodwillgreatplains.org

Offers clothing, furniture, and household items; work clothing vouchers available with referral from a social service agency.

Love INC of the Black Hills – Clearinghouse

140 North Street, Rapid City, SD

(605) 718-5683

www.loveinonline.com/

Earn household items (pots, pans, plates, silverware, linens or furniture) by volunteering.

**Southern Hills Basic Needs Resource Guide
Partnership with Native Americans – Volunteer Incentive**

Revised: April 2020

2401 Eglin Street, Rapid City, SD (605) 399-9905 www.NativePartnership.org
Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies, and baby supplies in the incentive based points store.

Rapid City Regifting Store

625 South Street, Rapid City, SD (801) 231-3998
Regifting store containing clothing of all genders and sizes, shoes, bedding, housewares, etc. No large items such as furniture. The store takes donations and regifts back to families and those in need free of charge.

Salvation Army Rapid City, The – Thrift Store

621 E. St. Patrick Street, Rapid City, SD (605) 342-8849
Offers gently used items for sale at bargain prices. Vouchers available at the Salvation Army Social Services Center.

Storehouse, The – Exchange

66 Centennial, Custer, SD (605) 673-3565
Household and clothing items available dependent on donation. Hours: 10:00am – 1:00pm, Wednesday and Saturday.

THRIVE

140 North Street, Rapid City, SD (605) 593-0088 www.Thrivebh.org
Adventure gear resale store.

United Churches of Hot Springs - Basic Needs Boutique

342 N. Garden Street, Hot Springs, SD (605) 745-5640 www.unitedchurcheshotsprings.org
Designed to help the most vulnerable in the community and provide emergency/crisis support (fire, natural disaster) by providing needed household and personal care products.

We Care Rapid City Thrift Store

401 E. Boulevard North, Rapid City, SD (605) 716-0256
Offers clothing, household items, bedding, and furniture. Vouchers provided as available (identification required).

Western South Dakota Community Action

1844 Lombardy Drive, Rapid City, SD (605) 348-1460 www.wsdca.org
Offers a free clothing center, employment assistance, housing rehabilitation, medical equipment lending, personal care items, school supplies, and thrift store.

EMPLOYMENT

Black Hills Special Services Cooperative - Adult Education/GED/ESL Program

730 E. Watertown Street, Rapid City, SD (605) 394-5120 www.clcbh.org
Offers GED preparation and testing for students who do not have a high school diploma and would like to get a better job, increase their income and earn a degree. Offers basic English or basic math skills improvement for students who have a high school diploma, but would like to brush up on skills to successfully transition to a post-secondary school. Call for locations in Spearfish and Belle Fourche.

Black Hills Works, Inc.

3650 Range Road, Rapid City, SD (605) 343-4550 www.blackhillsworks.org
Provides community living training and support in a variety of settings for people with disabilities. Employment specialists assist people with disabilities to find employment both within the Black Hills Works and in the community. Provides training and support tailored to both the individual's and the employer's needs.

The Brain Injury Rehabilitation Center

803 Soo San Drive, Rapid City, SD (605) 343-7297
<http://blackhillsworks.org/who-we-are/our-affiliates/brain-injury-rehabilitation-center/>
Provides brain injury rehabilitation in a community setting. Services include evaluations, employment training and placement, and counseling services.

Career Launch SD

123 W. Missouri Avenue, Pierre, SD (605) 773-3101 www.careerlaunchsd.com
Helps youth ages 14-24 explore education and career options. Specific services provided by Career Advisors include: resume/cover letter writing, applications, interviewing skills, soft skills, career exploration, job search assistance, work experience*, on-the-job training, funding for post-secondary training*, and financial awareness. (*Must meet eligibility requirements.)

**Southern Hills Basic Needs Resource Guide
Career Learning Center of the Black Hills**

Revised: April 2020

730 E. Watertown Street, Rapid City, SD

(605) 394-5120

www.clcbh.org

Offers a variety of education, training, and employment services, including GED preparation and testing. Call for locations in Spearfish and Belle Fourche.

Catholic Social Services - Uplifting Parents Program

529 Kansas City Street, Rapid City, SD

(605) 348-6086

www.cssrapidcity.com

The Uplifting Parents Program was created to empower single parent families by providing resources to support their advancement in education or job training.

Communication Service for the Deaf, Inc. - Rapid City Office

2310 N. Maple Avenue, Rapid City, SD

(605) 394-6864

<http://csdsouthdakota.org/>

Assistance is provided with seeking and keeping employment, including job search and applications, preparing for interviews, initial job training, job coaching, assistance with co-workers and staff meetings.

Division of Rehabilitation Services (Vocational Rehabilitation)

2330 N. Maple, Suite 2, Rapid City, SD

(605) 394-2261

www.dhs.sd.gov

Helps individuals with disabilities to gain and maintain compatible employment in an area of their choice. Services include vocational counseling and guidance, vocational assessments, training opportunities, on-the-job training, work site accommodations and job placement services.

Division of Service to the Blind and Visually Impaired

2330 N. Maple, Suite 2, Rapid City, SD

(605) 394-2261

www.dhs.sd.gov/servicetotheblind/

State agency that works with individuals who are blind and/or visually impaired in the area of employment and independent living. Employment services that are available if eligibility is met and/or economic need include: vocational counseling, job placement, job development, on-the-job training, job follow-up and retention.

Dress for Success Black Hills

2200 N. Maple Avenue, Suite 560, Rapid City, SD

(605) 787-1612

<https://blackhills.dressforsuccess.org/>

Provides professional attire, a network of support, and career development tools to help women thrive in life and work. All clients will need to be referred by established community partners.

Dynamic Education Systems, Inc. – Job Corps

2040 W. Main Street, Suite 302, Rapid City, SD

(605) 791-4611

www.jobcorps.dol.gov

A residential education and vocational training program that is available at no cost to qualified youth ages 16 – 24. Provides training toward a GED or high school diploma and a skilled trade.

Ellsworth Air Force Base - Airman and Family Readiness Center

1000 Ellsworth Street, Suite 1500, Ellsworth Afb, SD

(605) 385-4663

www.ellsworthafrc.org

Supports service members, veterans, and their families. Services include critical intervention and referral, legal resources, financial resources, Tricare resources, ID cards, and community information, referrals, and outreach.

Experience Works, Inc. - Spearfish Office

Spearfish, SD

(800) 450-5627, Ext. 1604

www.experienceworks.org

Federally funded program that offers paid training to low income, unemployed individuals, age 55 years and older. Paid training provides the opportunity to obtain or increase job skills needed to find employment in today's workforce.

Goodwill Job Center - Rapid City

611 Lindbergh Avenue, Rapid City, SD

(605) 341-3581

www.goodwillgreatplains.org

Assistance with job search and preparation, resume building, and interviewing skills.

Job Corps - Rapid City (Through Dynamic Educational Systems, INC.)

2040 W. Main Street, Suite 302, Rapid City, SD

(605) 791-4611

www.jobcorps.gov

A residential education and vocational training program that is available at no cost to qualified youth ages 16 - 24. Provides training toward a GED or high school diploma and a skilled trade.

Literacy Council of the Black Hills

610 Quincy Street, Meeting location: Rapid City Public Library, Rapid City, SD (605) 391-0854

www.facebook.com/LiteracyCouncilOfTheBlackHills

Providing tutoring for adult English language learners in basic reading, writing, speaking, and listening skills.

Office in Rapid City (605) 394-5120 <https://bhssc.org/national-farmworker-jobs-program>
Provides assistance to those who performed any farm or ranch work within past two years. Assistance includes financial aid for vocational schools and colleges; subsidized on-site training programs; employment counseling; job placement, testing and evaluation; financial assistance in relocating for education training and job placement; emergency financial services such as, but not limited to: emergency food, shelter, rental assistance, and transportation costs). Aid is dependent on availability of funds.

