

## April 2024 Sioux Empire Volunteer of the Month Sue Coler



Left to Right: Jennie Marks, Helpline Center; Kathy Brennan, Wellmark Blue Cross Blue Shield of SD; Sue Coler, Honoree; Andrea Kopp, Butterfly House & Aquarium and Great Plains Zoo; Leanne Williams, Butterfly House & Aquarium and Great Plains Zoo

The Helpline Center congratulates Sue Coler on being named the Sioux Empire April 2024 Volunteer of the Month. Volunteer of the Month is an area-wide award program sponsored by Wellmark Blue Cross and Blue Shield of SD. Sue is nominated by the Butterfly House & Aquarium and Great Plains Zoo.

Her nomination states, “Sue is a Docent with the Butterfly House & Aquarium and Great Plains Zoo. In the Docent role, Sue has taken up several different responsibilities in making sure guests have an amazing experience at either campus. Sue shares educational material about animal biofact with Discovery Carts, is a greeter and exit escort in the Butterfly House conservatory, guides the interactive Tidal Touch Pool experience, and assists with Giraffe Feedings! Sue is ALL IN and works hard to dedicate time at both the Butterfly House & Aquarium and Great Plains Zoo.

Sue started volunteering in April 2023. As of mid-July, she has already logged over 75 hours of volunteering! Sue has learned the ropes in every Docent position, and has already served at two of our special events: Zippity Zoo Day and the Ice Cream Social.

Sue is always willing to help out! Sue has been around the Zoo for quite some time as a member and nature enthusiast. She loves learning new things, and she has a gift for making kids and families feel so welcome. Sue has the biggest smile, laughs often, and truly does an excellent job as a docent for our organization. Sue is determined to make sure EVERY guest is having the best day. Would you willingly put yourself on duty for supervising a giant inflatable with way too many energetic kids?! Sue would - in fact, she DID, and she did it well. Sue helps kids and families have the best time at the Butterfly House & Aquarium and Great Plains Zoo, and our staff appreciate her so much.”

The Helpline Center is pleased to present Sue with a framed certificate and a letter of appreciation from Mayor Paul Ten Haken.



For information on volunteer opportunities, please call the Helpline Center at 211 or visit [volunteer.helplinecenter.org](https://volunteer.helplinecenter.org)