Rapid City Dyslexia Care

2714 Mountain Meadow Road, Rapid City, SD (605) 786-5677 <http://rcdyslexiacare.com>
Shares information about dyslexia and offers specialized reading and spelling lessons for children and adults, in-person or remote

Rapid City Job Service Office

2330 N. Maple Avenue, Suite 1, Rapid City, SD (605) 394-2296 www.sdjobs.org
• **Custer Satellite Office** 447 Crook Street (605) 673-4488 9:30am - 3:30pm, 1st and 3rd Thursday
• **Hot Springs Satellite Office** 801 S. 6th Street (605) 394-2296 9:30am - 3:30pm, 2nd and 4th Wednesday
Assists job seekers to apply for positions for which they are qualified and provides job search assistance classes. Computers are available for conducting job searches and applying online. Workforce training is an employment and training program designed for adults and youth to increase their skills that may result in employment and higher pay.

SeekLearnGrow

3011 Stockade Drive, Rapid City, SD (605) 939-0396 www.seeklearngrow.org
Free educational counseling to include document retrieval, career and school research, access to testing and tutoring, help with financial aid, mentors, and community resources.

South Dakota Rehabilitation Center for the Blind

2900 W. 11th Street, Suite 101, Sioux Falls, SD (605) 367-5260 www.dhs.sd.gov/sbvi/
The SD Rehabilitation Center for the Blind assists individuals to learn how low vision or non-sighted skills can improve independence, including computer training with assistive technology (including speech and Braille output); travel with the use of a white cane; communication methods including Braille; home management tasks of daily independent living that include cooking, cleaning, washing clothes, etc.; manual arts (use of hand and power tools to build confidence in using the skills of blindness); low vision services (adaptive devices and exams)

THRIVE

140 North Street, Rapid City, SD (605) 593-0088 www.Thrivebh.org
Youth receive life and employment skills from adult mentors in the adventure gear re-sale store, a positive and safe environment.

United Sioux Tribes of South Dakota Development Corporation - Rapid City

105 A New York Street, Rapid City, SD (605) 343-1100 www.unitedsiouxtribes.org
Serves all Native Americans within South Dakota on and off the reservations. Destination offices operating for the placement of Indian personnel into jobs of substance. Services include: job development, screening, orientation, placement, certifications, follow-up, employer/employee relations, and community adjustment services.

Vocational Rehabilitation - Rapid City Office

2330 N. Maple Avenue, Suite 2, Rapid City, SD (605) 394-2261 <http://dhs.sd.gov/rehabservices/>
Helps individuals with disabilities to gain and maintain compatible employment in an area of their choice. Services include vocational counseling and guidance, vocational assessments, training opportunities, on-the-job training, work site accommodations, and job placement services.

Volunteers of America, Northern Rockies - Veterans Outreach Center

111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org
Offers case management, laundry facility, showers and bathrooms, computer access for job searches and resume preparation, phone message and mail center, and snacks. Hours: 8:00am - 5:00pm, Monday - Friday.

Western Resources for Independent Living

Rapid City, SD (605) 718-1930 www.wrill.org
Western Resources for Independent Living program empowers people with disabilities by offering consumer centered and driven services therefore promoting lifelong independence. Employment services include: increasing knowledge in career research, completing applications, resumes and developing interview skills.

1844 Lombardy Drive, Rapid City, SD

(605) 348-1460

www.wsdca.org

Offers a free clothing center, employment assistance, housing rehabilitation, medical equipment lending, personal care items, school supplies, and thrift store.

Youth & Family Services Stronger Family Program

1309 W. Main Street, Rapid City, SD

(605) 791-1732

www.strongerfamily.org

Participants will develop the skills necessary to build strong relationships and increase their trajectory toward economic stability, mobility, and employability

FAMILY / PARENTING / CHILD CARE

Autism Society of the Black Hills

505 Kansas City Street, Rapid City, SD

(605) 484-8408

www.autismsd.org

An all-volunteer organization which enables all families and other associated with an autistic, Asperger's or Pervasive Development Disorder to have access to support groups, meetings additional information and resources. Affiliate of the Autism Society of America.

Bella Pregnancy Resource Center - Earn While You Learn

119 E. Grant Street, Suite 2, Spearfish, SD

(605) 642-4140

www.bellapregnancy.com

An educational program to help parents become the best parents they can be, while at the same time giving them the opportunity to earn some of the items necessary to meet the physical needs of their babies. As parents learn valuable information on pregnancy care and parenting skills, they earn Mommy Money and Man Bucks to use in the Baby Boutique for items such as clothing, furniture, and baby items.

Birthright of Rapid City

2002 5th Street, Rapid City, SD

(605) 343-1732

www.birthright.org

Provides women free and confidential pregnancy tests, emotional support, prenatal information, and referrals.

Black Hills Pregnancy Center

1774 Center Street, Suite 1, Rapid City, SD

(605) 341-4477

blackhillspregnancycenter.com

Provides free pregnancy testing, support, community referrals, maternity and infant clothing, and parenting classes.

Black Hills Special Services Cooperative - Community, Family and Special Services Division

2885 Dickson Drive, Sturgis, SD

(605) 347-4467 Ext. 1719

<http://sdpirc.org/>

Provides parents and families support through information and education. Programs include Birth to 3, Common Sense Parenting, and East Madison Street Community Garden.

- o Rapid City Birth to 3: visit 730 E. Watertown Street or call (605) 394-6089
- o Sturgis Birth to 3: visit 2885 Dickson Drive or call (605) 347-4467 Ext. 1719
- o Common Sense Parenting: visit Career Learning Center at 730 E. Watertown Street, Rapid City, SD or call (605) 394-5120

Black Hills State University

Spearfish, SD

(605) 642-6131

www.BHSU.edu

Offers a variety of support services to its students including Student Health & Counseling Services (605) 642-6520 or after hours (605) 641-6988.

Catholic Social Services Rapid City

529 Kansas City Street, Suite 100, Rapid City, SD

(605) 348-6086

www.cssrapidcity.com

Common Sense Parenting Class

Classes are interactive and include videotaped examples to watch, rather than a lecture format. In order to receive a certificate for class attendance, all participants must attend the first session, and be present for five out of six classes. For more information, or to register please call. Pre-registration is required.

Counseling Services

Individual, marital, and family counseling with a focus on addiction recovery, abuse, healthy relationships, unplanned pregnancy, adoption, and birth parents. Offers Telehealth counseling services, Employee Assistance Program (EAP), Youth Prevention Services. Other programs include: Lakota Circles of Hope, disaster relief, Prosperity Initiative, and Uplifting Parent. CSS is offering free counseling services to ranchers and producers facing stressful times.

SMILE

Education program for separating and divorcing parents with children under the age of 18, designed to inform parents how to better understand the effects of divorce, assist parents to understand the needs

of their children, help parents learn what they can do to create a nurturing and safe environment so their children can recover and feel good about themselves and inform parents how to prevent destructive game playing that is common among divorce.

DSS Child Care Assistance/Services

910 E. Sioux Avenue, Pierre, SD (605) 773-4766 www.dss.sd.gov/childcare
Provides financial help for child care costs for families who are working and/or going to school.

DSS Rapid City

510 N. Cambell Street, Rapid City, SD (605) 394-2525 www.dss.sd.gov/
Provides financial help for child care costs for families who are working, seeking employment, and/or going to school. Assistance may include TANF (Temporary Assistance for Needy Families), Medicaid, CHIP (Children's Health Insurance Program), SNAP (Food stamps), Child Support, and Child Protection Services.

Early Childhood Connections

2218 Jackson Boulevard, Suite 4, Rapid City, SD (605) 342-6464 www.earlychildhoodconnections.com
Offers South Dakota Child Safety Seat Program, Bright Start Responsive Parenting class, education on early childhood education, and referrals to licensed and registered child care providers.

Early Childhood Connections - Bright Start Responsive Parenting

2218 Jackson Boulevard, Suite 4, Rapid City, SD (605) 342-6464 www.earlychildhoodconnections.com
Six-week class for parents with children ages birth to 3 years old. Parents will learn about topics such as social-emotional growth, early brain development, temperament, and guidance.

Love INC of the Black Hills - Life INC

140 North Street, Rapid City, SD (605) 718-5683 www.loveinonline.com
A 9-week program (held in Sturgis or Rapid City) with classes on money management, parenting, relationships, nutrition, and Christianity. Ability to earn groceries by completing homework. Meal and childcare provided. Application required.

Office of Child and Family Services (aka WIC Office) services vary by location www.doh.sd.gov

Baby Care: Works with pregnant women to offer health advice and teaching regarding their pregnancy and newborn. Bright Start: Promotes good health during pregnancy by providing counseling, education, arranging for prenatal visits, and offering referrals to other health and community resources.

WIC: Works to improve the nutritional status of its participants through education and early intervention. Offers childhood immunizations and flu vaccinations to participants.

- Custer County
 - 447 Crook Street, Suite 2, Custer, SD (605) 673-2847
- Fall River County
 - 709 Jensen Highway, Suite D, Hot Springs, SD (605) 745-5135
- Pennington County - Ellsworth AFB - Office of Child and Family Services
 - 1940 EP Howe Drive, Building 6010, Ellsworth Afb, SD (605) 385-3465
- Pennington County - Office of Child and Family Services
 - 909 E. St. Patrick Street, Suite 7, Rapid City, SD (605) 394-2516

Partnership with Native Americans - Volunteer Incentive

2401 Eglin Street, Rapid City, SD (605) 399-9905 www.plainsnativepartners.org
Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies, and baby supplies in the incentive based points store.

Rapid City Area Schools - Jefferson Building

21 St. Joseph Street, Rapid City, SD (605) 394-1813 www.rcas.org
Special education staff, psychologists, and early intervention staff are housed here for the Rapid City School District.

Rapid City Area Schools - McKinney-Vento Homeless Education

10 Van Buren Street, Rapid City, SD (605) 431-8414
<http://intranet.rcas.org/administration/FP/Pages/default.aspx>

Immediate enrollment in school, maintain school of origin*, free lunch, backpack and school supplies, shoes for PE class, emergency food, community referrals for food, clothing, etc. Some may be eligible for transportation to maintain school of origin. (*School of origin is the school student was attending prior to temporary housing.)

McKinney Vento Homeless Education Program is available at the following locations:

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- Elementary Schools: Black Hawk, Canyon Lake, Corral Drive, General Beadle, Grandview, Horace Mann, Knollwood Heights, Meadowbrook, Pinedale, Rapid Valley, Robbinsdale, South Canyon, South Park, Valley View, Wilson
- Middle Schools: East MS, North MS, South MS, Southwest MS, West MS
- High Schools: Central High, Stevens High, Rapid City High

Rural America Initiatives - Prenatal to Five Head Start

2112 S. Valley Drive, Rapid City, SD (605) 343-4741 www.ruralamericainitiatives.org
Promotes school readiness by enhancing the social and cognitive development of children through educational, health, nutritional, social and other services to families with children prenatal to 5.

Salvation Army Rapid City, The - Social Service Center

405 N. Cherry Avenue, Rapid City, SD (605) 342-0982
Offers financial assistance with food, clothing, and utilities on a case by case basis.

South Dakota Child Safety Seat Distribution Program - West Region

2218 Jackson Boulevard, Suite 4, West Region Distributing Agency - Early Childhood Connections, Rapid City, SD (888) 999-7759 <https://dss.sd.gov/childcare/childsafetyseat/>
Keeping children safe by providing child safety seats at no cost to families that meet income eligibility requirements to ensure that they are in the best child seat for their height and weight until they are at least 4'9". At 4'9", most children can safely wear a seat belt.

Storehouse, The - Exchange

66 Centennial, Custer, SD (605) 673-3565
Household and clothing items available dependent on donation. Hours: 10:00am - 1:00pm, Wednesday and Saturday.

Supportive Services for Veterans Families

Pierre, SD (605) 484-9209 or (605) 939-8312 www.cornerstonemission.org
Provides homelessness prevention and rapid re-housing services to help veteran families keep, or rapidly transition to permanent housing.

United Churches of Hot Springs - Bearly Used Boutique

342 N. Garden Street, Hot Springs, SD (605) 745-5640 www.unitedchurcheshotsprings.org
Features new and used clothing for children to adults available for a free-will offering.

United Families

429 Kansas City Street, Suite 15, Rapid City, SD (605) 659-0079 www.unitedfamiliesvc.com
Provides families with safe and affordable supervised visitations, supervised exchanges, and transportation of children in foster care.

United Way of the Black Hills – Dolly Parton’s Imagination Library

621 6th Street, Suite 100, Rapid City, SD (605) 343-5872 www.unitedwayblackhills.org
Sends age appropriate books out to participating children, at no cost, once a month until they reach 5 years of age.

Volunteers of America, Northern Rockies - Mommy's Closet

111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org/mommy-closet
Provides case management services to parents and guardians of children under 5 to problem-solve areas surrounding housing, education, employment and general finances. Some diapers, formula, and children's clothing available dependent on community donations.

YMCA Custer

644 Crook Street, Custer, SD (605) 673-5134 www.rcymca.org
Custer YMCA offers programs for adults and children. Programs include childcare, sports programs for children and adults, CPR and First Aid instruction, fitness center, senior walking, and summer day camps.

Youth & Family Services

120 E. Adams Street, Rapid City, SD (605) 342-4233 www.youthandfamilyservices.org
Provides a variety of services for children and families including Head Start, Girl, Inc, parenting support, counseling, Fatherhood First program, Stronger Family Program, Youth Trauma Center and Prevention Resource Center.

FINANCIAL**Black Hills Community Loan Fund**

607-1/2 Mt. Rushmore Road, Suite 105, Rapid City, SD (605) 519-5124

Provides a variety of consumer, home, and small business loans specifically designed for individuals and families who do not have access to mainstream financial services. Provides one-on-one credit coaching services to clients that are in need of credit repair and debt consolidation and financial literacy education classes.

Church Response - Utility Assistance

30 Main Street, Rapid City, SD

(605) 342-5360

Utility assistance for anyone served by MDU, Black Hills Energy or West River Electric; when funds available.

Consumer Credit Counseling Service of the Black Hills - Counseling

2310 N. Maple Avenue, Rapid City, SD

(605) 348-4550

www.cccsbh.com

Counseling services helps individuals develop a plan to address their financial situation by reviewing income, budget, and current creditors. Debt Management can lower debt payments and a variety of education programs help consumers make informed financial decisions. Also has housing counseling and bankruptcy services.

DSS Low Income Energy Assistance Program (LIEP)

Statewide

(605) 773-3766

<https://dss.sd.gov/economicassistance/energyassistance/lowincome.aspx>

Assists with heating costs: propane and fuel oil July 1 to April 30; electric heat and natural gas October 1 to May 15.

Fall River County Auditor

906 N. River Street, Hot Springs, SD

(605) 745-5130

www.fallriver.sdcounties.org

As a last resort (meaning citizens have exhausted all other options), the Auditor's office might be able to provide assistance for emergency medical, utility, or rental payment situations.

GROW South Dakota - Housing Programs/Statewide

104 Ash Street E., Sisseton, SD

(605) 698-7654

www.growsd.org

Home ownership preparation services and Home Buyer Education classes. For eligible individuals/families, down payment/closing cost assistance or low-cost loans for purchasing a home or home improvements may be available.

Lifeline – South Dakota Public Utilities Commission

Statewide

(800) 332-1782

www.lifelinesupport.org/

Reduces the cost of landlines in all areas and cell phones in certain areas.

Love INC of the Black Hills – Life INC

140 North Street, Rapid City, SD

(605) 718-5683

www.loveinonline.com

A 9-week program with classes on money management, parenting, relationships, nutrition and Christianity. Ability to earn groceries by completing homework. Meal and childcare provided. Application required.

Neighborworks Dakota Home Resources - Credit Counseling Service

795 Main Street, Deadwood, SD

(605) 578-1401

www.neighborworksdhr.org

Helping families buy, fix, and keep their homes through credit counseling, home-buyer education, foreclosure prevention, down payment and closing cost assistance.

Pennington County Health and Human Services

321 Kansas City Street, Suite 100, Care Campus, Rapid City, SD (605) 394-2156

www.pennco.org

Eligibility based emergency assistance with rent, utilities, transportation for work and medical appointments, pre-approved medical expenses (including some medications), emergency hospitalization, and qualified burial expenses.

Salvation Army Rapid City, The

405 N. Cherry Avenue, Rapid City, SD

(605) 342-0982

Offers financial assistance with food, clothing and utilities on a case by case basis.

Temporary Assistance to Needy Families (TANF)

DSS Custer

1164 Mount Rushmore Road, Suite 3

(605) 673-4347

DSS Hot Springs

2500 Minnekahta Avenue, Building 1

(605) 745-5100

DSS Rapid City

510 N. Cambell

(605) 394-2525

<http://dss.sd.gov/economicassistance/>

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Rapid City Job Service Office 2330 N. Maple Avenue, Suite 1 (605) 394-2296
Custer Satellite Office 447 Crook Street (605) 673-4488
Hot Springs Satellite Office 801 S. 6th Street (605) 394-2296

TANF is an employment and training program designed to assist applicants to prepare for and secure full-time employment leading toward economic self-sufficiency. The Department of Labor and Regulation administers this program together with the Department of Social Services.

Youth & Family Services Stronger Family Program

1309 W. Main Street, Rapid City, SD (605) 791-5025 www.strongerfamily.org
Focuses on strengthening families as a whole by providing curriculum, strategies, and activities that will support healthy marriages, relationships, and families. Participants will develop the skills necessary to build strong relationships and increase their trajectory toward economic stability, mobility, and employability.

FOOD

Adventist Food Pantry

4703 S. Canyon Road, Rapid City, SD (605) 389-6225 www.rapidcitysd.adventistchurch.org
Emergency food pantry and personal supplies available. Call for an appointment between 9:00 am and 4:00 pm Monday through Thursday. ID or social security card required.

Canyon Lake Activity Center

2900 Canyon Lake Drive, Rapid City, SD (605) 721-8710 www.canyonlakecenter.com
Provides a nutritious freshly made meal served 11:00am - 12:30pm, Monday - Friday at an affordable price.

Church Response

30 Main Street, Rapid City, SD (605) 342-5360
Food pantry available 9:00am - 12:00pm; 1:00pm - 4:00pm, Monday - Friday.

Cornerstone Rescue Mission - Meal Service

30 Main Street, Rapid City, SD (605) 341-2844 <https://cornerstonemission.org>
Serves 3 meals a day, every day, open to the public. Breakfast: 7:30am, Monday - Friday / 8:30am, Weekends;
Lunch: 12:30pm, Monday - Saturday / 1:00pm, Sunday; Dinner: 6:00pm, Monday - Sunday

Cornerstone Rescue Mission - Shelter

30 Main Street, Rapid City, SD (605) 341-2844 www.cornerstonemission.org
Provides a bed, 3 daily meals, case management, and shower facilities.

Feeding South Dakota Food Pantry

1111 N. Creek Drive, Rapid City, SD (605) 718-9590 www.feedingsouthdakota.org

- Food Bank: Provides individuals and families with a 3 - 5-day emergency supply of food once every 60 days.
- Mobile Food Pantry: Distributes free food to individuals and families at 10 Van Buren Street monthly.
- Backpack Program: Provides children at participating schools with easy-to-prepare foods when school is not in session.
- Summer Feeding Program: Please contact 211 for summer feeding locations, dates and times.
- School Food Pantry Program: Free food to all families in need who have children enrolled in Rapid City Area School. Located at 601 Columbus Street, Rapid City High School, Vocational Building 625 Room V6-B, Rapid City, SD (605) 348-2689

Fork Real Community Cafe, Inc.

324 St. Joseph Street, Rapid City, SD (605) 718-5020 www.forkrealcafe.org
A non-profit, pay-what-you-can cafe. People may donate for the meals by cash, credit or volunteer an hour for their meal.

Helping Hands - Hot Springs

838 Houston Avenue, Hot Springs, SD (605) 891-4226 www.snelson1980.wixsite.com/helpinghands
An alternative place to ensure that no one is left behind and everyone can get items such as clothing, perishable food items, personal hygiene items and more. Please call to set up an appointment.

Hill City Community Food Pantry, The

525 Main Street, Hill City, SD (605) 574-2426
Food pantry serving Hill City, Keystone, and Custer. Available 9:00am - 11:00am, Monday and Friday

Southern Hills Basic Needs Resource Guide
Hot Springs Ministerial Association - Food Pantry

Revised: April 2020

108 N. Chicago Street, Hot Springs, SD

(605) 430-6045

Food pantry for Hot Springs area. Available 1:00pm - 3:00pm, Tuesday, Wednesday, and Thursday, or other times as needed for emergency.

Meals on Wheels of Western South Dakota

www.mealsprogram.com

Congregate Meals served at a dining site on a donation basis, and Meals on Wheels - delivers meals to homebound seniors on a donation basis.

- Custer
 - 449 Harney Street, St. John's Catholic Church (605) 517-0621
- Edgemont
 - 601 Fifth Avenue, Edgemont Senior Center (605) 662-7033
- Hot Springs - Brookside
 - 545 N. River Street, Evans Heights Motel (605) 745-3511
 - 206 S. Chicago Street, Hot Springs Senior Center (605) 745-3111
- Rapid City Sites
 - Project office location 1621 Sheridan Lake Drive
 - River Ridge High Rise (Central Kitchen) 330 Philadelphia
 - Echo Glen Apartments 4243 Wisconsin Avenue
 - Jackson Heights High Rise 1805 W. Fulton Street
 - Maplewood Apartments 5 East Knollwood Drive
 - Memorial Park Apartments 420 Philadelphia
 - Minneluzahan Senior Center 315 N. 4th Street
 - Sage View Glen Apartments 201 E. Minnesota Street
 - Valley View High Rise 636 Cathedral Drive
 - West Park Apartments 1018 11th Street
- Wall
 - 416 6th Avenue, Prairie Village Apartments (605) 279-2547
- Country Hot Meals: Meals on Wheels – delivers meals to homebound seniors on a donation basis. One hot meal per week and a week's worth of frozen second meals. (605) 394-6002
 - Meals are delivered once per week to the communities of Ashland Heights, Black Gap, Black Hawk, Box Elder, Caputa, Colonial Pine Hills, Country Corner, Ellsworth AFB, Farmingdale, Green Valley, Hart Ranch, Hayward, Hermosa, Hill City, Hisega, Johnson Siding, Keystone, New Underwood, Piedmont, Rockerville, Silver City, Summerset.

Minneluzahan Senior Citizen Center

315 N. 4th Street, Rapid City, SD

(605) 394-1887

www.minneluzahan.org

Designed to provide an opportunity for seniors to become involved socially and physically, and enjoy community events. MEALS program available 11:00am, Monday – Friday. Monthly breakfast 8am -12:00noon, 2nd and 4th Sunday of each month, \$8.00, open to the public.

Mother Butler Center Food Pantry

231 Knollwood, Mother Butler Center, Rapid City, SD

(605) 343-2165

www.rapidcitydiocese.org

Food pantry for Pennington County. Call for information on hours and documents required.

Partnership with Native Americans – Volunteer Incentive

2401 Eglin Street, Rapid City, SD

(605) 399-9905

Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies and baby supplies in the incentive based points store.

Rapid City Area Schools - Mobile Lunch Program

For locations and times, Dial 211.

Free summer lunch for children 0-18 years of age. No charge. No paperwork necessary.

RV Ministry, The

320 N. 4th Street, Club for Boys Big Gym, Rapid City, SD (605) 431-8370

Providing a hot meal and warm safe place to gather.

Salvation Army Rapid City, The

405 M. Cherry Avenue, Rapid City, SD

(605) 342-0982

Food pantry for those needing assistance with food. Assistance is limited according to what is available at the time.

Southern Hills Basic Needs Resource Guide SNAP (Supplemental Nutrition Assistance Program)

Revised: April 2020

SNAP, or food stamps, enables eligible households to obtain a more nutritious diet.

- DSS Custer 1164 Mount Rushmore Road, Suite 3 (605) 673-4347
- DSS Hot Springs 2500 Minnekahta Avenue, Building 1 (605) 745-5100
- DSS Rapid City 510 N. Cambell (605) 394-2525

Storehouse, The - Food Pantry

66 Centennial, Custer, SD (605) 673-3565

Food items are distributed during open hours 10:00am - 1:00pm, Wednesday and Saturday, and may be accessed up to 2 times per month. Also offers a backpack program and summer sack lunches.

United Churches of Hot Springs - Spaghetti Suppers

342 N. Garden Street, Hot Springs, SD (605) 745-5640 www.unitedchurcheshotsprings.org/

Provides a meal of spaghetti with meat sauce, tossed salad, green beans, garlic toast, ice cream, coffee, and juice. 4:30pm - 6:00pm, every Thursday (except Holidays) mid-October through mid-April.

Western South Dakota Community Action

1844 Lombardy Drive, Rapid City, SD (605) 348-1460 www.wsdca.org

Food pantry available to low-income individuals once a month. Commodities/Senior Box program offers the opportunity for those over 60 years of age to get a commodity box once a month for 6-12 months.

HEALTH / MEDICAL

Bella Pregnancy Resource Center

119 E. Grant Street, Suite 2, Spearfish, SD (605) 642-4140 www.bellapregnancy.com/

Provides pregnancy testing and ultrasound; peer and spiritual counseling; and information, referrals, and education on pregnancy and community resources. Earn While You Learn program provides opportunity to earn baby items such as diapers, clothing, and furniture.

Birthright of Rapid City

2002 5th Street, Rapid City (605) 343-1732

Provides women free and confidential pregnancy tests, emotional support, prenatal information, and referrals.

Community Health Center of the Black Hills, Inc.

350 Pine Street, Rapid City, SD (605) 721-8939 www.chcbh.com/

Primary care and several specialized fields including: well child checkups, physicals, immunizations, preventive medicine, chronic disease management, counseling, and emergency and preventive oral health care.

- Dental Clinic (605) 721-8919
- Eye Care Program (605) 394-2230
- Homeless Outreach Clinic
 - 30 Main Street, Rapid City, SD (605) 394-2230
- Patient Medication Assistance Program
 - 350 Pine Street, Rapid City, SD (605) 721-8939, Ext. 225
- School Based Clinic at General Beadle Elementary School
 - 10 Van Buren Street, Rapid City, SD (605) 721-8985

Fall River Hospital and Health Clinic

1201 Highway 71 South, Hot Springs, SD www.frhssd.org/

A critical access hospital. (605) 745-3159

Primary care, family medicine clinic offers board certified physicians and physician assistants that offer their health care services to the individual's needs. (605) 745-8928

Family Assistance Center - Rapid City

2823 W. Main Street, Rapid City, SD (800) 658-3930

Supports service members, Veterans and their families.

Family Health Education Services - SD Family Planning Program

930 N. 10th Street, Spearfish, SD (605) 642-6337

Provides women (ages 13-53) with birth control/contraceptives, annual exams including Pap smears/Breast exams, referrals for higher level care, STD screening (for men and women), pregnancy testing and counseling, and sexual health education.

Statewide

(605) 371-1000

www.healthconnectsd.org/

A consumer public health library, empowers all people to make health decisions by providing current understandable information.

Indigent Medication Program

700 Governors Drive, Division of Behavioral Health Attn: Indigent Medication program, Pierre, SD

www.dss.sd.gov/behavioralhealth/community/medicationprogram

The indigent medication program provides temporary financial support for:

- Psychotropic medication
- Medication for the treatment of substance use disorders and/or maintenance treatment
- And/or related lab costs to eligible individuals while other funding options are identified.

Please contact your local community mental health center, accredited substance use disorder treatment provider or the Division of Behavioral Health for more information.

Monument Health

www.monument.health/

- Custer Hospital
 - 1220 Montgomery Street (605) 673-9400
- Rapid City Family Medicine Residency Clinic
 - 502 E. Monroe Street (605) 755-4060
- Wall Medical Clinic
 - 112 7th Avenue (605) 279-2149
- Hill City Medical Clinic
 - 238 Elm Street (605) 574-4470
- Hot Springs Medical Clinic
 - 1100 Highway 71 S., Suite 101 (605) 745-8050
- Custer Medical Clinic
 - 1220 Montgomery Street (605) 673-9400

My Sanford Nurse

(605) 333-4444

www.sanfordhealth.org/

A 24-hour phone service for individuals seeking information about a health-related issue or concern.

NeedyMeds

(800) 503-6897

www.needymeds.org/

A national non-profit organization that maintains a website of free information on programs that help people who can't afford medications and healthcare costs including assistance programs, free/low-cost/sliding scale clinics, drug discount coupons and information about resources for specific diseases. All information is accessible online, at no charge and without registration.

Northern Plains Eye Foundation

402 Saint Joseph Street, Suite 1, Rapid City, SD (605) 716-6733

www.npef.org/

Programs include free vision screenings for children age 6 months through 5th grade; sight-saving surgeries for those without financial means to afford care; and Workplace Vision Wellness seminars. Also serves a resource and referral connection for those with vision impairment.

Oglala Sioux Tribe - Native Women's Health Care

3200 Canyon Lake Drive, Building 31, Rapid City, SD (605) 342-7400

OB/GYN, prenatal care, and family planning for eligible Native American women in Rapid City and surrounding area.

Oyate Health Center (Formerly known as Sioux San IHS Hospital)

3200 Canyon Lake Drive, Rapid City, SD (605) 355-2500

www.ihs.gov/

Provides primary, urgent care, dental, and outpatient mental health service for all ages.

Partnership for Prescription Assistance

(888) 477-2669

www.aafp.org/

National program designed to assist low-income, uninsured patients to get free or nearly free prescription medicines through existing patient assistance programs. An online application must be completed before a match is made with potential assistance programs.

Planned Parenthood of MN/ND/SD

6511 W. 41st Street, Sioux Falls, SD

(605) 361-5100

www.ppmns.org

Provides family planning, emergency contraception, pregnancy testing, gynecological services, abortion services, and sexually transmitted infection testing and treatment.

Southern Hills Basic Needs Resource Guide
Rapid City VA Community Based Outpatient Clinic

Revised: April 2020

3625 5th Street, Rapid City, SD (605) 718-1095 www.blackhills.va.gov
CBOC's provide primary care, mental health, home based primary care, and telehealth services.

Sanford Health - Poison Control Center

1305 W. 18th Street, Sioux Falls, SD (800) 222-1222 www.sdpoison.org/
Provides emergency poison management and educational materials.

South Dakota Department of Health - Ryan White Part B CARE Program

Statewide (605) 773-3737 www.doh.sd.gov
Goal is to assist low-income, HIV infected individuals with the cost of specific health care needs. Benefits of the program are determined by federal guidelines and a state advisory council. Due to limited funding, applicants may be placed on a waiting listing until the program can serve them.

South Dakota Department of Human Services - Family Support 360

Statewide (605) 773-3438 www.doh.sd.gov
The Family Support 360 Program (FS 360) provides people and their families with services and supports to meet their unique needs. Open to families with a child or adults with a diagnosed intellectual or developmental disability.

South Dakota Department of Human Services - Hearing Aid Assistance Program

Statewide (605) 688-4224 www.doh.sd.gov
Helps with the cost of hearing aid(s) and associated ear mold(s) for South Dakota children, younger than 19, with progressive or permanent hearing loss who would benefit from hearing aid(s). The program is open to families with a household income of less than 400 percent of federal poverty guidelines.

South Dakota Donated Dental Services

Statewide (605) 224-4012 www.dentallifeline.org/
Coordinates dental services free of charge to the elderly, disabled, or medically compromised individuals who qualify for the program.

South Dakota Lions Foundation

Statewide (605) 338-0551 www.sdlions.org/

- KidSight South Dakota - Working to screen children for eye health. Mobile screening units are available to daycares, preschools and schools on request.
- Eyeglasses & Hearing Aid Collection - Drop off locations throughout South Dakota. Call for details.
- Specific Assistance Program - Partners with healthcare professionals to provide vision and hearing services (eye glasses and hearing aids) at reduced rates to income-qualified individuals (200% of federal poverty level).

VA Black Hills Health Care System, Fort Meade

113 Comanche Road, Fort Meade, SD (605) 347-2511 www.blackhills.va.gov/
General medical and surgical, primary, nursing home, rehabilitative care and behavioral health services. The Polytrauma/TBI Clinic and the Spinal Cord Injury Clinic may be reached at (605) 347-2511 Ext. 7991.

VA Black Hills Health Care System, Hot Springs

500 N. 5th Street, Hot Springs, SD (605) 745-2000 www.blackhills.va.gov/
General medical and surgical, primary, nursing home and rehabilitative care and Behavioral Health Services.

Volunteers of America, Northern Rockies - Ryan White Part B

111 New York Street, Rapid City, SD (605) 341-8336 www.voanr.org/
This program serves people that are living with HIV/AIDS in western South Dakota. Linking HIV positive individuals to health care services and treatment including case management and nursing services.

Western South Dakota Caregiver Resource Guide

www.helplinecenter.org/wp-content/uploads/HLCRD-Western-SD-Caregiver-Resource-Guide.pdf (Downloadable) This resource guide was developed through a partnership with Regional Health Home+, and lists programs/businesses serving seniors and their family members. It includes home care services, home health care, independent living facilities, assisted living facilities, continuing care communities, skilled nursing facilities, consultants, hospice programs and caregiver resources. Go to www.helplinecenter.org/guides and under Black Hills section, find the Western South Dakota Caregiver Resource Guide.

HOUSING AND RELATED ASSISTANCE

Behavior Management Systems Rapid City - Mainstream Office

111 North Street, Rapid City, SD (605) 343-0650 www.bmscares.org/

Services provided to adults with severe mental illness (SMI) including:

- CARE - Continuous Assistance, Rehabilitation, and Education
- IMPACT - Individualized and Mobile Program of Assertive Community Treatment
- Psychiatric Services - assessments and medication management
- Transitional - residential program for people who have been released from a mental health institution or low intensity correctional institution

Black Hills Area Habitat for Humanity - Home Ownership Program

610 E. Omaha Street, Rapid City, SD (605) 348-9196 www.blackhillshabitat.org/

Receive a hand up, not a hand out, and partner with Habitat for Humanity to help build your own home. Income guidelines apply and an application process is required.

Cornerstone Apartments

1220 East Boulevard, Rapid City, SD (605) 721-9497 www.cornerstonemission.org/

Offers permanent supportive housing for homeless and disabled individuals and families. Case management and referrals/partnerships with area agencies are provided to assist residents to strive for self-sufficiency.

Cornerstone Women & Children's Home

301 Fox Run Drive, Rapid City, SD (605) 721-7860 www.cornerstonemission.org/

Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for women and children.

Dakota Land Trust

795 Main Street, Deadwood, SD (605) 578-1401 www.dakotalandtrust.org/

Creating permanently affordable housing solutions by utilizing the community land trust model.

Dakota Plains Legal Services, Inc.

528 Kansas City Street, Suite 2, Rapid City, SD (605) 342-7171 www.dpls.org/

A private, non-profit organization funded by Congress through the National Legal Services Corporation to provide free legal assistance to eligible persons, Indian and non-Indian, residing in the service area.

Fair Housing South Dakota

Statewide (877) 832-0161 www.sdhda.org/

A resource for renters, potential homeowners, lenders, landlords, and other housing professionals to utilize to understand their rights and responsibilities.

Hot Springs Housing Authority

201 S. River Street, Hot Springs, SD (605) 745-4067 www.hot Springshousing.org/

Provides studio and 1-bedroom apartments in Hot Springs for elderly, disabled persons, and Veterans on a fixed income.

HUD Fair Housing

Statewide (800) 877-7353 www.hud.gov/

Reporting potential housing discrimination, an investigation will be conducted if warranted. Reports can be completed via phone or online.

HUD South Dakota

Statewide (605) 330-4223 www.hud.gov/

Provides information on low income (subsidized) rental units and public housing authorities.

LSS Rapid City New Alternatives

120 Philadelphia Street, Rapid City, SD (605) 791-2405 www.lsssd.org/

An independent living program located in Rapid City that provides young adults ages 18-21 who are living with severe mental illness, housing and a variety of supportive services.

Passages Women's Transitional Living

529 South Kansas City Street, Suite 204, Rapid City, SD (605) 939-0744 www.passagesliving.com/

Southern Hills Basic Needs Resource Guide

Revised: April 2020

Program that works to help women in the following areas: life skills, employment, physical health, relationships, and spiritual growth. Each woman who chooses to go through the Passages Transformation Program must pay a program fee, comply with the house rules, and attend various classes/trainings.

Pennington County Housing and Redevelopment Commission

1805 W. Fulton Street, Suite 101, Rapid City, SD (605) 394-5350

www.pchrc.com

Administers various housing assistance programs that promote the development of safe and affordable housing opportunities and encourages self-sufficiency.

Rural Housing for Individuals - Rural Development

Statewide (605) 352-1100

www.rd.usda.gov

Assists low-income individuals or families with loans or grants to: purchase new housing; repair current housing (ex: roof repair, plumbing, electrical, heating, etc.); and housing loans and grants for farm laborers.

SD Housing Search

Statewide (800) 540-4241

www.sdhousingsearch.com

A free housing locator providing information on Section 8 and income based rental units.

South Dakota Housing Development Authority

Statewide (605) 773-3181

www.sdhda.org

Provides mortgage and down payment assistance, housing construction and rehabilitation, homelessness prevention, and rental assistance.

South Dakota Housing Development Authority - Governor's House

Statewide (800) 540-4241 www.sdhda.org/homeownership/governors-house-program

Provides reasonably sized, affordable homes to income-qualified individuals and families. The low maintenance, energy efficient homes are designed to provide ownership opportunities where income levels may have prevented previous home ownership.

South Dakota Housing for Homeless Consortium Coordinated Entry System

Statewide (800) 664-1349

www.housingforthehomeless.org

A state-wide toll-free telephone number, where a staff member will administer an assessment and take applications for services for persons who are homeless or at imminent risk of homelessness.

USDA - Rural Development Multi-Family Housing Rentals

Through the website, people who are looking for low-cost rentals can find units for rent in rural South Dakota. Search based on county or town. Then, contact the property company regarding how to apply. To find apartments in rural areas: 1. Go to www.rd.usda.gov 2. Scroll down on left hand side, it says, Find Rural Rentals. 3. Then click on South Dakota in the map. 4. Then, select your County.

Supportive Services for Veterans Families

Statewide (605) 484-9209 or (605) 939-8312 www.cornerstonemission.org

Provides homelessness prevention and rapid re-housing services to help veteran families keep, or rapidly transition to permanent housing.

MENTAL HEALTH / SUBSTANCE USE ISSUES

12 Step Programs (AA, NA, GA, Al-Anon, etc.) Dial 2-1-1

Black Hills Behavioral Health Guide Dial 2-1-1

www.helplinecenter.org/BHBHG

Comprehensive listing of nonprofit and for profit counseling and substance abuse services. Includes only licensed and/or credentialed behavioral health professionals. Available in pdf or online searchable formats.

Abbott House

Location in Rapid City (605) 996-2486

www.abbotthouse.org

A private, non-profit organization that provides residential treatment, foster care, special education schooling and independent living services to South Dakota children between the ages of 7 and 23 in Mitchell and Rapid City.

Addiction Recovery Centers of the Black Hills www.arcbh.org

Provides adults and adolescents with behavioral health services focusing on addiction and co-occurring disorders. Services include walk-in needs assessments (regarding mental health, substance abuse, and gambling), intensive outpatient treatment, after care, individual and group counseling, and 12-hour DUI classes.

- Custer - 14 Mount Rushmore Road, Suite C (605) 673-2844
- Hot Springs - 646 Jennings Avenue, Suite 2 (605) 745-6300

- Rapid City - 1520 Haines Avenue, Suite 6 (605) 716-7841

Autism Society of the Black Hills

505 Kansas City Street, Rapid City, SD (605) 484-8408 www.autismsd.org

An all-volunteer organization which enables all families and other associated with an autistic, Asperger's' or Pervasive Development Disorder to have access to support groups, meetings additional information and resources. Affiliate of the Autism Society of America.

Helpline Center - Avoid Opioid Prescription Addiction/ Substance Use Care Coordination

Statewide (800) 920-4343 www.helplinecenter.org

Hotline is part of South Dakota's statewide targeted response to the opioid crisis. Provides a place where individuals are able to reach out for information on treatment resources and support.

Persons can refer themselves or others to the program through this form: www.helplinecenter.org/opioidintake

For individuals needing help with opioid use, visit www.avoidopioidsd.com

For individuals needing help with meth use, visit www.onmeth.com

Behavior Management Systems

www.bmscares.org

Outpatient counseling for children, adolescents, adults, and families. Family Pathways (Family Outreach Services) counselors providing intensive counseling and support services for children in community locations such as home or school. Psychiatric Services include assessments and medication management. CARE - Continuous Assistance, Rehabilitation, and Education services for adults with severe mental illness.

- Hot Springs - 3 Canyon View Circle (605) 745-6222
- Rapid City - 350 Elk Street (605) 343-7262

Black Hills Children's Home

24100 S. Rockerville Road, Rapid City, SD (605) 343-5422 www.chssd.org

Services are available for youth, ages 4-14 years old, who exhibit emotional disorders and/or behavioral problems. Diagnostic assessments and residential treatment, and a Special Education Day School Program are available.

Compass Point, The - Sturgis

1807 Williams Street, Sturgis, SD (605) 347-3003 www.thecompasspoint.org

Screening, assessments, crisis intervention, and individual and group counseling for substance abuse and co-occurring disorders. Programs both outpatient and a 28-day medically monitored inpatient adult treatment. Adolescent diversion classes and a Family Program are available.

Crisis Care Center

321 Kansas City Street, Care Campus, Rapid City, SD (605) 391-4863 www.crisiscarecenter.org

24/7 access to crisis stabilization for individuals 18+ experiencing a mental health and/or substance abuse crisis. Aftercare services include transitional counseling and case management.

Family Assistance Centers

2823 W. Main Street, Rapid City, SD (800) 658-3930 sd.ng.mil/Resources

The Family Assistance Center is critical in providing help to all military families. FAC provides: crisis intervention; resources and referrals; legal resources and referrals; financial resources and referrals; TRICARE resources and referrals; ID Cards and DEERS; community information and outreach.

Lifeways, Inc.

1010 9th Street, Suite 2, Rapid City, SD (605) 716-6555 www.lifeways.us

Lifeways provides adolescent substance abuse prevention, early intervention, intensive outpatient treatment, continued care, outpatient counseling, trauma focused (informed) cognitive behavioral therapy and family education and support. Licensed addiction counselors specializing in prevention and intervention working both on site and in the Rapid City and Custer Schools.

LSS - Counseling Services

(855) 334-2953 www.lsssd.org

Offers a variety of counseling services for individuals of all ages, couples and families. Group therapy and education groups are also available.

- Rapid City - 2920 Sheridan Lake Road
- Sturgis - 1061 Sherman Street, Grace Lutheran Church

LSS Spearfish - Canyon Hills Center

2519 Windmill Drive, Spearfish, SD

(605) 559-3500

www.lsssd.org

Provides psychiatric residential treatment center licensed to serve boys and girls ages 10-17 years old, who have emotional, behavioral, and educational challenges.

NAMI Homefront

Statewide

(605) 271-1871

www.namisouthdakota.org

A free, online 6-session class for family members of service members or veterans with mental health conditions.

NAMI Rapid City

Rapid City, SD

(605) 271-1871

www.namisouthdakota.org

Through two local affiliate groups in the Black Hills, NAMI offers practical support, useful education, and understanding to people who are living and coping with brain based diseases.

Oglala Sioux Tribe Native Healing Program

1205 E. St. James Street, Rapid City, SD

(605) 342-8925

www.nativehealingprogram.com

Provides alcohol and substance treatment to the Rapid City (Mni Luzahan) Native American Community and other affiliated tribes in the region, for adolescents and adults. The Native Healing Program utilizes the traditional Native American life ways as a method of Healing the Spirit.

Parents 4 Parents Support Network

10 Van Buren Street, Rapid City, SD

Meeting location: General Beadle School

(605) 721-5904

www.Parents4parents.com

Parents who advocate for their children with behavioral or emotional issues or disorders, learning disabilities, or children involved with social services or the legal system.

Pennington County Sheriff's Office - Addiction Treatment Services321 Kansas City Street, Suite 110, Care Campus, Rapid City, SD (605) 394-6128 www.pennco.org

Providing alcohol and drug assessments, group outpatient treatment, detoxification, involuntary and emergency commitments, safe solutions/safe bed program and crisis care intervention and screening.

Rapid City Vet Center

621 6th Street, Suite 101, Rapid City, SD

(605) 348-0077

www.vetcenter.va.gov

Provides a broad range of counseling, outreach, and referral services to veterans and their families in order to help veterans make a satisfying post-war readjustment to civilian life. Evening and weekend hours available.

Sergeant Colton Levi Derr Foundation

518 6th Street, Suite 2, Rapid City, SD

(605) 545-2505

www.sergeantderrfoundation.org

Support for veterans who suffer from post-traumatic stress or traumatic brain injury and promotes awareness about the difficult transition soldiers face as they come home.

South Dakota QuitLine

615 E. Fourth Street, Pierre, SD

(866) 737-8487

www.sdquitline.com

Provides tobacco users telephone coaching support and quit-tobacco products at no-cost. There is also an online enrollment in the Kickstart Kit, which has quit-tobacco products and a self-help quit guide.

Transition Assistance Advisor

2823 W. Main Street, Rapid City, SD

(605) 737-6669

www.taapmo.com

The statewide point of contact to assist service members and veterans in accessing Department of Veterans Affairs' health care services and benefits, obtaining entitlements through the military health system, and access to community resources.

Wellfully - Afterschool Addiction Recovery Program

22 Waterloo Street, Rapid City, SD

(605) 718-4870

www.wellfully.org

Providing a range of treatment, counseling and support for children and teens. Programs include:

- After school care for ages 10 – 18: Meets intensive outpatient guidelines for addiction recovery treatment.
- Residential Addiction Recovery Center: 24-hour supervision, intensive 45-60-day addiction recovery therapy.
- Residential Behavioral Health/Group Care: Therapy and educational program for abused and neglected youth with 24-hour supervision.

PUBLIC SAFETY**911 Dispatch Centers**

For emergencies, dial 911

Assesses the emergency situation and then dispatches appropriate responding agencies including: police, sheriff, fire, ambulance services, and or highway patrol.

- Custer County Communications Center (605) 673-8176
- Fall River County Sheriff's Office (605) 745-4444
- Pennington County 911 (605) 394-4131

Police Departments

- City of Box Elder 420 Villa Drive (605) 394-2192 www.boxelder.us
- City of Hot Springs 201 N. River (605) 745-5200 www.hs-sd.org
- City of Rapid City 300 Kansas City Street (605) 394-4131 www.rapidcitypolice.org

Sheriff's Offices

Sheriff's Department protects the rights of the citizens within its jurisdiction to be free from criminal attacks, to be secure in their possessions and to live in peace. The County Sheriff is also the contact for mental health holds, burning bans, county jails/correctional facilities and fingerprinting (call for specifics).

- Custer County 420 Mount Rushmore Road (605) 673-8146 www.custercountysd.com
- Fall River County 906 N. River Street (605) 745-4444 fallriver.sdcounties.org
- Pennington County 300 Kansas City Street (605) 394-2151 www.pennco.org

Highway Patrol - District 3

2220 Eglin Street, Rapid City, SD (605) 394-2286 dps.sd.gov

Enables local/state agencies and non-profit organizations to develop and implement traffic safety programs designed to reduce the number of traffic crashes, injuries, and fatalities occurring on South Dakota roadways. Also works to minimize, as much as realistically possible, the economic and human loss that results from traffic crashes.

Need to report child abuse? DSS Child Protection Services

Statewide www.dss.sd.gov

To report abuse or neglect, during regular business hours dial (877) 244-0864. After business hours, contact local law enforcement. Investigates child abuse and neglect cases by working with the State's Attorney, law enforcement, and community resources to determine extent of alleged child abuse or neglect. Other services include adoptions, licensing of foster homes, assessment services, case management, and intensive family services.

Need to report elder abuse? Long Term Services and Supports

Statewide www.dakotaathome.org

Elder abuse reporting call (833) 663-9673 during regular business hours. After hours, contact local law enforcement. Provides information and referrals regarding services for those who are elderly and for adults with disabilities. Formerly known as Adult Services and Aging.

SHELTERS / DROP IN CENTERS**Cornerstone Rescue Mission**

30 Main Street, Rapid City, SD (605) 341-2844 www.cornerstonemission.org

Provides a bed, 3 daily meals, case management, and shower facilities.

Cornerstone Women & Children's Home

301 Fox Run Drive, Rapid City, SD (605) 721-7860 www.cornerstonemission.org

Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for women and children.

The HOPE Center

615 Kansas City Street, Rapid City, SD (605) 716-4673 www.hopecenterrapidcity.org

A drop-in day program providing advocacy, telephone/message center, permanent address for mailing purposes, laundry, and a small amount of personal storage for homeless individuals.

LSS Rapid City Arise Youth Center West

3505 Cambell Street, Rapid City, SD (605) 716-1837 www.lsssd.org

Provides shelter (up to 21 days) and case management services that attempt to find long term and stable living options for runaway and homeless youth.

Where All Women Are Honored - Winyan Wicayunihan Oyanke

Rapid City, SD (605) 391-2609 whereallwomenarehonored.org
Provides outreach advocacy, 24 Hour crisis line, women's support group, women's re-education, men's re-education, emergency items, response to emergency 911 calls with public safety or at the hospital, and protection orders.

Women Escaping A Violent Environment (WEAVE)

Custer, SD (605) 673-4357
Offers crisis line, advocacy, shelter, counseling, and support groups for victims of domestic violence, sexual assault, stalking, sex trafficking, and elder abuse.

Working Against Violence, Inc.

527 Quincy Street, Rapid City, SD (888) 716-9284 www.wavi.org
Emergency shelter for female victims of domestic violence or sexual assault.

TRANSPORTATION

Airman and Family Readiness Center - Air Force Aid Society

1000 Ellsworth Street, Suite 1500, Ellsworth AFB, SD (605) 385-4663 www.afas.org
AFAS offers to active duty Air Force members only Falcon Loans of \$500 or less that can be used for emergency needs such as basic living expenses, car repairs, emergency travel, or other approved needs. The streamlined application process for a Falcon Loan requires no budget information, or backup documentation.

Disabled American Veterans - VA Transportation Network, South Dakota www.dav.org

For Western South Dakota call (605) 720-7065
Provides free transportation to the men and women who answered our country's call in time of war. Volunteers drive veterans to and from the VA Hospital, clinics, and the VA Regional Office.

Jefferson Bus Lines (605) 348-3300

Providing long distance and town-to-town bus service with stops in Rapid City and Wall.

Oglala Sioux Tribe Rapid City Community Health Representatives

3200 Canyon Lake, Building 18, Rapid City, SD (605) 343-7832
Provides transportation for medical purposes for individuals who qualify, provides transit tickets for medical appointments for able bodied individuals and Dial-A-Ride tickets.

Prairie Hills Transit

2015 Tumble Weed Trail, Spearfish, SD (605) 642-6668 www.prairiehillstransit.com
Operating public transit in Butte, Lawrence, and Meade Counties with service from these counties into Rapid City and Southern Hills. Door to door service provided with one business days' notice.

Rapid Transit System

333 6th Street, Rapid City, SD (605) 394-6631 www.rapidride.org

- **RapidRide** provides 6 routes operating within the city limits of Rapid City. Service frequency is every 35 minutes. Service is available: 6:20am - 5:50pm, Monday - Friday and 9:50am - 4:40pm, Saturday.
- **Dial-A-Ride** provides curb-to-curb / door-to-door transportation for qualified riders (ADA). Service is available: 6:20am – 5:50pm, Monday – Friday, and 8:00am - 7:00pm, Saturday.
- **City View Trolley** offers daytime tours of Rapid City between June 1 and August 31. Tours begin and end at the downtown bus transfer facility, however boarding is allowed at any of the stops along the route. The trolley makes 15 stops during each tour including stops at popular Rapid City attractions.

River Cities Public Transit - East Pennington County

Wall, SD (605) 945-2360 www.rcptransit.com
Service to Rapid City every Wednesday (pre-scheduled) round trip. Please call 48 hours in advance. Primarily for medical trips; however, shoppers may ride along when medical trips are scheduled.

SHIFT Garage

2090 Deadwood Avenue, Unit D, Rapid City, SD (605) 348-4188 www.shiftgarage.org
Provides qualified families with reliable transportation and automotive repairs.



DIAL 211 OR TEXT YOUR ZIP CODE TO 898211.

If you are from an organization needing make changes to your listing, or a new organization wanting to get listed, contact database@helplinecenter.org